

TULARE COUNTY AGREEMENT NO. _____

COUNTY OF TULARE
HEALTH & HUMAN SERVICES AGENCY
SERVICES AGREEMENT

THIS AGREEMENT ("Agreement") is entered into as of _____ between the **COUNTY OF TULARE**, a political subdivision of the State of California ("COUNTY"), and **KINGS VIEW CORPORATION**, a California Corporation ("CONTRACTOR"). COUNTY and CONTRACTOR are each a "Party" and together are the "Parties" to this Agreement, which is made with reference to the following:

- A. COUNTY wishes to obtain the provision of mental health services in conformance with the Mental Health Services Act guidelines as set forth by the State of California Department of Mental Health, the Welfare & Institutions Code, Division 5, Titles 9 and 22 of the California Code of Regulations, the Cost Reporting/Data Collection Manual of the State Department of Mental Health, and the Tulare County Mental Health Annual Plan; and
- B. CONTRACTOR has the experience and qualifications to provide the services COUNTY requires pertaining to the County's Mental Health Program; and
- C. CONTRACTOR is willing to enter into this Agreement with COUNTY upon the terms and conditions set forth herein.

THE PARTIES AGREE AS FOLLOWS:

- 1. **TERM:** This Agreement becomes effective as of July 1, 2018, and expires at 11:59 PM on June 30, 2019, unless earlier terminated as provided below, or unless the Parties extend the term by a written amendment to this Agreement.
- 2. **SERVICES:** See attached Exhibits A, A-1, A-2.
- 3. **PAYMENT FOR SERVICES:** See attached Exhibits B, B-1, B-2, B-3, B-4, B-5..
- 4. **INSURANCE:** Before approval of this Agreement by COUNTY, CONTRACTOR must file with the Clerk of the Board of Supervisors evidence of the required insurance as set forth in the attached Exhibit C.
- 5. **GENERAL AGREEMENT TERMS AND CONDITIONS:** COUNTY'S "General Agreement Terms and Conditions" are hereby incorporated by reference and made a part of this Agreement as if fully set forth herein. COUNTY'S "General Agreement Terms and Conditions" can be viewed at <http://tularecountycounsel.org/default/index.cfm/public-information/>
- 6. **ADDITIONAL EXHIBITS:** CONTRACTOR shall comply with the terms and conditions of the Exhibits listed below and identified with a checked box, which are by this reference made a part of this Agreement. Complete Exhibits D, E, F, G, G-1, and H can be viewed at <http://tularecountycounsel.org/default/index.cfm/public-information/>

**COUNTY OF TULARE
 HEALTH & HUMAN SERVICES AGENCY
 SERVICES AGREEMENT**

<input checked="" type="checkbox"/>	Exhibit D	Health Insurance Portability and Accountability Act (HIPAA) Business Associate Agreement
<input checked="" type="checkbox"/>	Exhibit E	Cultural Competence and Diversity
<input checked="" type="checkbox"/>	Exhibit F	Information Confidentiality and Security Requirements
<input checked="" type="checkbox"/>	Exhibit G	Contract Provider Disclosures (<u>Must be completed by Contractor and submitted to County prior to approval of agreement.</u>)
<input checked="" type="checkbox"/>	Exhibit G1	National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care
<input type="checkbox"/>	Exhibit H	Additional terms and conditions for federally-funded contracts
<input type="checkbox"/>	Exhibit	

7. NOTICES: (a) Except as may be otherwise required by law, any notice to be given must be written and must be either personally delivered, sent by facsimile transmission or sent by first class mail, postage prepaid and addressed as follows:

COUNTY:

CONTRACT UNIT
 TULARE COUNTY HEALTH & HUMAN SERVICES
 AGENCY
 5957 S. Mooney Boulevard
 Visalia, CA 93277
 Phone No.: 559-624-8000
 Fax No.: 559-737-4059

With a Copy to:

COUNTY ADMINISTRATIVE OFFICER
 2800 W. Burrell Ave.
 Visalia, CA 93291
 Phone No.: 559-636-5005
 Fax No.: 559- 733-6318

CONTRACTOR:

KINGS VIEW CORPORATION
 PO BOX 28923
 Fresno, CA 93729
 Phone No.: 559- 687-0929
 Fax No.: 559- 256-0115

(b) Notice personally delivered is effective when delivered. Notice sent by facsimile transmission is deemed to be received upon successful transmission. Notice sent by first class mail will be deemed received on the fifth calendar day after the date of mailing. Either Party may change the above address by giving written notice under this section.

8. AUTHORITY: CONTRACTOR represents and warrants to COUNTY that the individual(s) signing this Agreement on its behalf are duly authorized and have legal capacity to sign this Agreement and bind CONTRACTOR to its terms. CONTRACTOR acknowledges that COUNTY has relied upon this representation and warranty in entering into this Agreement.

**COUNTY OF TULARE
HEALTH & HUMAN SERVICES AGENCY
SERVICES AGREEMENT**

9. **COUNTERPARTS:** The Parties may sign this Agreement in counterparts, each of which is an original and all of which taken together form one single document.

THE PARTIES, having read and considered the above provisions, indicate their agreement by their authorized signatures below.

KINGS VIEW CORPORATION

Date: July 26, 2018

By [Signature]
Print Name Leon Hoover
Title CEO

Date: July 26, 2018

By [Signature]
Print Name Jim Rodriguez
Title CEO

[Pursuant to Corporations Code section 313, County policy requires that contracts with a **Corporation** be signed by both (1) the chairman of the Board of Directors, the president or any vice-president (or another officer having general, operational responsibilities), **and** (2) the secretary, any assistant secretary, the chief financial officer, or any assistant treasurer (or another officer having recordkeeping or financial responsibilities), unless the contract is accompanied by a certified copy of a resolution of the corporation's Board of Directors authorizing the execution of the contract. Similarly, pursuant to California Corporations Code section 17703.01, County policy requires that contracts with a **Limited Liability Company** be signed by at least two managers, unless the contract is accompanied by a certified copy of the articles of organization stating that the LLC is managed by only one manager.]

COUNTY OF TULARE

Date: _____

By _____
Chairman, Board of Supervisors

ATTEST: MICHAEL C. SPATA
County Administrative Officer/Clerk of the Board
of Supervisors of the County of Tulare

By _____
Deputy Clerk

Approved as to Form
County Counsel

By [Signature] 8/2/2018
Deputy

Matter # 2018/096

EXHIBIT A
Scope of Services
Fiscal Year 2018/2019

Contractor: Kings View Corporation
Program: One-Stop Center – South Tulare County Program

I. DESCRIPTION OF SERVICES/INTENT AND GOALS:

A. System-wide Program Intent and Goals

1. To develop a center tailored to youth and transitional age youth with severe mental illness (SMI) and/or severe emotional disturbance (SED), that provides an array of wellness and recovery based mental health and supportive services, that are easily accessible, and culturally competent.
2. To coordinate services with community-based organizations, public agencies, and learning institutions targeting unserved and/or underserved populations in Tulare County to reduce accessibility barriers that occur when individuals must navigate multiple agencies, programs, and access-procedures to receive services.
3. To reduce negative outcomes associated with severe and persistent mental illness, including: suicide, incarceration, prolonged suffering, school failure or dropout, unemployment, hospitalization, homelessness and removal of children from their homes.

B. Description of Services and Treatment Methods

1. Services provided by the One Stop Center are considered one of three categories: General Systems Development, Full Service Partnership, or Outreach and Engagement.

a) CONTRACTOR must track services and expenditures within these three categories.

2. General System Development Services (GSD)

a) Assessment/Enrollment

(1) Upon receipt of a referral (self or otherwise) for mental health services, CONTRACTOR will contact the individual and referring agency within 48 hours, and provide an initial assessment to occur within 72 hours of first contact.

(2) CONTRACTOR will engage the individual in an initial psycho-social assessment, to include the LOCUS or CALOCUS, conducted by a Licensed Practitioner of the Healing Arts or Waivered Practitioner of the Healing Arts.

(3) Pursuant to CCR, Title 9, Division 1, Chapter 14, Section 3620, a consumer wellness plan (CWP) shall be developed for each individual in coordination with other agencies that have a shared responsibility for services and/or supports, and the family, when appropriate.

- (4) CONTRACTOR will assess eligibility and enrollment based on the Tulare County Mental Health Plan (MHP) mental health service eligibility.
- (5) All individuals will be assisted with creating and maintaining a Wellness and Recovery Action Plan (WRAP).

b) GSD Services

- c) General Systems Development (GSD) are funds used to improve programs, services, and supports for clients and their families; change service delivery systems; and build transformational programs and systems.
- d) The One Stop Center service delivery was developed in 2006/2007 through the Mental Health Services Act (MHSA) Community Services and Supports (CSS) stakeholder process as a response to provide mental health services in a transformative approach by providing a community-based center tailored to the unique transitional needs of youth age 12 to 25.
- e) In addition to the transformative approach of One Stop Center, CONTRACTOR must provide services in a method that focuses on MHSA principles: consumer- and family-centered care; culturally competent; wellness, recovery and resilience focus; integrated service experience; outreach to the traditionally un/underserved; best practices and evidence-based strategies; and community collaboration.
- f) Services must include a broad spectrum of activities tailored to the unique transitional needs of youth ages 12 to 25 including, but not limited to:
 - (1) Individual, family, and group therapy
 - (2) Case management
 - (3) Medication management
 - (4) Supportive Activities:
 - (a) Life Skills groups (e.g., cooking, budgeting, stress management, time management, and accessing community resources)
 - (b) Employment training (e.g., networking, finding a job, resume building, role-playing, job etiquette, and volunteer opportunities)
 - (c) Education support (e.g., study groups, college tours, and presentations from educators)
 - (d) Peer Mentoring (e.g., WRAP)
 - (e) Socialization (e.g., museum tours, and recreational activities)
- g) Services should be developed with a person-centered approach.
 - (1) Person-centered approach is a highly individualized process designed to respond to the expressed needs/desires of the individual.

- (a) Each individual has strengths and the ability to express preferences and to make choices.
- (b) The individual's choices and preferences shall always be solicited and considered.
- (c) Treatment and supports identified through the process shall be provided in environments that promote maximum independence, community connections, and quality of life.
- (d) A person's cultural background shall be recognized and valued in the decision-making process.

3. Full Service Partnership Program

a) Assessment/Enrollment

- (1) Upon receipt of a referral for an FSP evaluation, CONTRACTOR will contact the individual and referring agency within 48 hours, and provide an initial assessment to occur within 72 hours of first contact.
- (2) CONTRACTOR will engage the individual in an initial psycho-social assessment, to include the LOCUS or CALOCUS, conducted by a Licensed Practitioner of the Healing Arts or a Waivered Practitioner of the Healing Arts.
- (3) Pursuant to CCR, Title 9, Division 1, Chapter 14, Section 3620, a consumer wellness plan (CWP) shall be developed for each individual in coordination with other agencies that have a shared responsibility for services and/or supports, and the family, when appropriate.
- (4) CONTRACTOR will submit all required documentation to Tulare County Department of Mental Health – MHSA Analyst for FSP enrollment approval.

b) FSP Services

- (1) Each partner (i.e. consumer enrolled in a full service partnership program) will be assigned to a Personal Service Coordinator (PSC) who will act as the single fixed point of responsibility and provide intensive case management and supportive services until the partner is transitioned to a less intensive treatment modality.
- (2) Partners will receive, at minimum, three services per week in a setting that aids the partner in service accessibility (e.g., home, school, primary care clinics, family resource center, community agency, in-office, etc.).
- (3) Partners placed at and residing at TAY Crossroads Housing program will receive at least one contact per week at their residence at Crossroads by their One Stop PSC. Their One Stop PSC will be responsible for meeting at least one time per week

with that partner's Crossroads team to ensure treatment is collaborative and comprehensive.

(4) Services include a broad spectrum of activities including, but not limited to:

- (a) Individual, family, and group therapy
- (b) Intensive case management
- (c) Medication management
- (d) Supportive Activities:
 - (i) Life Skills groups (e.g., cooking, budgeting, stress management, time management, and accessing community resources)
 - (ii) Employment training (e.g., networking, finding a job, resume building, role-playing, job etiquette, and volunteer opportunities)
 - (iii) Education support (e.g., study groups, college tours, and presentations from educators)
 - (iv) Peer Mentoring (e.g., WRAP)
 - (v) Socialization (e.g., museum tours, and recreational activities)

(5) Services should be developed with a person-centered approach. Person-centered approach is a highly individualized process designed to respond to the expressed needs/desires of the individual.

- (a) Each individual has strengths and the ability to express preferences and to make choices.
- (b) The individual's choices and preferences shall always be solicited and considered.
- (c) Treatment and supports identified through the process shall be provided in environments that promote maximum independence, community connections, and quality of life.
- (d) A person's cultural background shall be recognized and valued in the decision-making process.

c) Flex Funding

(1) Flex funding is only applicable to partners and can only be used to pay for short-term or one-time goods, supports, services and activities that are not typically funded by other sources (e.g., housing, medical expenses, clothing, food, education, and transportation). See section III.

d) Transition and Discharge

(1) Transition of partners to less intensive treatment modalities will occur as the partner develops competencies and resources to meet recovery goals without FSP services.

(2) A partner's progress and level of recommended care (LOCUS/CALOCUS) will be assessed every three months.

(3) Partners shall be discharged when they meet one or more of the following criteria:

- (a) Partner's refusal of services by the legally responsible adult,
- (b) Partner's or legally responsible adult's unilateral decision to terminate treatment,
- (c) Transfer to another program that has been mutually agreed upon, or
- (d) Mutual agreement that the goals of treatment have been met.

4. Outreach and Engagement Services (O&E)

a) O&E Services

(1) CONTRACTOR will conduct O&E activities that reach out to populations that are currently receiving little or no mental health services. This category is established in recognition of the special activities needed to reach unserved populations.

C. Ancillary Transportation

1. All ancillary transportation provided by CONTRACTOR will be equipped with First Aid kits, cell phones, and child safety seats (infants/toddlers). Travel destination logs will be created and maintained, in addition to mileage logs that include dates, times, destinations, and purpose of travel. CONTRACTOR staff can use personal vehicles to transport consumers when necessary at the discretion of the CONTRACTOR. Mileage reimbursement will align with Federal Mileage Reimbursement Rates.

II. POPULATION SERVED

A. Demographics

1. CONTRACTOR shall provide services to at minimum 30 unduplicated FSP and 100 unduplicated GSD children/youth (ages 12-15) and transitional age youth (ages 16-25) with an emphasis on serving individuals who are traditionally unserved or underserved such as individuals from Hispanic, African-American, Asian-American, and Native American communities— communities that are traditionally unserved and underserved, and of lower income in Tulare County including, but not limited to: Porterville, Terra Bella, Ducor, Poplar, Woodville, Plainview, Toneyville, Strathmore, Lindsay, and the Tule River Indian Reservation, as requested.

B. Full Service Partnership Focal Populations

1. Child/Youth Focal Population (ages 12-15)

a) Child/youth with serious emotional disturbance (SED) who is at high risk of expulsion from school, is involved with or at high risk of being detained by Child Welfare Services (CWS), and/or has a parent/caregiver with SED or severe and persistent mental illness, or who has a substance abuse disorder or co-occurring disorders.

- b) Child/youth with SED who has been removed or is at risk of removal from their home by CWS and/or is in transition to a less restrictive placement.
- c) Child/youth with SED who is experiencing the following at school: suspension or expulsion, violent behaviors, drug possession or use, and/or suicidal and/or homicidal ideation.
- d) Child/youth with SED who is involved with Probation, is on psychotropic medication, and is transitioning back into a less structured home/community setting.

(1) A child/youth is considered seriously emotionally disturbed (SED) if he/she exhibits one or more of the following characteristics, over a long period of time and to a marked degree, which adversely affects his/her functioning:

- (a) An inability to learn which cannot be explained by intellectual, sensory, or health factors;
- (b) An inability to build or maintain satisfactory interpersonal relationships with peers and teachers;
- (c) Inappropriate types of behavior or feelings under normal circumstances exhibited in several situations;
- (d) A general pervasive mood of unhappiness or depression;
- (e) A tendency to develop physical symptoms or fears associated with personal or school problems.

2. Transition-age Youth (TAY) Focal Population (ages 16-25)

a) A transition-age youth must have a serious emotional disturbance (SED) or a severe and persistent mental illness (SPMI) and meet one or more of the following criteria:

(1) Homeless or currently at risk of homelessness.

(2) Youth aging out of:

- (a) Child mental health system
- (b) Child welfare system
- (c) Juvenile justice system

(3) Youth leaving long-term institutional care:

- (a) Level 12-14 group homes
- (b) Community Treatment Facilities (CTF)
- (c) Institutes for Mental Disease (IMD)
- (d) State Hospitals
- (e) Probation camps

(4) Youth experiencing first psychotic break.

(5) Co-occurring substance abuse issues are assumed to cross-cut along the entire TAY focal population described above.

b) For transition-age youth, severe and persistent mental illness (SPMI) may include significant functional impairment in one or more major areas of functioning, (e.g., interpersonal relations, emotional, vocational, educational or self-care) for at least six (6) months due to a major mental

illness. The individual's functioning is clearly below that which had been achieved before the onset of symptoms. If the disturbance begins in childhood or adolescence, however, there may be a failure to achieve the level of functioning that would have been expected for the individual rather than deterioration in functioning.

C. General System Development Focal Populations

1. A child/youth or transition-age youth who has a serious emotional disturbance (SED) or a severe and persistent mental illness (SPMI), and does not meet eligibility criteria for a FSP program

III. FUNDING TYPES

MHSA Community Services and Supports (CSS) funding is divided into three categories: Full Service Partnership (FSP), General System Development (GSD), and Outreach and Engagement (OE). Time studies performed by service providers will be utilized to allocate funding. Allowable activities for each funding category are below.

A. FSP Funding (including flex funding)

1. Shall be used to provide a full spectrum of mental health services and community supports to partners (i.e., consumers enrolled in an FSP program) exclusively.
2. Flex funding will be used to support the partner for 'whatever it takes' to achieve optimal outcomes, and must be clearly linked to a goal/strategy in the care plan. The use of funds is not an entitlement.

a) Eligibility

- (1) Partners of all ages, ethnicities, cultures and conditions who are actively enrolled in an FSP program, and who have insufficient funds to provide the materials and resources necessary to achieve their treatment goals are eligible to receive flex funding.
- (2) Partners currently receiving government assistance and/or other income are only eligible to utilize flex funding after it has been clearly established that there are insufficient funds available for their housing, personal/community integration, vocational and other expenses.
- (3) Flex funding is to be used for the consumer and not the family.
- (4) Flex funds are a temporary support, not to be used for recurring expenses.

b) Uses

- (1) Flex funding may be used to pay for housing, food, clothing, transportation, educational and vocational expenses.
- (2) Flex funding may also pay for medical, dental, optical care, prescriptions, and laboratory tests when the partner or family member does not have insurance to pay for such care.
- (3) Excluded purchases include: alcohol, tobacco, construction or rehabilitation of housing, buildings or offices, purchasing land or buildings, illegal substances and activities, sexually explicit

materials, costs for staff to accompany consumers on outings (e.g., sporting events, concerts, amusement parks, etc.), incentives, covering Medi-Cal Share of Cost, prescription medication otherwise available through Indigent medication or prescription assistance programs, Service Extenders, or vehicles for programs.

(4) Every attempt should be made to purchase items as economically as possible.

(5) Items purchased with flex funds become the property of the consumer and the consumer is **not** obligated to return the property upon leaving the program.

(6) If an expense is determined to be ongoing, the program must develop a plan for consumer self-sufficiency related to the ongoing expense.

c) Reimbursement

(1) CONTRACTOR shall itemize expenses claimed on the Flexible Funding Expense Reimbursement Claim Form, hide the Protected Health Information (PHI) and submit to the COUNTY within the close of the month after the reported period.

(2) Failure to submit claims on a regular basis impedes the efficiency of the reimbursement process significantly. Claims that are not submitted in a timely manner each month may be subject to delays in review and payment.

(3) After the reimbursement claim for a month has been submitted, any additional expense claims for a month shall be submitted on a separate reimbursement claim form.

(4) CONTRACTOR is required to archive all flex funding expenditure receipts for a period of at least six (6) years. There may be occasions when a copy of an archived receipt is requested.

(5) CONTRACTOR shall report any reimbursement received on the Flexible Funding Expense Reimbursement Claim Form for the month in which the reimbursement occurred.

B. General Systems Development Funding

1. Shall be used to provide services for non-FSP consumers.
2. Use of flex funding is prohibited.

C. Outreach and Engagement Funding

1. Shall be used for activities that reach out to populations that are currently receiving little or no mental health services.

IV. PROGRAM PERFORMANCE STANDARDS

A. Active Caseload

1. A Personal Service Coordinator (PSC) will have an active FSP caseload of no more than 15 partners at any given time.

B. Service Goals

1: CONTRACTOR will serve a minimum of 30 unduplicated partners, provide GSD services to a minimum of 100 unduplicated consumers, and provide outreach and engagement (OE) services to un/underserved populations as needed.

C. Service Provision

1. CONTRACTOR will render services in accordance with the Tulare County Mental Health Plan and MHSA CSS Plan requirements to adequately serve the priority populations.

2. Services will be delivered within the standards of care of the HHSA Mental Health Services Branch and the State Department of Mental Health.

3. CONTRACTOR will employ the strategies and guidelines listed throughout this Scope of Work when delivering services through the One-Stop Center.

D. Emergency and Crisis Procedures

1. CONTRACTOR will respond to emergency and urgent care situations as defined by California Code of Regulations (CCR) Title 9, Chapter 11.

2. CONTRACTOR will utilize an on-call system to ensure availability and responsiveness for urgent case management services. A trained clinical program staff person will be scheduled in advance for every day of the week for after-hours coverage. The on-call staff person will receive a stipend or on-call fee for each after-hours shift covered. The staff person will be required to carry the on-call cell phone and respond to those calls within the catchment area in a reasonable amount of time. After-hours crisis coverage will be provided by on-call personnel utilizing the on-call/call back system. CONTRACTOR will ensure that Full Service Partnership consumers will have access to 24/7 crisis coverage Pursuant to CCR, Title 9, Division 1, Chapter 14, Section 3620.

V. REPORTING STANDARDS

A. CONTRACTOR will enter all service information in The Tulare County HHSA Management Information System (AVATAR).

B. CONTRACTOR will complete all reports for partners enrolled in a FSP program, in the Behavioral Health Information System (BHIS) to include: PAF, KET and 3M.

C. CONTRACTOR will record demographic and service data as stipulated by COUNTY, including service location, for all consumers served, and submit a monthly QIC and narrative report to the COUNTY.

D. CONTRACTOR's services should result in the improvement of eight negative outcomes associated with severe and persistent mental illness: suicide, incarceration, prolonged suffering, school failure or dropout, unemployment, hospitalization, homelessness and removal of children from their homes.

E. CONTRACTOR will record, assess, and provide an annual outcomes report to the COUNTY no later than 60 days after the close of the fiscal year.

F. Data entered in the AVATAR system, BHIS system, monthly demographic reports, and outcome reports will be used to measure CONTRACTOR's adherence to the standards set forth in this contract.

G. CONTRACTOR shall submit a signed monthly invoice and payroll report within the close of the month after the reported period.

- H. CONTRACTOR shall request a budget modification, to include revision of both budget and budget narrative, for any line-item variance greater than 10% from the budget presented in Exhibit "A". Budget modification may be waived at COUNTY's discretion.
- I. CONTRACTOR shall itemize expenses claimed on the Flexible Funding Expense Reimbursement Claim Form, hide the Protected Health Information (PHI) and submit to the COUNTY within the close of the month after the reported period.
- J. Compliance reviews of CONTRACTOR's services will result in no more than 5% disallowance per year
- K. A suitable representative of CONTRACTOR shall attend the regularly scheduled meetings, training sessions, seminars, or other meetings as scheduled by the Director of Mental Health or his/her designee.

VI. LOCATION AND HOURS OF OPERATION

- A. CONTRACTOR will secure enough space to adequately house all One-Stop Center Program activities, independent from CONTRACTOR's other business activities.
- B. Reception office will be open Monday through Friday from 8:00 a.m. to 5:00 p.m.
- C. FSP services will be provided 24/7 (via after hours phone coverage). Groups and appointments will be scheduled according to partners' needs.

VII. STAFFING

A. Minimum Staffing Requirements

1. CONTRACTOR agrees to provide the level of staffing for the One-Stop Center Program needed to meet the activities described in this Scope of Work and as detailed in the corresponding Exhibit "B-3" Budget Narrative.
2. Staffing shall be provided at least at the minimum licensing requirements as set forth in Title IX, Title XIX, Title XXII, and Medi-Cal regulations where applicable or at such higher levels as necessary for some programs. CONTRACTOR will provide services using a Team concept as described by the Assertive Community Treatment (ACT) model.
3. CONTRACTOR will ensure that staff providing clinical supervision meet community practice standards, codes of ethics as set forth by their professional designation, and standards and regulations of the Medical Board of California, California Board of Behavioral Sciences, California Board of Psychology, and the California Board of Vocational Nursing & Psychiatric Technicians.
4. CONTRACTOR will ensure that PSCs have access to the DCR system, are provided with a DCR user manual, and have received at least an hour of training on entering data into the DCR system.
5. CONTRACTOR will employ at minimum two part-time Peer Specialists to provide supportive services including, but not limited to: support groups, Wellness and Recovery Action Planning (WRAP), and life skills training. Peer Specialists will attend weekly supervision meetings, and will complete Applied Suicide Intervention Skills Training (ASIST) or Mental Health First Aid (MHFA), and WRAP certification within 90 days of hire.
6. CONTRACTOR will hire culturally competent staff and require existing or newly hired staff to complete training on cultural competency as well as ASIST or MHFA and WRAP within 90 days of hire or the commencement of this contract.

CONTRACTOR will also enable staff to attend trainings on cultural competency performed by COUNTY and in coordination with the COUNTY's Cultural Competency Coordinator.

B. Additional Staffing Requirements

1. In addition to the above staffing and licensing requirements, CONTRACTOR staff is expected to possess the following skills:

- a) Knowledge of psychosocial rehabilitation principles; paraprofessional staff are expected to be trained and receive paraprofessional certification within the first six months of employment
- b) Understanding of traditional healing practices within the cultural context of the population served
- c) Capability of addressing the diverse consumers' levels of acculturation and biculturalism
- d) Capability of language, cultural competency, and knowledge of multicultural experience
- e) Knowledge of the local community resources available to consumers, and ability to coordinate services with local health care and mental health providers in the community
- f) Knowledge of family systems theory and practice
- g) Knowledge of youth, and transitional age youth mental health issues
- h) Ability to conduct culturally proficient assessments including the identification of high-risk indicators in children/youth, and transitional age youth

VIII. COLLABORATION

A. CONTRACTOR will collaborate with the 211 program to update program services and contact information as often as needed.

B. CONTRACTOR staff will meet weekly with Crossroads staff to address needs of shared partners, and to ensure services are provided collaboratively and not duplicated.

C. CONTRACTOR will develop, in collaboration with TAY Crossroads Housing, employment and job skills training.

D. CONTRACTOR will inform MHSA Transition and Linkages staff of the outcome of all referrals made to One Stop Program within 10 business days of referral receipt (e.g., appointment was attended, rescheduled or missed).

IX. EQUIPMENT

A. CONTRACTOR shall utilize appropriate vehicles to transport consumers to appointments, activities, groups, community resources and medical appointments to fulfill their wellness and recovery plan.

B. CONTRACTOR shall maintain all vehicles in good operating condition, and shall be responsible for all costs of maintenance and/or repair necessary to maintain the vehicles in good operating condition for the normal life of the vehicle.

C. CONTRACTOR shall further arrange for adequate security measures to protect the vehicle from loss or damage due to theft or vandalism.

D. CONTRACTOR shall maintain insurance, which shall name COUNTY as additional insured, which shall be sufficient coverage to provide for the replacement value of any vehicle damage or loss due to fire, vandalism, theft, or negligence.

E. CONTRACTOR shall ensure that all vehicles operated by CONTRACTOR comply with the following:

- a) Comply with Department of Transportation (DOT) requirements including rules regarding drug testing.
- b) Ensure that only licensed drivers operate the vehicles.
- c) Ensure that the vehicles are used only for Tulare County clients.

EXHIBIT A-1

TULARE COUNTY MENTAL HEALTH PLAN, QUALITY MANAGEMENT STANDARDS

The Tulare County Alcohol, Drug and Mental Health Services Department is Tulare County's Medi-Cal Mental Health Plan (MHP) and has established standards for all organizational, individual, and group providers furnishing Specialty Mental Health Services. CONTRACTOR shall adhere to all current MHP policies and procedures (P&P's) in addition to the following standards. In the event of conflicting requirements, current P&P's will supersede the below standards. P&P's may be updated from time to time, and when an update occurs COUNTY shall notify CONTRACTOR and provide the revised P&P's. Copies of all current P&P's are available by contacting the Tulare County Mental Health Managed Care/QI division at (559) 624-8000.

1. Assessment

- A. Initial Assessment: Contractor shall complete an initial assessment to establish medical necessity for all consumers requesting specialty mental health services within fourteen (14) days for adults, and twenty-one (21) calendar days for minors from the consumer's initial visit. The Assessment must be completed in the format designated by the MHP and must be completed and signed by a Licensed Practitioner of the Healing Arts (LPHA) and the consumer and/or guardian, if appropriate.
- B. Assessment Update: As clinically indicated, with best practice being at least annually, a re-assessment of key indicators of the client's condition will be performed and documented within the chart, particularly, reassessment will gather information the required to determine if the clinical symptoms, behaviors, and impairments necessary to support medical necessity for Specialty Mental Health Services are present or not.

2. Plan of Care

- A. Consumer Wellness Plan (CWP): The plan of care shall be completed by the Contractor within thirty (30) days from the first date of current admission, and updated thereafter at twelve (12) – month intervals, based on the "Open Episode" date.
- B. Frequency: The CWP shall be completed by the 30th day in all cases in which services will exceed 30 days. At minimum, the CWP must be updated annually, within 30 days prior to the anniversary date of the previous CWP.
- C. Content of CWPs:
 1. Specific, observable or quantifiable goals and objectives.
 2. Proposed type(s) of intervention to address the functional impairments or reasonable risk of significant deterioration in current functioning as identified in the Assessment. Interventions should include description of both the particular service and the specific intervention actions pertaining to the service.
 3. Proposed duration and frequency of intervention(s).
 4. Documentation of the consumer's participation in and agreement with the plan. This includes consumer signature on the plan and/or reference to consumer's participation and agreement in progress notes.
- D. Signature (or electronic equivalent) by a LPHA (the LPHA must be a physician for Medicare or MED-Only consumers) and the consumer. Consumer plans shall be consistent with the diagnoses and the focus of intervention will be consistent with the consumer plan goals.

- E. Contractor will offer a copy of the consumer plan to the consumer and will document such on the consumer plan.
3. Progress Notes and Billing Records. Services must meet the following criteria, as specified in the MHP's Agreement with the California Department of Health Care Services.
- A. All service entries will include the date and time the services were provided.
 - B. The consumer record will contain timely documentation of care. Services delivered will be recorded in the consumer record as expeditiously as possible, but no later than the timeliness time frame delineated by Tulare County Mental Health policy and procedure
 - C. Contractor will document consumer encounters, and relevant aspects of consumer care, including relevant clinical decisions and interventions, in the consumer record.
 - D. All entries will include the exact number of minutes of service provided and the type of service, the reason for the service, the corresponding consumer plan goal, the clinical intervention provided, the signature of the person providing the service (or electronic equivalent); the person's professional degree, licensure or job title; and the relevant identification number.
 - E. The record will be legible.
 - F. The consumer record will document referrals to community resources and other agencies, when appropriate.
 - G. The consumer record will document follow-up care or, as appropriate, a discharge summary.
 - H. Timeliness/Frequency of Progress Notes
 - 1. Shall be prepared for every Service Contact including:
 - a) Mental Health Services (Assessment, Plan Development, Collateral, Individual/Group/Family Therapy, Individual/Group/Family Rehabilitation);
 - b) Medication Support Services;
 - c) Crisis Intervention;
 - d) Case Management/Targeted Case Management (billable or non-billable).
 - 2. Shall be daily for:
 - a) Crisis Residential;
 - b) Crisis Stabilization (1x/23hr);
 - c) Day Treatment Intensive.
 - 3. Shall be weekly for:
 - a) Day Treatment Intensive for Clinical Summary;
 - b) Day Rehabilitation;
 - c) Adult Residential.
 - 4. On each shift for other services such as Acute Psychiatric Inpatient.
4. Additional Requirements
- A. Contractor shall display the Medi-Cal Guide to Mental Health Services Brochures in English and Spanish, or alternate format in their offices. In addition, Contractors shall post grievance and appeal process notices in a visible location in their waiting rooms along with copies of English and Spanish grievance and appeal forms with MHP self-addressed envelopes to be used to send grievances or

appeals to the Problem Resolution Coordinator and the Quality Improvement/Managed Care Department.

- B. Contractor shall be knowledgeable of and adhere to MHP policies on Beneficiary Rights as outlined in the Guide to Mental Health Services.
- C. Contractor shall ensure that direct service staff, attend cultural competency trainings as offered by the County.
- D. Contractor shall establish a process by which Spanish speaking staff that provide direct services in Spanish or interpretive services are tested for proficiency in speaking, reading, and writing Spanish language.
- E. Contractor shall provide timely access to care and service delivery in the following areas as required by the State MHP standards:
 - 1. Where applicable, 24 hours per day, 7 days per week access to “urgent” services (within 24 hours) and “emergency” services (same day);
 - 2. Access to routine appointments (1st appointment within 10 business days. When not feasible, Contractor shall give the beneficiary the option to re-contact the Access team and request another provider who may be able to serve the beneficiary within the 10 business day standard).
 - 3. The MHP Quality Assurance/Utilization Management team of Tulare County monitors clinical documentation and timeliness of service delivery.
- F. Contractor shall not create, support or otherwise sanction any policies or procedures that discriminate against Medi-Cal beneficiaries. Contractor shall offer hours of operation that are no less than the hours of operation offered to commercial beneficiaries or, in the alternative, Contractor shall offer hours of operation that are comparable to those hours offered to Medicaid fee-for-service consumers, if the provider serves only Medicaid beneficiaries.
- G. If the State, CMS, or the HHS Inspector General (Office of Inspector General) determines that there is a reasonable possibility of fraud or similar risk, the State, CMS, or the HHS Inspector General may inspect, evaluate and audit the subcontractor at any time.
- H. The right to audit will exist through 10 years from the final date of the contract period or from the date of completion of any audit, whichever is later. Notwithstanding Paragraph 29, Order of Precedence, of the General Terms and Conditions (GTC) relevant to this agreement, the 10-year records retention period shall apply to all MHP agreements. This requirement supersedes the 5-year retention period in Paragraph 9 in the GTC.

Reference: Service and Documentation Standards of the State of California, Department of Health Care Services.

EXHIBIT A-2

TRANSLATION SERVICES

CONTRACTOR agrees to provide translation services such as, but not limited to, interpreting and sign language to consumers for the provision of services under this Agreement at CONTRACTOR'S sole cost.

Services provided may include:

- AT&T Language Line
- American Sign Language Translation Services, including TTY/TDD California Relay Services
- Orchid Interpreting
- Other interpreting services as deemed necessary to provide the consumer with linguistically and culturally appropriate services

CONTRACTOR will not be allowed to use COUNTY'S language and translation services' providers' accounts. Separate accounts will need to be arranged at CONTRACTOR'S discretion.

IF COUNTY at any given time receives charges for CONTRACTOR'S language and translation services, CONTRACTOR will receive an invoice for such charge(s).

Exhibit B
Compensation
Fiscal Year 2018/2019

1. COMPENSATION

- a. COUNTY agrees to compensate CONTRACTOR for allowed cost incurred as detailed in **Exhibit A**, subject to any maximums and annual cost report reconciliation.
- b. The maximum contract amount shall not exceed Seven Hundred Thousand Dollars (\$700,000), and shall consist of County, State, and Federal funds. Notwithstanding any other provision of this Agreement, in no event shall COUNTY pay CONTRACTOR more than this Maximum Contract Amount for CONTRACTOR's performance hereunder without a properly executed amendment. Notwithstanding any other provisions of this Agreement, in no event may CONTRACTOR request a rate that exceeds the County Maximum Allowance (CMA) or request a rate that exceeds CONTRACTOR'S published charge(s) to the general public except if the CONTRACTOR is a Nominal Charge Provider.
- c. If the CONTRACTOR is going to exceed the Maximum contract amount due to additional expenses or services, it is the responsibility of the CONTRACTOR to request the amendment and provide all supporting documentation that substantiates the increase. No amendments can be requested after April 1, 2019.
- d. CONTRACTOR agrees to comply with Medi-Cal requirements and be approved to provide Medi-Cal services based on Medi-Cal site certification.
- e. CONTRACTOR shall be responsible for verifying the Consumer's Medi-Cal eligibility status and will take steps to reactivate or establish eligibility where none exists.
- f. CONTRACTOR shall certify that all Units of Service (UOS) entered/submitted by CONTRACTOR into AVATAR for any payor sources covered by this Agreement are true and accurate to the best of the CONTRACTOR'S knowledge.
- g. CONTRACTOR shall use funds provided by COUNTY exclusively for the purposes of performing the services described in in **Exhibit A**.
- h. CONTRACTOR shall permit authorized COUNTY, State and/or Federal agency(ies), through any authorized representative, the right to inspect or otherwise evaluate the work performed hereunder including subcontract support activities and the premises, which it is being performed. The CONTRACTOR shall provide all reasonable assistance for the safety and convenience of the authorized representative in the performance of their duties. All inspections and evaluations shall be made in a manner that will not unduly delay the work.
- i. In the event the state or federal government denies any or all claims submitted by COUNTY on behalf of the CONTRACTOR, COUNTY will not be responsible for any payment obligation and, accordingly, CONTRACTOR shall not seek payment from COUNTY and shall indemnify and hold harmless COUNTY from any and all liabilities for payment of any or all denied claims, including those claims that were submitted outside the period of time specified in this Agreement.

2. ACCOUNTING FOR REVENUES

CONTRACTOR shall comply with all County, State, and Federal requirements and procedures, as described in WIC Sections 5709, 5710 and 14710, relating to: (1) the determination and collection of patient/client fees for services hereunder based on Uniform Method for Determining Ability to Pay (UMDAP) (2) the eligibility of patients/clients for Medi-Cal,

Medicare, private insurance, or other third party revenue, and (3) the collection, reporting, and deduction of all patient/client and other revenue for patients/clients receiving services hereunder. Grants, and other revenue, interest and return resulting from services/activities and/or funds paid by COUNTY to CONTRACTOR shall also be accounted for in the Operating Budget.

CONTRACTOR shall maintain internal financial controls, which adequately ensure proper billing and collection procedures. CONTRACTOR shall pursue payment from all potential sources in sequential order, with Medi-Cal as payor of last resort. All fees paid by or on behalf of the consumer receiving services under this Agreement shall be utilized by CONTRACTOR only for the delivery of mental health service units as specified in this Agreement.

3. INVOICING

- a. CONTRACTOR shall submit monthly invoices to the Mental Health Services Act Fiscal Analyst at ARoss@tularehhsa.org, no later than fifteen (15) days after the end of the month in which those expenditures were incurred. The invoice must be supported by a system generated report that validates services indicated on the invoice.
- b. Invoices shall be in the format approved by the Tulare County Health & Human Services Agency. All payments made under this Agreement shall be made within thirty (30) days of submission of all required documentation and in accordance with the COUNTY'S payment cycle.
- c. 12 month billing limit: Unless otherwise determined by State or Federal regulations (e.g. medi-medi cross-over) all original (or initial) claims for eligible individual persons under this Agreement must be received by COUNTY within twelve (12) months from the month of service to avoid denial for late billing.

4. COST REPORT:

- a. Within sixty (60) days after the close of the fiscal year covered by this Agreement, CONTRACTOR shall provide COUNTY with an accurate and complete Annual Cost Report with a statement of expenses and revenue for the prior fiscal year. The Annual Cost Report shall be prepared by CONTRACTOR in accordance with all applicable Federal, State, and County requirements and generally accepted accounting principles. CONTRACTOR shall allocate direct and indirect costs to and between programs, cost centers, services, and funding sources in accordance with such requirements and consistent with prudent business practice. All revenues received by CONTRACTOR from COUNTY, for both contracted and non-contracted services, shall be reported in its Annual Cost Report, and shall be used to offset gross cost. CONTRACTOR shall maintain source documentation to support the claimed costs, revenues, and allocations, which shall be available at any time to Designee upon reasonable notice.
- b. The Cost Report shall be the final financial and statistical report submitted by CONTRACTOR to COUNTY, and shall serve as the basis for final settlement to CONTRACTOR. CONTRACTOR shall document that costs are reasonable, allowable, and directly or indirectly related to the services to be provided hereunder.

5. RECONCILIATION AND SETTLEMENT:

- a. COUNTY will reconcile the Annual Cost Report and settlement based on the lower of cost or County Maximum Allowance (CMA). Upon initiation and instruction by the State, COUNTY will perform the Short-Doyle/Medi-Cal Reconciliation with CONTRACTOR.
- b. COUNTY will perform settlement upon receipt of State Reconciliation Settlement to the COUNTY. Such reconciliation and settlement will be subject to the terms and conditions of this Agreement and any other applicable State and/or federal statutes, regulations, policies, procedures and/or other requirements pertaining to cost reporting and settlements for Title XIX Short-Doyle/Medi-Cal.

6. REPAYMENT OR REIMBURSEMENT TO STATE OR OTHERS:

- a. CONTRACTOR agrees that any repayment or reimbursement that must be made by COUNTY to the State of California or others as a result of an audit or conduct by CONTRACTOR, its agents, officers or employees of the programs or services provided under this Agreement shall be paid by CONTRACTOR, out of its own funds, within thirty (30) days after the parties are notified that repayment or reimbursement is due. For purposes of this provision, it is agreed that offsets made by the state are included within the phrase "repayment or reimbursement."
- b. It is understood that if the State Department of Health Care Services disallows Medi-Cal claims, CONTRACTOR shall reimburse COUNTY for any and all State and Federal Medi-Cal funds for those disallowed claims, regardless of the fiscal year of the disallowance within sixty (60) days of the State disallowing claims.

Exhibit B-1
 Budget: FY 2018-2019
 Contractor: Kings View Corporation
 South County One Stop

		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
PERSONNEL (staff)	FTE					
Executive Director	0.01	412	412	412	412	1,648
Regional Director	0.20	5010	5067	5240	5240	20,557
Program Compliance	0.085	1755	1614	1341	1341	6,051
Clinical Supervisor	1.00	22,446	23,630	26,000	26,000	98,076
Clinicians	1.50	31,241	26,902	18,200	18,200	94,543
Case Managers	1.50	17,097	15,734	13,000	13,000	58,831
LPNurse	0.50	6,427	6,625	7,020	7,020	27,092
Peer Specialists	1.00	6,162	6,534	7,280	7,280	27,256
Admin Specialist	0.245	3,728	3,526	3,120	3,120	13,494
Fiscal Analyst	0.06		605	1,820	1,820	4,245
Medical Records	1.00	9,376	9,889	10,920	10,920	41,105
Benefits (20%)		20,954	20,930	19,092	19,092	80,068
Total Personnel		124,608	121,468	113,445	113,445	472,966
OPERATING EXPENSES						
Staff Supports (direct services)						
Mileage (staff vehicle use)		625	625	625	625	2,500
Cars (lease/owned & Gas)		2,345	2,345	2,345	2,345	9,380
Vehicle Maintenance		888	888	888	888	3,552
Car Insurance		1,000	1,000	1,000	1,000	4,000
Cell phones & plan fees		1,075	1,075	1,075	1,075	4,300
General Office Expense						
Office / Rent		6,250	6,250	6,250	6,250	25,000
Computers, software, supplies		875	875	875	875	3,500
Avatar Licenses					7,000	7,000
Information Services		3,500	3,500	3,500	3,500	14,000
Copier, fax, printer expenses		1,000	1,000	1,000	1,000	4,000
Postage		50	50	50	50	200
Janitorial/Housekeeping		450	450	450	450	1,800
Phone - land lines		1,080	1,080	1,080	1,080	4,320
Communication Data Lines		525	525	525	525	2,100
Utilities / Maintenance		2,835	2,835	2,835	2,835	11,340
Office/Admin supplies		1,592	1,592	1,592	1,592	6,368
Program Supplies		625	625	625	627	2,502
Insurance: Liability/Other		1,250	1,250	1,250	1,250	5,000
Total Operating Expenses		25,965	25,965	25,965	32,967	110,862

Exhibit B-1
 Budget: FY 2018-2019
 Contractor: Kings View Corporation
 South County One Stop

OTHER OPERATING EXPENSES					
Prof Services (contracted services)					
Psychiatrist - FSP	2,000	2,000	2,000	2,000	8,000
Psychiatrist - GSD	6,500	6,500	6,500	6,500	26,000
Training & Conferences					
Course Expense / Fees	1,000	1,000	1,000	1,000	4,000
Travel Expenses	200	200	200	200	800
Program Oversight and Evaluation					
Indirect Expense (11%)	17,343	17,343	17,343	17,343	69,372
Wellness and Recovery Activities					
WRAP Materials	375	375	375	375	1,500
FSP Flex Funding Expenses					
Medical/Medications	125	125	125	125	500
Housing	250	250	250	250	1,000
Education / Jobs training	250	250	250	250	1,000
Clothing / Food	250	250	250	250	1,000
Transportation Assistance	250	250	250	250	1,000
Other Expenses	250	250	250	250	1,000
GSD Support					
Food, clothing, supplies	125	125	125	125	500
Medical / Medications	125	125	125	125	500
Total Other Operating Expenses	29,043	29,043	29,043	29,043	116,172
Total Expenses	179,616	176,476	168,453	175,455	\$ 700,000
REVENUE					
Medi-Cal FFP	50,000	50,000	50,000	50,000	200,000
MHSA - CSS Funds	129,616	126,476	118,453	125,455	500,000
Total Revenue	179,616	176,476	168,453	175,455	\$ 700,000

**Exhibit B-2
Budget Narrative
Fiscal Year 2018/2019
Contractor: Kings View Corporation
Program: One Stop – South County**

PERSONNEL EXPENSES (STAFF)

Classifications:

Executive Director:	\$1,648
0.01 FTE provides program management	
Regional Director:	\$20,557
0.20 FTE position provides program management, maintains collaborations and county relations.	
Program Compliance:	\$6,051
0.085 FTE provides compliance and program oversight	
Clinical Supervisor:	\$98,076
1.00 FTE	
Clinicians:	\$94,543
1.5 FTEs	
Case Managers:	\$58,831
1.5 FTE	
LPN:	\$27,092
0.50 FTE	
Peer Specialists:	\$27,256
1 FTE	
Admin Specialist:	\$13,494
0.245 FTE	
Fiscal Analyst:	\$4,245
0.06 FTE	
Medical Records:	\$41,105
1.00 FTE	

Payroll Taxes and Benefits: \$80,068
23.2% of salary, this line includes all payroll taxes, health, dental, vision, and other benefits. Costs are identified by forecast of actual benefit costs and assumes continued employment of existing staff.

TOTAL PERSONNEL EXPENSES **\$472,966**

OPERATING EXPENSES

Staff Supports (direct service):

Mileage:	\$2,500
Paid at the IRS rate (currently .56 per mile).	
Cars:	\$9,380
Leasing costs, registration/licensing and fuel.	

Exhibit B-2
Budget Narrative
Fiscal Year 2018/2019
Contractor: Kings View Corporation
Program: One Stop – South County

Vehicle Maintenance:	\$3,552
Repairs and usual maintenance of leased and owed vehicles	
Car Insurance	\$4,000
Cell Phones & plan fees	\$4,300
<u>General Office Expense:</u>	
Office /Rent	\$25,000
Computers, software, supplies:	\$3,500
Anticipated replacement cost for existing equipment failure	
Avatar Licenses:	\$7,000
Information Services	\$14,000
Copier, fax, printer expenses:	\$4,000
Costs for a leased copier, maintenance agreement and other misc. printing costs.	
Postage:	\$200
Janitorial:	\$1,800
Phone – land lines:	\$4,320
Communication – Data Lines:	\$2,100
Utilities / Maintenance:	\$11,340
Gas and electricity and basic building repairs and maintenance	
Office/Admin Supplies:	\$6,368
Program Supplies:	\$2,502
Costs for consumer group activities, workbooks, journals and other treatment related supplies	
Liability Insurance:	\$5,000
Includes Professional, General and Property Insurance	
TOTAL OPERATING EXPENSES	\$110,862
OTHER OPERATING EXPENSES	
<u>Prof Services (contracted services):</u>	
Psychiatrist (FSP):	\$8,000
Psychiatrist (GSD):	\$26,000
<u>Training & Conferences:</u>	
Not included in this figure is the training provided in house by program director and clinicians from other Kings View programs. These trainings include DBT and clinical documentation standards.	
Course Expense/Fees	\$4,000
Travel for Trainings	\$800
<u>Program Oversight and Evaluation:</u>	
Indirect Expenses:	\$69,372

**Exhibit B-2
Budget Narrative
Fiscal Year 2018/2019
Contractor: Kings View Corporation
Program: One Stop – South County**

11.5% of expenses provides program management, fiscal services, payroll, accounts payable and human resource support. Line item is reduced from customary percentage to ensure program needs are met.

Wellness and Recovery Activities

WRAP Materials:	\$1,500
Includes wrap group supplies and activities	

FSP Expenses:

Medical/Medications:	\$500
Housing:	\$1,000
Education/Job Training:	\$1,000
Clothing/Food:	\$1,000
Transportation Assistance:	\$1,000
Bus passes and tokens	
Other:	\$1,000

This line is for all flexible funding costs that do not fall into the other criteria such as costs to obtain an ID card or copy of a birth certificate.

GSD Support:

Food/Clothing, supplies:	\$500
Medical/Medications (GSD):	\$500

TOTAL OTHER OPERATING EXPENSES	\$116,172
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TOTAL EXPENSES	\$700,000
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REVENUE

Medi-Cal FFP	\$200,000
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MHSA CSS Funds	\$500,000
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TOTAL REVENUE	\$700,000
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Exhibit B-3
Interim Reimbursement Rate Schedule
Fiscal Year 2018/2019

County of Tulare County
Mental Health Agreement

Service Function	Mode of Service Code	Service Function Code	Time Basis	County Maximum Rates
OUTPATIENT SERVICES	15			
Case Management (including ICC)		01-09	Staff Minute	\$2.08
Mental Health Services - Collateral		10-19	Staff Minute	\$2.83
Mental Health Services		30-57, 59	Staff Minute	\$2.83
Medication Support		60-69	Staff Minute	\$4.80
Crisis Intervention		70-79	Staff Minute	\$3.73
Therapeutic Behavioral Services		58	Staff Minute	\$2.83

EXHIBIT B-4
Electronic Health Records Software Charges
Fiscal Year 2018 - 2019

CONTRACTOR NAME

CONTRACTOR understands that COUNTY utilizes Netsmart's Avatar for its Electronic Health Records management. CONTRACTOR agrees to reimburse COUNTY for all user license fees for accessing Netsmart's Avatar, as set forth below:

One time per user license fee	\$800.00
Yearly hosting fee per user	\$480.00
OrderConnect Medication Management Prescriber yearly per user fee	\$855.00
Non-Prescriber yearly per user fee	\$159.00
EPCS Token per user	\$75.00
EPCS Subscription	\$96.00
Yearly Maintenance fee per user	\$212.60

Yearly maintenance fee per user: Amount determined based on formula listed below:

Formula: $[\text{Total Maintenance Amount} \div \text{Total Number of Users}]$

Should CONTRACTOR choose not to utilize Netsmart's Avatar for its Electronic Health Records management, CONTRACTOR will be responsible for obtaining its own system for Electronic Health Records management. CONTRACTOR shall be responsible for administrative costs incurred by the County as a result of Contractor's disassociation with County's Electronic Health Record System. Administrative costs will be calculated based on the costs to add an additional staff position in the Mental Health Department as a result of the service provided under this Agreement and/or if user licenses are purchased so the contractor will have the minimal functionality to the EHR system for consumer setup and billing purposes. The administrative billing would be performed on a monthly basis by invoice to the contractor.

Exhibit "B5"
INVOICE TEMPLATE

TULARE COUNTY MHSA
Fiscal Year 2018/2019 Invoice

Invoice Date:		Service Period:
Provider Name:		Program:
Mailing Address:		Contact Person:
Agreement Number:		Phone Number:
Provider Number:		Make Checks Payable To:

Expenditures

		FTE's	Budget Remaining at Beginning of Month	Month's Expense	Budget Remaining at End of Month
PERSONNEL	Staff				
		Number of FSP Served			
		Number of GSD Served			
		<u>Administrative Staff (by job class)</u>			
			\$ -	\$ -	\$ -
			\$ -	\$ -	\$ -
			\$ -	\$ -	\$ -
		<u>Clinical Staff (by job class)</u>			
			\$ -	\$ -	\$ -
			\$ -	\$ -	\$ -
			\$ -	\$ -	\$ -
		<u>Support Staff (by job class)</u>			
			\$ -	\$ -	\$ -
			\$ -	\$ -	\$ -
		<u>Benefits (%)</u>			
		\$ -	\$ -	\$ -	
PERSONNEL TOTAL			\$ -	\$ -	\$ -
OPERATING EXPENSES					
	Staff Supports (direct services)				
	<u>Mileage (staff vehicle use)</u>		\$ -	\$ -	\$ -
	<u>Cars (lease/owned & gas)</u>		\$ -	\$ -	\$ -
	<u>Vehicle Maintenance</u>		\$ -	\$ -	\$ -
	<u>Car Insurance</u>		\$ -	\$ -	\$ -
	<u>Cell phones & plan fees</u>		\$ -	\$ -	\$ -
	General Office Expense				
	<u>Office / Rent</u>		\$ -	\$ -	\$ -
	<u>Computers, software, supplies</u>		\$ -	\$ -	\$ -
	<u>Copier, fax, printer expenses</u>		\$ -	\$ -	\$ -
	<u>Postage</u>		\$ -	\$ -	\$ -
	<u>Janitorial/Housekeeping</u>		\$ -	\$ -	\$ -
	<u>Phone / comm. (land lines)</u>		\$ -	\$ -	\$ -
	<u>Utilities / Maintenance</u>		\$ -	\$ -	\$ -
	<u>Office/Admin supplies</u>		\$ -	\$ -	\$ -
	<u>Program Supplies</u>		\$ -	\$ -	\$ -
	<u>Fees/Insurance</u>		\$ -	\$ -	\$ -
	Flex Funding				
	<u>Medical / Medications</u>		\$ -	\$ -	\$ -
OPERATING EXPENSES TOTAL			\$ -	\$ -	\$ -
OTHER OPERATING EXPENSES					
	Prof Services (contracted services)				
	<u>Psychiatry Support</u>		\$ -	\$ -	\$ -
	Training & Conferences				
	<u>Course Expense / Fees</u>		\$ -	\$ -	\$ -
	<u>Per Diem</u>		\$ -	\$ -	\$ -
	<u>Staff meetings</u>		\$ -	\$ -	\$ -

Exhibit "B5"
INVOICE TEMPLATE

Program Oversight and Evaluation				
	Evaluation expense	\$ -	\$ -	\$ -
	Corporate Allocation (Indirect Exp)	\$ -	\$ -	\$ -
Wellness and Recovery Activities				
	Community Building Activities	\$ -	\$ -	\$ -
FSP Flex Funding				
	Housing & Utilities	\$ -	\$ -	\$ -
	Education / Jobs training	\$ -	\$ -	\$ -
	Clothing / Food	\$ -	\$ -	\$ -
	Client Transportation	\$ -	\$ -	\$ -
GSD Support				
	Psychiatry	\$ -	\$ -	\$ -
	Medical / Medications	\$ -	\$ -	\$ -
Outreach & Engagement				
	Food, clothing, supplies	\$ -	\$ -	\$ -
OTHER OPERATING EXPENSES TOTAL		\$ -	\$ -	\$ -
TOTAL EXPENSES		\$ -	\$ -	\$ -

Authorized Signature:

**COUNTY USE ONLY
CHARGE TO:**

Program/Division

MHSA Approval:

County Approval:

EXHIBIT C

PROFESSIONAL SERVICES CONTRACTS INSURANCE REQUIREMENTS

CONTRACTOR shall provide and maintain insurance for the duration of this Agreement against claims for injuries to persons and damage to property which may arise from, or in connection with, performance under the Agreement by the CONTRACTOR, his agents, representatives, employees and subcontractors, if applicable.

A. Minimum Scope & Limits of Insurance

1. Coverage at least as broad as Commercial General Liability, insurance Services Office Commercial General Liability coverage occurrence form GC 00 01, with limits no less than \$1,000,000 per occurrence including products and completed operations, property damage, bodily injury and personal & advertising injury. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice the required occurrence limit.
2. Insurance Services Office Form Number CA 00 01 covering Automobile Liability of \$1,000,000 per occurrence including any auto or, if the CONTRACTOR has no owned autos, hired and non-owned auto coverage. If an annual aggregate applies it must be no less than \$2,000,000.
3. Workers' Compensation insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.
4. Professional Liability (Errors and Omissions) insurance appropriate to the CONTRACTOR's profession, with limit no less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate.

B. Specific Provisions of the Certificate

1. If the required insurance is written on a claims made form, the retroactive date must be before the date of the contract or the beginning of the contract work and must be maintained and evidence of insurance must be provided for at least three (3) years after completion of the contract work.
2. CONTRACTOR must submit endorsements to the General Liability reflecting the following provisions:
 - a. *The COUNTY, its officers, agents, officials, employees and volunteers are to be covered as additional insureds as respects; liability arising out of work or operations performed by or on behalf of the CONTRACTOR including material, parts, or equipment furnished in connection with such work or operations.*
 - b. *For any claims related to this project, the CONTRACTOR's insurance coverage shall be primary insurance as respects the COUNTY, its officers, agents, officials, employees and volunteers. Any insurance or self-insurance maintained by the COUNTY, its officers, agents, officials, employees or volunteers shall be excess of the CONTRACTOR's insurance and shall not contribute with it.*
 - c. *CONTRACTOR hereby grants to COUNTY a waiver of any right to subrogation which any insurer of CONTRACTOR may acquire against the county by virtue of the payment of any loss under such insurance. CONTRACTOR agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the COUNTY has received a waiver of subrogation endorsement from the insurer.*

EXHIBIT C

d. Each insurance policy required by this agreement shall be endorsed to state that coverage shall not be canceled by either party, except after written notice has been provided to the County.

3. The Workers' Compensation policy shall be endorsed with a waiver of subrogation in favor of the COUNTY for all work performed by the CONTRACTOR, its employees, agents and subcontractors. CONTRACTOR waives all rights against the COUNTY and its officers, agents, officials, employees and volunteers for recovery of damages to the extent these damages are covered by the workers compensation and employers liability.

C. Deductibles and Self-Insured Retentions

Self-insured retentions must be declared and the COUNTY Risk Manager must approve any deductible or self-insured retention that exceeds \$100,000.

D. Acceptability of Insurance

Insurance must be placed with insurers with a current rating given by A.M. Best and Company of no less than A:-VII and a Standard & Poor's Rating (if rated) of at least BBB and from a company approved by the Department of Insurance to conduct business in California. Any waiver of these standards is subject to approval by the County Risk Manager.

E. Verification of Coverage

Prior to approval of this Agreement by the COUNTY, the CONTRACTOR shall file with the submitting department, certificates of insurance with original endorsements effecting coverage in a form acceptable to the COUNTY. Endorsements must be signed by persons authorized to bind coverage on behalf of the insurer. The COUNTY reserves the right to require certified copies of all required insurance policies at any time.