



Information & Communications Technology COUNTY OF TULARE AGENDA ITEM

BOARD OF SUPERVISORS

KUYLER CROCKER
District One

PETE VANDER POEL
District Two

AMY SHUKLIAN
District Three

J. STEVEN WORTHLEY
District Four

MIKE ENNIS
District Five

AGENDA DATE: November 6, 2018 - REVISED

Public Hearing Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Published Notice Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Advertised Published Notice	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
County Counsel Sign-Off	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Meet & Confer Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Personnel Resolution attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>

CONTACT PERSON: Bob Irvine PHONE: 636-4865

SUBJECT: Approve an agreement for maintenance and support with SAP Public Services, Inc.

REQUEST(S):

That the Board of Supervisors:

Approve an agreement with SAP Public Services, Inc., in an amount not to exceed \$149,200 to provide maintenance and support for the Business Objects Platform Analytical Suite for the period of December 22, 2018 to December 21, 2019.

SUMMARY:

Tulare County Information & Communications Technology Department (TCiCT) is responsible for purchasing and monitoring software for information technology assets of Tulare County, including the SAP Business Objects Platform Analytical Suite. This suite provides Countywide Business Intelligence software.

This Board approved Agreement Number 27464 with SAP to purchase the Business Objects Platform Analytical Suite system on December 15, 2015. This agreement stipulates that the annual maintenance price is set by a support factor of 22% of the List Purchase Price of the software at the time of purchase until December 31, 2020. The software provided by SAP allows County Business Intelligence operations to store reports, instances and dashboards from multiple data sources. County agencies can perform business analysis functions as a result of the connections between the Business Objects Platform Analytical Suite and databases such as Enterprise, GE, AFIN, and CalWIN. Failure to have maintenance and support coverage with SAP for the Business Objects Platform Analytical Suite could result in faulty performance of the system and inaccurate business analysis for all

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County agencies.

This agreement has been approved as to form by County Counsel. The following terms deviate substantively from the standard County boilerplate:

Governing Law: Under the agreement, the laws of the State of New York govern any claims arising out of the Agreement.

Late Fees: Under the agreement, any fees not paid when due accrue an interest of 18% interest, but not to exceed the maximum amount as allowed by law.

The only changes from the prior agreement are to the term or time period of the agreement, as maintenance and support with SAP is extended one year to December 21, 2019. There is no change in the dollar amount from the prior agreement.

FISCAL IMPACT/FINANCING:

The cost for this maintenance and support agreement is an amount not to exceed \$149,200 and is included in the FY 2018/2019 to be paid from account number 071-090-2900-7043. There is no net County cost.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

The County's five year strategic plan includes the Organizational Performance initiative to promote countywide loss prevention and workplace safety along with continuously improving organizational effectiveness. The agreement of maintenance and support from SAP helps fulfill these initiatives by providing the County with state-of-the-art technology for data recovery and the infrastructure to support better service delivery.

ADMINISTRATIVE SIGN-OFF:



Peg L. Yeates
Information & Communications Technology Director

cc: County Administrative Office

Attachment(s)

Attachment A – SAP Maintenance & Support Quote

Attachment B – Software License Agreement

Attachment C – SAP Enterprise Support Schedule ("Schedule")

Attachment D – SAP Extended Payment Supplemental Terms and Conditions
("EP Supplement")

**BEFORE THE BOARD OF SUPERVISORS
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF APPROVE AN)
AGREEMENT FOR MAINTENANCE) Resolution No. _____
AND SUPPORT WITH SAP PUBLIC) Agreement No. _____
SERVICES, INC.)

UPON MOTION OF SUPERVISOR _____, SECONDED BY
SUPERVISOR _____, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD _____
_____, BY THE FOLLOWING VOTE:

AYES:
NOES:
ABSTAIN:
ABSENT:

ATTEST: JASON T. BRITT
COUNTY ADMINISTRATIVE OFFICER/
CLERK, BOARD OF SUPERVISORS

BY: _____
Deputy Clerk

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