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# COUNTY OF TULARE HEALTH & HUMAN SERVICES AGENCY SERVICES AGREEMENT

THIS AGREEMENT ("Agreement") is entered into as of \_\_\_\_\_\_\_ between the COUNTY OF TU-LARE, a political subdivision of the State of California ("COUNTY"), and FAMILY SERVICES OF TULARE COUNTY, ("CONTRACTOR"). COUNTY and CONTRACTOR are each a "Party" and together are the "Parties" to this Agreement, which is made with reference to the following:

- A. COUNTY wishes to retain the services of the CONTRACTOR to operate Supportive Services for Commercially Sexually Exploited Children (CSEC), and Child Welfare Services (CWS) involved children and youth at-risk of exploitation, and Non-Minor Dependent (NMD) victims/at-risk youth and their families. The services include but are not limited to: community services, safety planning, therapeutic interventions, and personal development; and
- **B.** CONTRACTOR has the experience and qualifications to provide the services COUNTY requires pertaining to the COUNTY'S Child Welfare Services Program; and
- **C.** CONTRACTOR is willing to enter into this Agreement with COUNTY upon the terms and conditions set forth herein.

#### THE PARTIES AGREE AS FOLLOWS:

- 1. TERM: This Agreement becomes effective as of July 1, 2018 and expires at 11:59 PM on June 30, 2019 unless earlier terminated as provided below, or unless the Parties extend the term by a written amendment to this Agreement.
- 2. SERVICES: See attached Exhibits A
- PAYMENT FOR SERVICES: See attached Exhibits B, B-1
- **4. INSURANCE:** Before approval of this Agreement by COUNTY, CONTRACTOR must file with the Clerk of the Board of Supervisors evidence of the required insurance as set forth in the attached **Exhibit C**.
- **5. GENERAL AGREEMENT TERMS AND CONDITIONS:** COUNTY'S "General Agreement Terms and Conditions" are hereby incorporated by reference and made a part of this Agreement as if fully set forth herein. COUNTY'S "General Agreement Terms and Conditions" can be viewed at <a href="http://tularecountycounsel.org/default/index.cfm/public-information/">http://tularecountycounsel.org/default/index.cfm/public-information/</a>
- **6. ADDITIONAL EXHIBITS:** CONTRACTOR shall comply with the terms and conditions of the Exhibits listed below and identified with a checked box, which are by this reference made a part of this Agreement. Complete Exhibits D, E, F, G, G-1, and H can be viewed at <a href="http://tularecountycounsel.org/default/index.cfm/public-information/">http://tularecountycounsel.org/default/index.cfm/public-information/</a>

#### **COUNTY OF TULARE HEALTH & HUMAN SERVICES AGENCY** SERVICES AGREEMENT

	Exhibit D	Health Insurance Portability and Accountability Act (HIPAA) Business Associate Agreement
$\boxtimes$	Exhibit E	Cultural Competence and Diversity
	Exhibit F	Information Confidentiality and Security Requirements
	Exhibit G	Contract Provider Disclosures ( <u>Must be completed by Contractor and submitted to County prior to approval of agreement</u> .)
	Exhibit G1	National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care
	Exhibit H	Additional terms and conditions for federally-funded contracts
	Exhibit	[Insert name of any other exhibit needed and attach]

7. NOTICES: (a) Except as may be otherwise required by law, any notice to be given must be written and must be either personally delivered, sent by facsimile transmission or sent by first class mail, postage prepaid and addressed as follows:

#### COUNTY:

TULARE COUNTY HEALTH AND HUMAN **SERVICES AGENCY** 5957 S. Mooney Blvd. Visalia, CA 93277

Phone No.: 559-624-8000

Fax No.: 559-713-3718

#### With a Copy to:

**COUNTY ADMINISTRATIVE OFFICER** 2800 W. Burrel Ave. Visalia, CA 93291 Phone No.: 559-636-5005

Fax No.: 559-733-6318

#### CONTRACTOR:

**FAMILY SERVICES OF TULARE** 815 W. Oak Visalia, CA 93291

Fax No.: 559-732-6404

Phone No.: 559-741-7310

(b) Notice personally delivered is effective when delivered. Notice sent by facsimile transmission is deemed to be received upon successful transmission. Notice sent by first class mail will be deemed re-

## COUNTY OF TULARE HEALTH & HUMAN SERVICES AGENCY SERVICES AGREEMENT

ceived on the fifth calendar day after the date of mailing. Either Party may change the above address by giving written notice under this section.

- 8. AUTHORITY: CONTRACTOR represents and warrants to COUNTY that the individual(s) signing this Agreement on its behalf are duly authorized and have legal capacity to sign this Agreement and bind CONTRACTOR to its terms. CONTRACTOR acknowledges that COUNTY has relied upon this representation and warranty in entering into this Agreement.
- 9. COUNTERPARTS: The Parties may sign this Agreement in counterparts, each of which is an original and all of which taken together form one single document.

THE PARTIES, having read and considered the above provisions, indicate their agreement by their authorized signatures below.

	FAMILY SERVICES OF TULARE COUNTY
Date: 04 06 18	Print Name Calty Meader
,	Title Executive Director
Date: 4-6-18	Print Name Stephanie Burrage
	Title
Board of Directors, the president or any vice-president (or anoth- assistant secretary, the chief financial officer, or any assistant tunless the contract is accompanied by a certified copy of a rescontract. Similarly, pursuant to California Corporations Code se	res that contracts with a <b>Corporation</b> be signed by both (1) the chairman of the er officer having general, operational responsibilities), <u>and</u> (2) the secretary, any reasurer (or another officer having recordkeeping or financial responsibilities), plution of the corporation's Board of Directors authorizing the execution of the ction 17703.01, County policy requires that contracts with a Limited Liability ct is accompanied by a certified copy of the articles of organization stating that
	COUNTY OF TULARE
Date:	Ву
	Chairman, Board of Supervisors
ATTEST: MICHAEL C. SPATA  County Administrative Officer/Clerk of the Boar of Supervisors of the County of Tulare	rd ,
By Deputy Clerk	

# COUNTY OF TULARE HEALTH & HUMAN SERVICES AGENCY SERVICES AGREEMENT

Approved as to Form

**County Counsel** 

Danutu

Matter # 201835 V

Family Services of Tulare County 815 W. Oak Street Visalia, CA 93291 (559)732-1970 caity.meader@fstc.net

Scope of Work - Fiscal Year 2018-2019

#### Exhibit A

Grant Services to be charged against:

Child Welfare Services

001-142-4020-0000

#### Supportive Services for Commercially Sexually Exploited Children (CSEC)

The commercial sexual exploitation of children is a global problem occurring right here in our community. Commercial sexual exploitation of children occurs when individuals buy, trade, or sell sexual acts with a child. Sex trafficking is "the recruitment, harboring, transportation, provision, or obtaining of a person for the purposes of a commercial sex act." Family Services of Tulare County (FSTC) has been working to raise awareness about this issue since 2010 and through their CSEC Program, FSTC addresses the immediate life and safety issues for children and youth involved in the child welfare system. Contractor agrees to operate Supportive Services for Commercially Sexually Exploited Children (CSEC), and for Child Welfare Services (CWS)-involved children and youth at-risk of exploitation, and for Non-Minor Dependent (NMD) victims/at-risk youth and their families. The services include but are not limited to: community-based supportive services, victim advocacy, safety planning, individual and group therapeutic interventions, psychoeducation, life skills and personal development support.

#### Family Services of Tulare County will:

- Maintain a Youth Center and Human Trafficking Services Office in the city of Visalia.
- Maintain a full-time Youth Center Coordinator, full-time Victim Advocate (partial funding in this project) and a full-time Child & Family therapist (partial funding in this project) to provide direct supportive services to clients referred.
- Hire, train, supervise, and maintain appropriate staff and volunteers to meet program objectives. This will include background checks and fingerprinting of all staff and volunteers working in the program.
- Accept CWS referrals for services.
- Offer case management, advocacy, and a comprehensive array of individual supportive services to referred clients as appropriate.
- Offer group life skills classes, psychoeducational groups, clinical support groups and special events to referred clients and parents/resource families.
- Facilitate collaborative activities alongside CWS including working closely with ILP Coordinator and Resource Family Mentor to provide education to youth, service providers, and the broader community.
- Conduct outreach to CWS involved youth who have potentially experienced CSEC or who are at risk of exploitation and conduct outreach at various community events.
- Ensure that services are conducted appropriately with regard to the safety and security of all participants.
- Collect and maintain data on clients served by the CWS CSEC program and provide information and reports to CWS as requested.

Family Services of Tulare County 815 W. Oak Street Visalia, CA 93291 (559)732-1970 caity.meader@fstc.net

 Attend meetings and participate in meeting with CWS as needed to coordinate services and ensure contractual compliance.

#### **Target Population**

Services will be provided to children, youth, and NMD who have been identified by CWS as victims of commercial sexual exploitation or are at-risk for exploitation. The program services are to be provided for the duration of the child or youth's open case or until age 21 in cases of NMD.

Services will be made available to clients with an open CWS case residing in the County of Tulare. Services may be offered at the various FSTC office locations (i.e. Rape Crisis Center, Counseling Center, etc.) or in other natural community setting as appropriate. In addition, FSTC will maintain a Youth Center and Human Trafficking Services Office called "Freedom House" in downtown Visalia located at 421 N. Church which will be partially funded by this contract and houses four full-time staff (1.58 FTE under this contract).

#### Referral Process

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Referrals will be sent via encrypted email to the Youth Center Coordinator. The Coordinator will reply via encrypted email acknowledging receipt of referral.

#### Additional Expectations

Contractor will operate under the spirit of HIPAA for client confidentiality. Individual files are kept in locked filing cabinets and destroyed after five years. All staff receive training in confidentiality of client's records and sign confidentiality statements. No information is shared with any third party, with the exception of the referring party (CWS). Outcome and Evaluation

Family Services of Tulare County will serve an estimated **60** children/youth with supportive services intended to treat or prevent commercial sexual exploitation.

Family Services of Tulare County 815 W. Oak Street Visalia, CA 93291 (559)732-1970 caity.meader@fstc.net

Fiscal Year 2018-2019

#### Exhibit B

#### Maximum Amount Payable

The maximum amount payable for this agreement is \$103,284.00 for the following fiscal year: July 2018-June 2019.

#### Payment Amount and Fee Schedule

Contractor will invoice monthly during the 12 month period between the months of July 2018 and June 2019 for wages and benefits for the full time CSEC Youth Center Coordinator, .30 Victim Advocate, .25 FTE Therapist and the .03 Clinical Services Manager to operate the CWS CSEC program. Contractor will invoice for the costs of General Office Expenses which are determined on an allocated basis based on wages. All purchases from this agreement shall be for the sole purpose of maintaining the drop-in Youth Center. The items purchased under this agreement shall continue to be utilized for the benefit of the CSEC program during the life of the service. Purchases for the maintenance of the CSEC Youth Center over an amount of \$500 shall be approved by Tulare County CWS prior to purchase.

No item from the CSEC Youth Center program site shall be removed from benefiting the program without prior written approval of the County of Tulare. Any supplies purchased for the benefit of the CSEC Youth program drop in center shall become the property of the County of Tulare upon the termination of the contract.

Contractor shall provide detailed monthly invoices for any maintenance fees and or supplies purchased for the program services during the term of this agreement.

Contractor shall submit detailed monthly invoices to the County by the 10th of the month following service. Payment for service shall be on a reimbursement basis for adequately documented costs in accordance with cost principles and standards of OMB circular A-87 as follows:

- Number of newly enrolled clients will be listed on invoice.
- Monthly Narrative of program achievements and collaborations shall be provided as back up documentation.

### **Exhibit B-1**

Family Services of Tulare County 815 W. Oak Avenue Visalia, CA 93291 (559) 741-7310

Funding:	CWS - CSEC	Agreement:
Covering	Expenditures for the Period:	7.1.18 to 6.30.19

Budget Line Item	2017-2018 Budget		
Salaries	R Sau Translation		
Therapist .45 FTE		21,225.00	
Youth Center Coordinator 1 FTE		30,659.00	
Victim Advocate .30 FTE		4,876.00	
Clinical Services Manager .03 FTE		2,427.00	
	59,187.00	ē	
Benefits .			
Retirement (\$50 a month x 1.78 FTE x 12 mos)		1,068.00	
Worker's Comp (approx 2.21% of wages)		1,308.03	
FICA (7.65% of wages)		4,527.81	
Unemployment (.7% of wages)		414.31	
Disability (.4% of wages)		236.75	
Health Insurance (20% of wages)		11,837.40	
, , ,	19,392.30		
Total Wages/Benefit			
General Office Expense			
Consumables		801.78	
Direct client assistance (i.e. incentives, tattoo removal, etc.)		4,500.00	
Telephone		540.00	
Internet		260.00	
Postage		65.00	
Building Rent		5,184.00	
Utilities		1,080.00	
Equipment Rental		618.00	
Janitorial		627.00	
M&R Equipment		216.00	
M&R Building		130.00	
Training		500.00	
Insurance		300.00	
Audit Fees		300.00	
Payroll Service Fee		125.00	
Technical Support/Case Mgmt Software Fees		1,600.00	
, ,	16,846.78		
Indirect Costs 10%		7,857.93	
	7,857.93		
Budget Totals	\$	103,284.00	

### **EXHIBIT C**

### PROFESSIONAL SERVICES CONTRACTS

INSURANCE REQUIREMENTS

CONTRACTOR shall provide and maintain insurance for the duration of this Agreement against claims for injuries to persons and damage to property which may arise from, or in connection with, performance under the Agreement by the CONTRACTOR, his agents, representatives, employees and subcontractors, if applicable.

#### A. Minimum Scope & Limits of Insurance

- Coverage at least as broad as Commercial General Liability, insurance Services Office Commercial
  General Liability coverage occurrence form GC 00 01, with limits no less than \$1,000,000 per
  occurrence including products and completed operations, property damage, bodily injury and personal
  & advertising injury. If a general aggregate limit applies, either the general aggregate limit shall apply
  separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice
  the required occurrence limit.
- 2. Insurance Services Office Form Number CA 00 01 covering Automobile Liability of \$1,000,000 per occurrence including any auto or, if the CONTRACTOR has no owned autos, hired and non-owned auto coverage. If an annual aggregate applies it must be no less than \$2,000,000.
- Workers' Compensation insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.
- 4. Professional Liability (Errors and Omissions) insurance appropriate to the CONTRACTOR's profession, with limit no less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate.

#### B. Specific Provisions of the Certificate

- If the required insurance is written on a claims made form, the retroactive date must be before the
  date of the contract or the beginning of the contract work and must be maintained and evidence
  of insurance must be provided for at least three (3) years after completion of the contract work.
- CONTRACTOR must submit endorsements to the General Liability reflecting the following provisions:
  - a. The COUNTY, its officers, agents, officials, employees and volunteers are to be covered as additional insureds as respects; liability arising out of work or operations performed by or on behalf of the CONTRACTOR including material, parts, or equipment furnished in connection with such work or operations.
  - b. For any claims related to this project, the CONTRACTOR's insurance coverage shall be primary insurance as respects the COUNTY, its officers, agents, officials, employees and volunteers. Any insurance or self-insurance maintained by the COUNTY, its officers, agents, officials, employees or volunteers shall be excess of the CONTRACTOR's insurance and shall not contribute with it.
  - c. CONTRACTOR hereby grants to COUNTY a waiver of any right to subrogation which any insurer of CONTRACTPR may acquire against the county by virtue of the payment of any loss under such insurance. CONTRACTOR agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the COUNTY has received a waiver of subrogation endorsement from the insurer.

- d. Each insurance policy required by this agreement shall be endorsed to state that coverage shall not be canceled by either party, except after written notice has been provided to the County.
- 3. The Workers' Compensation policy shall be endorsed with a waiver of subrogation in favor of the COUNTY for all work performed by the CONTRACTOR, its employees, agents and subcontractors. CONTRACTOR waives all rights against the COUNTY and its officers, agents, officials, employees and volunteers for recovery of damages to the extent these damages are covered by the workers compensation and employers liability.
- C. <u>Deductibles and Self-Insured Retentions</u>

Self-insured retentions must be declared and the COUNTY Risk Manager must approve any deductible or self-insured retention that exceeds \$100,000.

D. Acceptability of Insurance

Insurance must be placed with insurers with a current rating given by A.M. Best and Company of no less than A-:VII and a Standard & Poor's Rating (if rated) of at least BBB and from a company approved by the Department of Insurance to conduct business in California. Any waiver of these standards is subject to approval by the County Risk Manager.

E. Verification of Coverage

Prior to approval of this Agreement by the COUNTY, the CONTRACTOR shall file with the submitting department, certificates of insurance with original endorsements effecting coverage in a form acceptable to the COUNTY. Endorsements must be signed by persons authorized to bind coverage on behalf of the insurer. The COUNTY reserves the right to require certified copies of all required insurance policies at any time.