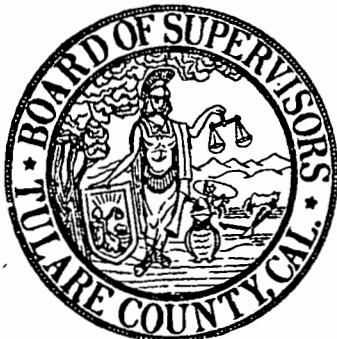


# BEFORE THE BOARD OF SUPERVISORS COUNTY OF TULARE, STATE OF CALIFORNIA

IN THE MATTER OF APPROVE A )  
 MEMORANDUM OF UNDERSTANDING ) Resolution No. 2018-0599  
 BETWEEN THE CALIFORNIA ) Agreement No. 28744  
 DEPARTMENT OF SOCIAL SERVICES, )  
 TALX CORPORATION, AND THE COUNTY )  
 OF TULARE )

UPON MOTION OF SUPERVISOR SHUKLIAN, SECONDED BY SUPERVISOR ENNIS, THE FOLLOWING WAS ADOPTED BY THE BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD JULY 17, 2018, BY THE FOLLOWING VOTE:

AYES: SUPERVISORS CROCKER, VANDER POEL, SHUKLIAN, WORTHLEY,  
 AND ENNIS  
 NOES: NONE  
 ABSTAIN: NONE  
 ABSENT: NONE



ATTEST: MICHAEL C. SPATA  
 COUNTY ADMINISTRATIVE OFFICER/  
 CLERK, BOARD OF SUPERVISORS

BY: Anthony Rocello  
 Deputy Clerk

\*\*\*\*\*

1. Approved a Memorandum of Understanding between the California Department of Social Services, TALX Corporation, and the County of Tulare to provide TulareWORKs' staff with access to an online employment and income verification system retroactive from April 1, 2018, through March 31, 2021. This Memorandum of Understanding is retroactive due to the timing in which it was received. It was impracticable for the Board to have taken action prior to April 1, 2018, due to the time needed to process, prepare, and submit the agenda item;
2. Found that the Board had authority to enter into the Memorandum of Understanding as of April 1, 2018, and that it was in the County's best interest to enter into the Memorandum of Understanding on that date; and
3. Authorized the Chairman of the Board to sign three (3) copies of the Memorandum of Understanding.



**Health & Human Services  
Agency  
COUNTY OF TULARE  
AGENDA ITEM**

**BOARD OF SUPERVISORS**

KUYLER CROCKER  
District One  
PETE VANDER POEL  
District Two  
AMY SHUKLIAN  
District Three  
J STEVEN WORTHLEY  
District Four  
MIKE ENNIS  
District Five

**AGENDA DATE:** July 17, 2018

Public Hearing Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Published Notice Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Advertised Published Notice	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
County Counsel Sign-Off	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Meet & Confer Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Personnel Resolution attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>

CONTACT PERSON: Vienna Barnes    PHONE: 624-8075

**SUBJECT:** Approve a Memorandum of Understanding between the California Department of Social Services, TALX Corporation, and the County of Tulare

**REQUEST(S):**  
That the Board of Supervisors:

1. Approve a Memorandum of Understanding between the California Department of Social Services, TALX Corporation, and the County of Tulare to provide TulareWORKs' staff with access to an online employment and income verification system retroactive from April 1, 2018, through March 31, 2021. This Memorandum of Understanding is retroactive due to the timing in which it was received. It was impracticable for the Board to have taken action prior to April 1, 2018, due to the time needed to process, prepare, and submit the agenda item;
2. Find that the Board had the authority to enter into the Memorandum of Understanding as of April 1, 2018, and that it was in the County's best interest to enter into the Memorandum of Understanding on that date; and
3. Authorize the Chairman of the Board to sign three (3) copies of the Memorandum of Understanding.

**SUMMARY:**  
In October 2014, the Board authorized Tulare County to participate in the 90-day pilot program with the TALX Corporation. The Memorandum of Understanding (MOU) implemented for the pilot authorized specific county staff in all 58 California counties to have online access to "The Work Number" Service for employment and income verification. The funding for the pilot was provided by the California Department of Social

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**DATE:** July 17, 2018

Services.

During the pilot period, California Department of Social Services, in partnership with the California Welfare Directors' Association and county representatives, used the data provided by "The Work Number" Service to measure the usage and efficacy of the tool to determine whether or not to pursue a long-term agreement. Subsequent to the end of the pilot period, California Department of Social Services decided to establish a long-term agreement by entering into a MOU with TALX and California counties.

"The Work Number" Service is a resource that will be used to verify employment in accordance with California's Work Verification Plan. Social services benefit programs, such as CalWORKs (California Work Opportunity and Responsibility to Kids), CalFresh, and Medi-Cal, require applicants/recipients to provide verification of employment and income for use in determining eligibility. "The Work Number" Service will allow TulareWORKs' staff to serve clients who are unable to provide income verification. Clients grant permission to TulareWORKs' staff, via a signed release form, to use this service to obtain the necessary verifications. Counties are permitted to use the information obtained from this source in the same manner as they would use information provided by a client's employer. We anticipate serving approximately 2,500 clients annually with this agreement.

This MOU has been approved as to form by County Counsel. The following terms deviate substantively from the standard County protocol: (1) The MOU includes mutual indemnification; (2) Either party can terminate agreement with written notice for a breach of the Fair Credit Reporting Act, or with a 30 day notice; (3) This is a three year agreement.


**FISCAL IMPACT/FINANCING:**

The cost of this agreement is to be covered by the California Department of Social Services. There is no net cost to the County General Fund.

**LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:**

The County's five-year strategic plan includes the Organizational Performance initiative that provides state-of-the-art technology and infrastructure to support better service delivery. This MOU increases the ability to fulfill this obligation by providing staff with the ability to verify client employment and income electronically.

**ADMINISTRATIVE SIGN-OFF:**

  
030 JULIET WEBB  
Juliet Webb  
Director of Human Services

Cc: County Administrative Office

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Attachment(s) Memorandum of Understanding