



**Health and Human Services  
Agency  
COUNTY OF TULARE  
AGENDA ITEM**

**BOARD OF SUPERVISORS**

KUYLER CROCKER  
District One  
PETE VANDER POEL  
District Two  
AMY SHUKLIAN  
District Three  
EDDIE VALERO  
District Four  
DENNIS TOWNSEND  
District Five

**AGENDA DATE:** September 29, 2020 REVISED

Public Hearing Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Published Notice Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Advertised Published Notice	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Meet & Confer Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Personnel Resolution attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
CONTACT PERSON: Staci Chastain PHONE: 624-8000		

**SUBJECT:** Approve an agreement with the National Committee for Quality Assurance

**REQUEST(S):**

That the Board of Supervisors:

1. Approve an agreement with the National Committee for Quality Assurance to allow Tulare County Health & Human Services Agency to submit for the Patient-Centered Medical Home Recognition and maintain the recognition in the amount of zero dollars, effective from September 29, 2020 through all subsequent renewals.
2. Authorize the Chair of the Board to sign two (2) copies each of the Business Associate Agreement and the National Committee for Quality Assurance Patient-Centered Medical Home Recognition Program Agreement.

**SUMMARY:**

Visalia Health Care Center requests approval to enter into agreement with the National Committee for Quality Assurance (NCQA) for the Patient-Centered Medical Home (PCMH) Recognition Program, an initiative of the State and Federal health policy to improve quality of care in ambulatory health care centers. NCQA has helped more than 12,000 practices (with more than 60,000 clinicians) achieve PCMH recognition.

PCMH is a model of care that puts patients at the forefront of care – building better relationships between people and their clinical care teams. Research shows that they improve quality, the patient experience and staff satisfaction, while reducing health care costs. Earning recognition means we have a commitment to providing

**SUBJECT:** Approve an agreement with the National Committee for Quality Assurance

**DATE:** September 29, 2020

quality improvement within our practice and a patient-centered approach to care. The health centers will provide quality care to over 6,000 patients.

Visalia Health Care Center submitted the recognition application on September 15, 2017. The Visalia Health Care Center was recognized as a PCMH-Level three (3) by NCQA on November 21, 2017. Level three (3) was the highest level of recognition a health care center could achieve under PCMH 2014 standards. Through this agreement the Visalia Health Care Center will be able to maintain its recognition under the PCMH 2017 standards which requires annual reporting.

This agreement did not include a Request for Proposal process because it is a recognition program.

The following terms deviate substantively from the standard County boilerplate: 1) The term of the agreement will continue for as long as the County is either undergoing NCQA's review process or holding itself to be recognized by NCQA. If the County no longer desires to be recognized by NCQA, the agreement will no longer apply; 2) County must indemnify contractor, generally, regarding services under the agreement; 3) Business Associate Agreement includes a mutual indemnification for any breach of obligations under the Business Associate Agreement; and 4) The County must sign first.

**FISCAL IMPACT/FINANCING:**

No cost associated with this agreement, therefore there is no net County cost to the General Fund.

**LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:**

This request addresses the Organizational Performance Initiative of the County's Strategic Plan that encourages increased value of services by enhancing quality and strengthening the ability to deliver cost effective programs. The approval of this agreement permits the health centers to be recognized as a patient-centered medical home that delivers quality of care.

**ADMINISTRATIVE SIGN-OFF:**

/s/Robert Stewart OBO

Karen Elliott

Director of Public Health

cc: County Administrative Office

Attachment(s)

Attachment A-Program Agreement

**SUBJECT:** Approve an agreement with the National Committee for Quality Assurance

**DATE:** September 29, 2020

Attachment B- Business Associate Agreement

Attachment C- Policies and Procedures Guidelines

**BEFORE THE BOARD OF SUPERVISORS  
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF APPROVE AN )  
AGREEMENT WITH THE NATIONAL ) Resolution No. \_\_\_\_\_  
COMMITTEE FOR QUALITY ASSURANCE ) Agreement No. \_\_\_\_\_  
)

UPON MOTION OF SUPERVISOR \_\_\_\_\_, SECONDED BY  
SUPERVISOR \_\_\_\_\_, THE FOLLOWING WAS ADOPTED BY THE  
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD \_\_\_\_\_  
\_\_\_\_\_, BY THE FOLLOWING VOTE:

AYES:  
NOES:  
ABSTAIN:  
ABSENT:

ATTEST: JASON T. BRITT  
COUNTY ADMINISTRATIVE OFFICER/  
CLERK, BOARD OF SUPERVISORS

BY: \_\_\_\_\_  
Deputy Clerk

\* \* \* \* \*

1. Approved an agreement with the National Committee for Quality Assurance to allow Tulare County Health & Human Services Agency to submit for the Patient-Centered Medical Home Recognition and maintain the recognition in the amount of zero dollars, effective from September 29, 2020 through all subsequent renewals.
2. Authorized the Chair of the Board to sign two (2) copies each of the Business Associate Agreement and the National Committee for Quality Assurance Patient-Centered Medical Home Recognition Program Agreement.