COUNTY OF TULARE
HEALTH & HUMAN SERVICES AGENCY
SERVICES AGREEMENT FORM
REVISION APPROVED 01/01/2018

THE ADE COUNTY ACDEENAENT NO		
TULARE COUNTY AGREEMENT NO.		

COUNTY OF TULARE HEALTH & HUMAN SERVICES AGENCY SERVICES AGREEMENT

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su TR	bdiv	GREEMENT ("Agreement") is entered into as ofision of the State of California ("COUNTY"), and Parent OR are each a "Party" and together are the "Parties" to :	ting Network, Inc.	("CONTR	ACTOR"). CO	DUNTY and	CON-
· · - · .	A.	COUNTY wishes to retain the services of CONTRACTOR home visitation programs that provide direct skill train skills on how to manage child behavior, keep their hor health care needs.	ing to high-risk par	ents. Pro	viders teach	families' sp	ecific
	В.	CONTRACTOR has the experience and qualifications to CWS program; and	provide the servi	ces COUN	TY requires	pertaining t	o the
	C.	CONTRACTOR is willing to enter into this Agreement wi in.	th COUNTY upon t	he terms a	and conditio	ns set forth	here-
TH	IE PA	ARTIES AGREE AS FOLLOWS:	•			• • • • • • • • • • • • • • • • • • • •	
		RM: This Agreement becomes effective as of July 1, 2018 ated as provided below, or unless the Parties extend the			•		arlier
2.	SEI	RVICES: See attached Exhibit A.					
3.	PA	YMENT FOR SERVICES: See attached Exhibit B.		· · · · · · · · · · · · · · · · · · ·			

- 4. INSURANCE: Before approval of this Agreement by COUNTY, CONTRACTOR must file with the Clerk of the Board of Supervisors evidence of the required insurance as set forth in the attached Exhibit C.
- **5. GENERAL AGREEMENT TERMS AND CONDITIONS:** COUNTY'S "General Agreement Terms and Conditions" are hereby incorporated by reference and made a part of this Agreement as if fully set forth herein. COUNTY'S "General Agreement Terms and Conditions" can be viewed at http://tularecountycounsel.org/default/index.cfm/public-information/
- 6. ADDITIONAL EXHIBITS: CONTRACTOR shall comply with the terms and conditions of the Exhibits listed below and identified with a checked box, which are by this reference made a part of this Agreement. Complete Exhibits D and E can be viewed at http://tularecountycounsel.org/default/index.cfm/public-information/

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	Exhibit D	Health Insurance Portability and Accountability Act (HIPAA) Business Associate Agreement
\boxtimes	Exhibit E	Cultural Competence and Diversity
	Exhibit F	Information Confidentiality and Security Requirements
	Exhibit G	Contract Provider Disclosures (<u>Must be completed by Contractor and submitted</u> to County prior to approval of agreement.)
	Exhibit G1	National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care
	Exhibit H	Additional terms and conditions for federally-funded contracts
	Exhibit	[Insert name of any other exhibit needed and attach]

7. NOTICES: (a) Except as may be otherwise required by law, any notice to be given must be written and must be either personally delivered, sent by facsimile transmission or sent by first class mail, postage prepaid and addressed as follows:

COUNTY:

Contracts Unit
Tulare County Health and Human
Services Agency
5957 S. Mooney Blvd.
Visalia, CA 93277

Phone No.: <u>559-624-8000</u> Fax No.: <u>559-713-3718</u>

CONTRACTOR:

Parenting Network, Inc. 330 N. Johnson St. Visalia, CA 93291

Phone No.: <u>559-625-0384</u> Fax No.: <u>559-793-2549</u>

With a Copy to:

COUNTY ADMINISTRATIVE OFFICER 2800 W. Burrel Ave. Visalia, CA 93291

Phone No.: 559-636-5005 Fax No.: 559-733-6318

- (b) Notice personally delivered is effective when delivered. Notice sent by facsimile transmission is deemed to be received upon successful transmission. Notice sent by first class mail will be deemed received on the fifth calendar day after the date of mailing. Either Party may change the above address by giving written notice under this section.
- 8. AUTHORITY: CONTRACTOR represents and warrants to COUNTY that the individual(s) signing this Agreement on its behalf are duly authorized and have legal capacity to sign this Agreement and bind CONTRACTOR to its terms. CONTRACTOR acknowledges that COUNTY has relied upon this representation and warranty in entering into this Agreement.

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9. COUNTERPARTS: The Parties may sign this Agreement in counterparts, each of which is an original and all of which taken together form one single document.

THE PARTIES, having read and considered the above provisions, indicate their agreement by their authorized signatures below.

Parenting Network, Inc.

Pursuant to Corporations Code section 313, County policy requires that contracts with a Corporation be signed by both (1) the chairman of the Board of Directors, the president or any vice-president (or another officer having general, operational responsibilities), and (2) the secretary, any assistant secretary, the chief financial officer, or any assistant treasurer (or another officer having general, operational responsibilities), and (2) the secretary, any assistant secretary, the chief financial officer, or any assistant treasurer (or another officer having general, operational responsibilities), and (2) the secretary, any assistant secretary, the chief financial officer, or any assistant treasurer (or another officer having general, operational responsibilities), and (2) the secretary, any assistant secretary, the chief financial officer, or any assistant treasurer (or another officer having general, operational responsibilities), and (2) the secretary, any assistant secretary, the chief financial officer or any assistant secretary, the chief financial officer is accompanied by a certified copy of the contract similar, pursuant to California companies to companie of the contract similar, pursuant to California companies to companie of the contract similar, pursuant to California companies to contract to accompanie of the contract similar, pursuant to California companies to contract to accompanie of the contract similar, pursuant to California companies to contract to accompanie of the contract similar, pursuant to California companies to accompanie of the contract similar, pursuant to California companies to contract to accompanie of the contract to accompanies to accompanies		Print N	Jame <u>NOR</u>	MA	ERWII	U	
the president or any vice-president (or another officer having general, operational responsibilities), and (2) the secretary, any assistant secretary, the chief financial fiction, or any assistant treasurer (or another officer having recordkeeping or financial responsibilities), unless the contract is accompanied by a certified copy of a resolution of the corporation's Board of Directors authorizing the execution of the contract. Similarly, pursuant to California Corporations Code section 17703.01, County policy requires that contracts with a limited liability Company be signed by at least two managers, unless the contract is accompanied by a certified copy of the articles of organization stating that the LLC is managed by only one manager.] COUNTY OF TULARE Date:					etary	_	
Date: By Chairman, Board of Supervisors ATTEST: MICHAEL C. SPATA County Administrative Officer/Clerk of the Board of Supervisors of the County of Tulare By Deputy Clerk Approved as to Form County Counsel By By SAMMED SAMME	the president or any vice-president (or another office officer, or any assistant treasurer (or another officer l resolution of the corporation's Board of Directors au County policy requires that contracts with a Limited Li	er having general, ope having recordkeeping thorizing the execution iability Company be	erational responsibili g or financial respon on of the contract. signed by at least tw	ties), <u>and</u> (2) the sibilities), unless Similarly, pursuar	e secretary, any assist the contract is account to California Corp	stant secretary, the chi impanied by a certified porations Code section	ef financial d copy of a 17703.01,
ATTEST: MICHAEL C. SPATA County Administrative Officer/Clerk of the Board of Supervisors of the County of Tulare By Deputy Clerk Approved as to Form County Counsel By Deputy County Counsel Approved as to Form County Counsel By Deputy		COUN	TY OF TULARE				
ATTEST: MICHAEL C. SPATA County Administrative Officer/Clerk of the Board of Supervisors of the County of Tulare By Deputy Clerk Approved as to Form County Counsel By Deputy County Counsel Approved as to Form County Counsel By Deputy	Date:	Ву				_	
County Administrative Officer/Clerk of the Board of Supervisors of the County of Tulare By Deputy Clerk Approved as to Form County Counse			Chairman, Bo	ard of Super	rvisors		
Approved as to Form County Counsel By Shall S Shall S Deputy	of Supervisors of the County of Tulare						
Approved as to Form County Counsel By Shall Sh	Ву	_					
By Symulo 6/17/18 Deputy	Deputy Clerk						
By Symulo 6/17/18 Deputy							
By S/MILLO 5/17/18 Deputy Deputy	Approved as to Form						
	By SMMULE 5/1	17/18					
	Deputy Matter# 201341.7	•					

Parenting Network, Inc. Porterville, CA 93291

(559) 625-0384 Fiscal Year 18-19

Exhibit A

CONTRACTOR shall provide the services detailed below.

A. EVIDENCE BASED PRACTICE

CONTRACTOR shall provide 1.0 FTE caseworker for the SafeCare Home Based Visitation Program. The curriculum used will follow the SafeCare Model to provide home-based training for parents who are at-risk or have been reported for child abuse and neglect. The program will be provided in both English and Spanish. SafeCare has three modules to improve parent/child interactions, home environments, and problem solving skills. These modules are:

- Infant and Child Health
- Home Safety
- Parent-Child/Parent-Infant Interactions

SafeCare is to be delivered in home by trained staff carrying caseloads of no more than 10-12 families at one time. The primary target population is families served which children aged 0-5. SafeCare may also serve families with children aged 6-7. Service delivery is typically four to six months. The caseworkers will attend all required Safe Care training. Contractor agrees to adhere to the SafeCare model fidelity.

B. TARGET POPULATION

CONTRACTOR shall provide services primarily to the benefit of a child that has been referred by Child Welfare Services through bimonthly Differential Response Multi Disciplinary Team meetings. Services may also be provided to other at risk families identified by the CONTRACTOR. Services shall be provided directly to the parents or primary caregiver of such a child, in order to provide families with necessary prevention and early intervention mental health that promote wellness and recovery.

C. CONTRACTOR SHALL:

- 1. Provide evidenced-based, low-intensity, short-term sessions targeting parents of children who are experiencing a broad range of emotional, behavioral, and family problems.
- 2. Utilize "any means necessary" methods to remove barriers to service access for remote, rural populations.
- 3. Provide and refer families to the necessary prevention and early intervention mental health services that promote wellness and recovery.

Exhibit A Continued

- 4. Utilize existing collaborations and community resources to leverage the resources of the PEI Safe Care Program. Assigned staff will work flex schedules as needed to meet the needs of the population served
- 5. Ensure that input from mental health consumers and consumer family members are integral to the development, implementation, and ongoing activities of the PEI SafeCare Program.
 - 6. Collaborate with the Tulare County Department of Mental Health Child Welfare Services and Family Services of Tulare County to implement SafeCare (an approved evidence-based practice) and to coordinate the efforts of this program.
 - 7. Attend the bi monthly Differential Response Multidisciplinary Team Meetings (MDT) to obtain potential Child Welfare Services referrals.
 - D. OUTCOME AND EVALUATION
 - 1. Number of Individuals/Families to be Served

CONTRACTOR shall serve a minimum of fifty (50) unduplicated families in Fiscal Year 2018-2019. Fifty percent of the families served shall complete all three modules and graduate with a SafeCare certificate.

FISCAL YEAR	FAMILIES SERVED	FAMILIES SAFECARE CERTIFIED
2018-2019	50	25
TOTAL	50	25

2. Program Evaluation

CONTRACTOR shall develop internal methods for evaluating effectiveness of the program and shall also arrange for local evaluations that address the expected outcomes of the SafeCare Program.

Exhibit A Continued

Parents will be trained in treating children's illnesses and maximizing their own healthcare skills (Health Module), positive and effective parent-child interaction skill (Parenting Module), and maintaining low-hazard homes (Safety Module). A pre and post assessment will be administered for each module. The effectiveness of these training components will be evaluated as the change in the parents' score on role play situations for child health problems, hazards present in the home, and the frequency and quality of parent-child interactions during activities of daily living. Parents receive credit for passing a module only after they have mastered the learning objectives at a minimum of 80%.

a. Individual-Level Outcomes

1. Health Module

• Increased parental capacity to identify symptoms of illnesses and injuries, and seek the most appropriate health treatment for their child.

2. Home Safety Module

• Significant reduction in the number of hazards in the home.

3. Parent-Child/Parent-Infant Interactions Module

• Increased number of positive parent/child interactions, and stimulating activities.

4. Problem Solving and Counseling

• Increased parental structured problem-solving skills (e.g., framing the problem, generating potential solutions, identifying pros and cons of solutions, choosing a solution, and acting).

b. System-Level Outcomes

- Improved access to mental health services.
- Increased cooperation between agencies, systems, and programs.
- Increased early intervention services in rural and isolated communities.

c. Community-Level Outcomes

- Short-term: increased family access to wellness and recovery early intervention services; increased utilization of prevention services; a reduction in disparities in the access of mental health service; and the creation and/or strengthening of relationships between Tulare County Mental Health and the community partners.
- Intermediate-term: children display a decrease in the negative outcomes that may result from a mother's untreated mental illness, decrease stigma associated with accessing mental health services.
- 2. CONTRACTOR shall collect all demographic and service count data, participant data, and progress data, and report quarterly to MHSA.

Exhibit A Continued

3. Annual Report

- a. CONTRACTOR will work with CWS to develop an evaluation plan listing all evidence-based measures, surveys and any other outcome measurements that will be completed by populations served (e.g., consumers, family members, staff, community service providers) within 60 days of contract start.
- b. CONTRACTOR will analyze outcome data in accordance with methods outlined in the established evaluation plan and generate a summary report of findings including system outcomes to demonstrate system change over time.
- c. CONTRACTOR will provide the Tulare County Department of Mental Health with a copy of the summary report within 60 days of the close of the contract year per MHSA PEI requirements.
- 4. MHSA manager and/or contracted evaluator(s) will have access to this data and will review data and reports generated by CONTRACTOR.
- 5. CONTRACTOR shall develop a system for using data across the continuum of family interaction services to improve the quality of services, identify service system gaps, and make recommendations for bridging those gaps. Contractor agrees to collect all required data defined by CWS. CWS will supply a spreadsheet defining the data to be collected.

E. ADDITIONAL EXPECTATIONS

- CONTRACTOR and any partners or subcontractor(s) will be expected to share
 information, materials, and findings with the Tulare County Department of Mental Health
 and all agencies identified by the Mental Health Department. No work developed under
 the contract may be considered proprietary or may be sold for additional profit.
- CONTRACTOR may be expected to participate in regular meetings of MHSA grantees in order to disseminate information on project outcomes and to ensure that all contractor(s) can leverage each other's work and experience.

COMPENSATION

FY 2018/2019

Exhibit B

A. MAXIMUM AMOUNT PAYABLE

The maximum amount payable for this agreement is \$ 115,000 over a twelve month period for the following fiscal year:

FY 2018-2019

\$115,000

B. PAYMENT AMOUNT AND FEE SCHEDULE

Contractor shall submit detailed monthly invoices to the County within 30 days from the date of service. Payment for service shall be on a reimbursement basis for adequately documented costs in accordance with cost principles and standards of OMB circular A-87. This agreement will fund FTEs (2) FTE to operate the SafeCare program. Reimbursement for services is contingent upon receipt of state and/or federal funds.

Exhibit C PROFESSIONAL SERVICES CONTRACTS INSURANCE REQUIREMENTS

CONTRACTOR shall provide and maintain insurance for the duration of this Agreement against claims for injuries to persons and damage to property which may arise from, or in connection with, performance under the Agreement by the CONTRACTOR, his agents, representatives, employees and subcontractors, if applicable.

A. Minimum Scope & Limits of Insurance

- Coverage at least as broad as Commercial General Liability, insurance Services Office Commercial
 General Liability coverage occurrence form GC 00 01, with limits no less than \$1,000,000 per
 occurrence including products and completed operations, property damage, bodily injury and personal
 & advertising injury. If a general aggregate limit applies, either the general aggregate limit shall apply
 separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice
 the required occurrence limit.
- Insurance Services Office Form Number CA 00 01 covering Automobile Liability of \$1,000,000 per
 occurrence including any auto or, if the CONTRACTOR has no owned autos, hired and non-owned
 auto coverage. If an annual aggregate applies it must be no less than \$2,000,000.
- Workers' Compensation insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.
- Professional Liability (Errors and Omissions) insurance appropriate to the CONTRACTOR's profession, with limit no less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate.

B. Specific Provisions of the Certificate

- If the required insurance is written on a claims made form, the retroactive date must be before the
 date of the contract or the beginning of the contract work and must be maintained and evidence
 of insurance must be provided for at least three (3) years after completion of the contract work.
- CONTRACTOR must submit endorsements to the General Liability reflecting the following provisions:
 - a. The COUNTY, its officers, agents, officials, employees and volunteers are to be covered as additional insureds as respects; liability arising out of work or operations performed by or on behalf of the CONTRACTOR including material, parts, or equipment furnished in connection with such work or operations.
 - b. For any claims related to this project, the CONTRACTOR's insurance coverage shall be primary insurance as respects the COUNTY, its officers, agents, officials, employees and volunteers. Any insurance or self-insurance maintained by the COUNTY, its officers, agents, officials, employees or volunteers shall be excess of the CONTRACTOR's insurance and shall not contribute with it.
 - c. CONTRACTOR hereby grants to COUNTY a waiver of any right to subrogation which any insurer of CONTRACTPR may acquire against the county by virtue of the payment of any loss under such insurance. CONTRACTOR agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the COUNTY has received a waiver of subrogation endorsement from the insurer.

- d. Each insurance policy required by this agreement shall be endorsed to state that coverage shall not be canceled by either party, except after written notice has been provided to the County.
- 3. The Workers' Compensation policy shall be endorsed with a waiver of subrogation in favor of the COUNTY for all work performed by the CONTRACTOR, its employees, agents and subcontractors. CONTRACTOR waives all rights against the COUNTY and its officers, agents, officials, employees and volunteers for recovery of damages to the extent these damages are covered by the workers compensation and employers liability.
- C. <u>Deductibles and Self-Insured Retentions</u>
 Self-insured retentions must be declared and the COUNTY Risk Manager must approve any deductible or self-insured retention that exceeds \$100,000.
- D. Acceptability of Insurance
 Insurance must be placed with insurers with a current rating given by A.M. Best and Company of no less than A-:VII and a Standard & Poor's Rating (if rated) of at least BBB and from a company approved by the Department of Insurance to conduct business in California. Any waiver of these standards is subject to approval by the County Risk Manager.
- E. <u>Verification of Coverage</u>
 Prior to approval of this Agreement by the COUNTY, the CONTRACTOR shall file with the submitting department, certificates of insurance with original endorsements effecting coverage in a form acceptable to the COUNTY. Endorsements must be signed by persons authorized to bind coverage on behalf of the insurer. The COUNTY reserves the right to require certified copies of all required insurance policies at any time.