



**Health and Human Services
Agency
COUNTY OF TULARE
AGENDA ITEM**

BOARD OF SUPERVISORS

KUYLER CROCKER
District One
PETE VANDER POEL
District Two
AMY SHUKLIAN
District Three
EDDIE VALERO
District Four
DENNIS TOWNSEND
District Five

AGENDA DATE: September 10, 2019

Public Hearing Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Published Notice Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Advertised Published Notice	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Meet & Confer Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Personnel Resolution attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
CONTACT PERSON: Karen Elliott PHONE: 559-624-8000				

SUBJECT: Approve an agreement with i2i Systems, Inc.

REQUEST(S):

That the Board of Supervisors:

1. Approve an agreement with i2i Systems, Inc. to report Health Care Effectiveness Data Information Sets measures for an interface that assists with quality measure reporting, effective September 10, 2019. There are no costs associated with this agreement; and
2. Authorize the Chairman of the Board to sign three (2) copies of the agreement.

SUMMARY:

The Health and Human Services Agency's (HHS) health care centers are required by insurance carriers to report on Health Care Effectiveness Data Information Sets (HEDIS) measures. HEDIS measures are set by the National Committee of Quality Assurance (NCQA) to close gaps in health care and work with insurance carriers to collect patient based data. HealthNet utilizes i2i Systems, Inc. as their third party administrator to gather its HEDIS data that HealthNet reports to NCQA. In order for HealthNet to commence receiving HHS health care centers data through its third part administrator, i2i Systems, Inc., HHS and i2i Systems, Inc. must execute an agreement for the interface of data.

Currently, HHS health care centers receive monthly reports from HealthNet that identify gaps in care for the 2,519 HealthNet patients served by the health care centers. The health care centers work with the patient(s) to address any identified gaps to improve healthcare services. However, the health care center's electronic health care records do not always accurately transmit data to the HealthNet reporting

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platform. HealthNet's utilization of a third party administrator to interface HEDIS data will enhance the accuracy of reports. Through these reports the health care centers will better be able to address gaps in care and improve the quality of services provided to patients in a more efficient manner than the reports currently provided through HealthNet's platform.

The following term deviates substantively from the standard County boilerplate: 1) This is an evergreen agreement but can be terminated by either party with 60 days' written notice.


FISCAL IMPACT/FINANCING:

There are no costs associated with this agreement, therefore, there is no additional net cost to the County General Fund.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

This request furthers the Organizational Performance Initiative of the County's Strategic Plan to enhance service quality through increasing our health care centers performance measures. Through ensuring better data is provided with our partners we will be able to ensure our staff will be able to appropriately adjust business processes and increase the level of care to our patients.

ADMINISTRATIVE SIGN-OFF:



Karen M. Elliott
Director of Public Health

cc: County Administrative Office

Attachment(s) Agreement

**BEFORE THE BOARD OF SUPERVISORS
COUNTY OF TULARE, STATE OF CALIFORNIA**

**IN THE MATTER OF
APPROVE AN AGREEMENT WITH
i2i SYSTEMS, INC.**

)
) **Resolution No.** _____
) **Agreement No.** _____
)

UPON MOTION OF SUPERVISOR _____, SECONDED BY
SUPERVISOR _____, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD _____
_____, BY THE FOLLOWING VOTE:

AYES:
NOES:
ABSTAIN:
ABSENT:

ATTEST: JASON T. BRITT
COUNTY ADMINISTRATIVE OFFICER/
CLERK, BOARD OF SUPERVISORS

BY: _____
Deputy Clerk

* * * * *

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