



**Health & Human Services  
Agency  
COUNTY OF TULARE  
AGENDA ITEM**

**BOARD OF SUPERVISORS**

KUYLER CROCKER  
District One  
PETE VANDER POEL  
District Two  
AMY SHUKLIAN  
District Three  
EDDIE VALERO  
District Four  
DENNIS TOWNSEND  
District Five

**AGENDA DATE:** June 23, 2020

Public Hearing Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Published Notice Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Advertised Published Notice	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Meet & Confer Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Personnel Resolution attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
CONTACT PERSON: Andrew Lockman    PHONE: 624-8000		

**SUBJECT:** Approve an Amendment to Agreement No. 29250 with Everbridge Inc.

**REQUEST(S):**

That the Board of Supervisors:

1. Approve an Amendment to Agreement No. 29250 with Everbridge Inc. to provide emergency mass notification services, in the amount not to exceed \$95,790 to replace and to supersede Exhibit B-1 and to extend the term from July 1, 2019 through June 30, 2020 to July 1, 2020 through June 30, 2021.
2. Authorize the Chair of the Board to sign one (1) copy of the amendment.

**SUMMARY:**

The Tulare County Office of Emergency Services (OES) administers Tulare County's public alert and warning system, AlertTC. AlertTC integrates traditional notification system capabilities such as voice, text message, fax, and email delivery of emergency messages with the federal Integrated Public Alert and Warning System (IPAWS) to add capabilities for Wireless Emergency Alerts (WEA) and the Emergency Alert System (EAS). AlertTC is used for both internal and public alerting purposes, from mobilizing specialty resources such as swift water or tactical teams to delivering evacuation and shelter-in-place instructions to residents during floods, wildfires, hazardous materials releases, and law enforcement situations.

AlertTC presently has active users across multiple Tulare County departments (including Fire, GSA, HHSA, RMA, and Sheriff), each of the eight incorporated cities, and the Tule River Tribe, and indirectly supports the time-critical communications of other local entities such as special districts through the Office of

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Emergency Services. AlertTC is integrated into numerous stakeholder business processes, and has been used over 400 times in each of the past three fiscal years.

AlertTC is currently powered by Everbridge Inc., widely recognized as a market leader in mass notification platforms. Staff reviewed several competing products and proposals in 2019, in accordance with Federal procurement standards, and found Everbridge's product continues to best serve the needs of Tulare County and its partners. Staff was able to negotiate a cost savings sufficient to offset the addition of a new module, Incident Communications, which allows for the creation of robust pre-planned scenarios, which will be utilized to standardize, streamline, and accelerate the issuance of wildfire evacuation warnings by authorized users.

The agreement contains provisions allowing the County to terminate for convenience or due to loss of funding (with 30 days' notice); for either party to immediately terminate for cause for several reasons; for either party to terminate for cause due to material breach, if not remedied within 10 days; and for the County to terminate for cause if breach due to material misrepresentation or other misconduct is not remedied within 10 days.

As noted in Agenda Item 19 on June 25, 2019, the original agreement (Agreement #29250) did contain deviations from the County standard contract. Said agreement was approved with deviations on June 25, 2019.

**FISCAL IMPACT/FINANCING:**

The budgeted costs associated with this agreement were included in the OES 6082 budget, line 7043, professional services, for \$95,700. The funding is derived from the State Homeland Security Grant

**LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:**

The County's five-year strategic plan includes the Safety and Security initiative, with a goal of providing coordinated emergency preparedness, response, recovery and mitigation capabilities for both natural and man-made disasters. AlertTC provides local agencies with the ability to rapidly communicate with the public to provide critical information during times of emergency or disaster.

**ADMINISTRATIVE SIGN-OFF:**

/s/Robert Stewart OBO  
Timothy W. Lutz  
Agency Director

cc: County Administrative Office

Attachment(s) Amendment

**BEFORE THE BOARD OF SUPERVISORS  
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF APPROVE AN ) Resolution No. \_\_\_\_\_  
AMENDMENT TO AGREEMENT NO. 29250 ) Agreement No. \_\_\_\_\_  
WITH EVERBRIDGE INC. )

UPON MOTION OF SUPERVISOR \_\_\_\_\_, SECONDED BY  
SUPERVISOR \_\_\_\_\_, THE FOLLOWING WAS ADOPTED BY THE  
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD \_\_\_\_\_, BY  
THE FOLLOWING VOTE:

AYES:  
NOES:  
ABSTAIN:  
ABSENT:

ATTEST: JASON T. BRITT  
COUNTY ADMINISTRATIVE OFFICER/  
CLERK, BOARD OF SUPERVISORS

BY: \_\_\_\_\_  
Deputy Clerk

\* \* \* \* \*

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