



**Health & Human Services
Agency
COUNTY OF TULARE
AGENDA ITEM**

BOARD OF SUPERVISORS

KUYLER CROCKER
District One
PETE VANDER POEL
District Two
AMY SHUKLIAN
District Three
EDDIE VALERO
District Four
DENNIS TOWNSEND
District Five

AGENDA DATE: October 22, 2019 REVISED

Public Hearing Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Published Notice Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Advertised Published Notice	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Meet & Confer Required	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Personnel Resolution attached	Yes	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes	<input checked="" type="checkbox"/>	N/A	<input type="checkbox"/>
CONTACT PERSON: Vienna Barnes PHONE: 624-8075				

SUBJECT: Approve a Memorandum of Understanding with Blue Cross of California Partnership Plan, Inc.

REQUEST(S):
That the Board of Supervisors:

1. Approve a Memorandum of Understanding with Blue Cross of California Partnership Plan, Inc. effective October 22, 2019 for the provision of on- site kiosk access to Tulare County residents; and
2. Authorize the chairman of the Board to sign two (2) copies of the Memorandum of Understanding.

SUMMARY:
In the 2017 Tulare County Community Health Improvement Plan, Access to Care was identified as a strategic goal. In response to this identified goal, Blue Cross of California Partnership Plan, Inc. proposed increasing access to care by providing Tulare County residents additional health care options using teleconference visits with health care providers. Areas with limited access to care within the county were prioritized and ultimately led to the selection of Government Plaza South of Tulare County as the optimal kiosk placement site for increased care access for Tulare County residents and Medi-Cal beneficiaries.

The MedSuite kiosk is completely enclosed allowing users to privately connect to a health care professional via an electronic interface with two-way video conferencing capability. The kiosk will also provide biometric devices that allows the user to enter vital statistics before or during the video interface with the health provider. A blood pressure cuff, an electronic scale, and a thermometer are some of the devices that

SUBJECT: Approve a Memorandum of Understanding with Blue Cross of California Partnership Plan, Inc.

DATE: October 22, 2019

allow the user to ensure the health care provider has vital information during the visit.

As of September 2019, there are 92,079 Tulare County Medi-Cal beneficiaries with Blue Cross coverage who would be eligible to access the kiosk at no cost. More importantly, the kiosk is not limited to Medi-Cal Blue Cross beneficiaries. All Tulare County residents – regardless of health care coverage – are eligible to access health care using the kiosk for a small cost. The cost for those with alternate health insurance coverage or those with no health care coverage is capped at \$49.

The following terms deviate substantively from the standard County boilerplate: (1) This is an evergreen agreement; (2) Either party may terminate the agreement with the provision of 30 days' notice; (3) The agreement contains a mutual indemnity provision.

FISCAL IMPACT/FINANCING:

There is no cost associated with the MOU with Blue Cross of California Partnership Plan, Inc. The revenue collected from kiosk users that are required to pay a copay is utilized by Blue Cross to cover the fees of the physicians who are providing the virtual kiosk services. Blue Cross of California will cover all technical and maintenance costs for the operation of the kiosk. There is no additional net County cost to the General Fund.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

The County's five-year strategic plan includes the Organizational Performance initiative that provides state-of-the-art technology and infrastructure to support better service delivery. This agreement increases the ability to fulfill this obligation by implementing technology that provides Tulare County residents – including Medi-Cal beneficiaries - with convenient access to medical providers via technological video interface.

ADMINISTRATIVE SIGN-OFF:


Anita Ortiz

Director of Human Services

cc: County Administrative Office

Attachment(s) Memorandum of Understanding

**BEFORE THE BOARD OF SUPERVISORS
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF APPROVE A) Resolution No. _____
MEMORANDUM OF UNDERSTANDING) Agreement No. _____
WITH BLUE CROSS OF CALIFORNIA)
PARTNERSHIP PLAN, INC.)

UPON MOTION OF SUPERVISOR _____, SECONDED BY
SUPERVISOR _____, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD _____
_____, BY THE FOLLOWING VOTE:

AYES:
NOES:
ABSTAIN:
ABSENT:

ATTEST: JASON T. BRITT
COUNTY ADMINISTRATIVE OFFICER/
CLERK, BOARD OF SUPERVISORS

BY: _____
Deputy Clerk

* * * * *

1. Approved a Memorandum of Understanding with Blue Cross of California Partnership Plan, Inc. effective October 22, 2019 for the provision of on- site kiosk access to Tulare County residents; and
2. Authorized the chairman of the Board to sign two (2) copies of the Memorandum of Understanding.