



**Health & Human Services  
Agency  
COUNTY OF TULARE  
AGENDA ITEM**

**BOARD OF SUPERVISORS**

KUYLER CROCKER  
District One  
PETE VANDER POEL  
District Two  
AMY SHUKLIAN  
District Three  
EDDIE VALERO  
District Four  
DENNIS TOWNSEND  
District Five

**AGENDA DATE:** November 19, 2019

Public Hearing Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Published Notice Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Advertised Published Notice	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Meet & Confer Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Personnel Resolution attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>

CONTACT PERSON: John Mauro    PHONE: 624-8000

**SUBJECT:** Approve an agreement with JUMP Technology Services, LLC.

**REQUEST(S):**

That the Board of Supervisors:

1. Approve an agreement with JUMP Technology Services, LLC. to obtain a new software system for the Adult Protective Services, effective November 19, 2019 through June 30, 2022, in an amount not exceed \$31,200; and
2. Authorize the Chairman of the Board to sign two (2) copies of the agreement.

**SUMMARY:**

Tulare County Health and Human Services Agency is proposing to purchase software from JUMP Technology Services, LLC. The web-based system being proposed to purchase from JUMP Technology Services is called LEAPS. The LEAPS System is uniquely designed for Adult Protective Services (APS). The software provides the ability to track outcomes and run accurate reports to ensure the Agency stays in compliance with state policy. The system also empowers APS departments to shorten investigation cycles, standardize data capture, catch inconsistencies in documentation, merge duplicates, standardize definitions, and work from anywhere with an internet connection.

Tulare County APS applied for the Home Safe Grant in 2017 and was not selected for a grant award. The Home Safe Grant favored counties that used LEAPS due to the ease of reporting data. The agreement with JUMP Technologies, LLC allows APS to transition its data reporting through the LEAPS system which will improve the likelihood of future grant awards.

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APS and the County must submit monthly reports to the state, which the LEAPS system can auto populate. Being able to auto-populate this report eliminates the possibility of data entry errors in the report. Furthermore, the LEAPS system also documents the date, time, and employee completing actions in the system. Management staff can use this information to better train employees. The LEAPS system is already being used by a majority of counties in California.

This agreement did not include the Request for Proposal (RFP) as the LEAPS system is a specialized system for APS. Also, more than 50 counties in California use the LEAPS system currently.

The following terms deviate substantively from the standard County boilerplate: 1) This agreement includes mutual indemnification.; 2) Arbitration—under the agreement, any dispute arising under or in connection with the agreement shall be settled by binding arbitration; 3) Attorney's fees—under the agreement, the costs or expenses of arbitration shall be borne by the losing party; and 4) Limitation of Liability—the agreement contains a limitation of liability clause.

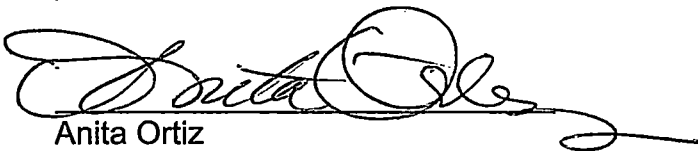
**FISCAL IMPACT/FINANCING:**

The budgeted costs associated with this agreement with JUMP Technologies, LLC. is in an amount not to exceed \$31,200 for the period of November 19, 2019 through June 30, 2022. For Fiscal Year 2019/20, \$9,200 was included in the APS 4063 budget line 7066, special departmental expense. The two subsequent fiscal years will each include a budgeted expense of \$11,000. The cost of the agreement will be covered by funding from State and Federal allocations and 2011 Realignment. There is no additional net County cost to the General Fund.

**LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:**

The County's five-year strategic plan includes the Organizational Performance initiative. The approval of the agreement with JUMP Technology Services, LLC. will enable the APS office to enhance accuracy and detailed mandated reports. With more detailed reports the office will be able to stay in compliance with the State and improve the quality of services to the elderly population of Tulare County.

**ADMINISTRATIVE SIGN-OFF:**



Anita Ortiz  
Human Services Director

cc: County Administrative Office

Attachment(s) Agreement

**BEFORE THE BOARD OF SUPERVISORS  
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF APPROVE AN ) Resolution No. \_\_\_\_\_  
AGREEMENT WITH JUMP ) Agreement No. \_\_\_\_\_  
TECHNOLOGY SERVICES, LLC. )  
)

UPON MOTION OF SUPERVISOR \_\_\_\_\_, SECONDED BY  
SUPERVISOR \_\_\_\_\_, THE FOLLOWING WAS ADOPTED BY THE  
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD \_\_\_\_\_  
\_\_\_\_\_, BY THE FOLLOWING VOTE:

AYES:  
NOES:  
ABSTAIN:  
ABSENT:

ATTEST: JASON T. BRITT  
COUNTY ADMINISTRATIVE OFFICER/  
CLERK, BOARD OF SUPERVISORS

BY: \_\_\_\_\_  
Deputy Clerk

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