



Health & Human Services
Agency
COUNTY OF TULARE
AGENDA ITEM

BOARD OF SUPERVISORS

ALLEN ISHIDA
District One

PETE VANDER POEL
District Two

PHILLIP A. COX
District Three

J. STEVEN WORTHLEY
District Four

MIKE ENNIS
District Five

AGENDA DATE: June 29, 2010 **REVISED**

Public Hearing Required	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Published Notice Required	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
Advertised Published Notice	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Meet & Confer Required	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
Electronic file(s) has been sent	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	N/A <input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Personnel Resolution attached	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Resolution, Ordinance or Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s) Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>			

CONTACT PERSON: Amber Smith PHONE: 624-8000

SUBJECT: Approval of agreement with Twenty First Century Communications, Inc.

REQUEST(S):

That the Board of Supervisors:

1. Approve an agreement with Twenty First Century Communications, Inc. in an amount not to exceed \$333,240 to provide a three-year service agreement for the Universal Communications Emergency Notification System, for the period of July 1, 2010 through June 30, 2013; and
2. Authorize the Chairman of the Board to sign three (3) copies of the agreement.

SUMMARY:

The Universal Communications System is a fully-hosted, web-based system that rapidly delivers a large volume of interactive messages via multiple modes of communication, including landline and cellular telephones, TDD/TTY, fax, SMS (text messaging), and email. This system will replace Connect-CTY, the current Telephone Emergency Notification System (TENS) vendor, to power the County's branded AlertTC service. There will be no service interruption as a result of this transition.

The County has selected the Universal Communications System for its advanced features and architecture, including

SUBJECT: Approval of agreement with Twenty First Century Communications, Inc.
DATE: June 29, 2010

- Nationwide system redundancy
- Automatic detection of and delivery to TDD/TTY devices
- Extensive support for interpretation and translation services
- Capacity to handle large volumes of inbound calls typical in disasters that might otherwise overwhelm local services and infrastructure.

The County and each of the eight incorporated cities will be given separate access to the Universal Communication System for conducting disaster notifications to constituents within their jurisdiction, in the same manner as was provided by the previously-utilized Connect-CTY system.

We would like to bring to the Board's attention the following items that deviate from County Contract Protocol: this agreement provides for limitations on damages and this is a three (3) year agreement terminating on June 30, 2013.

FISCAL IMPACT/FINANCING:

The maximum reimbursement for this three (3) year Agreement to purchase the Universal Communications System is \$333,240. \$111,080 will be included in the Fiscal Year 2010/2011 proposed budget; \$111,080 will be included in the Fiscal Year 2011/2012 proposed budget; and \$111,080 will be included in the Fiscal Year 2012/2013 proposed budget. No Net County Cost.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

The County's five-year strategic plan includes the Safety and Security to plan and provide coordinated emergency preparedness, response, recovery and mitigation capabilities for both natural and man-made disasters. The purchase of the Universal Communications System to continue the AlertTC service will enable Tulare County to improve its preparedness and response to disasters and provide residents with early notification of life-threatening and other public safety incidents.

SUBJECT: Approval of agreement with Twenty First Century Communications, Inc.
DATE: June 29, 2010

ALTERNATIVES:

The Board could choose to renew the existing contract with Connect-CTY, but this is not recommended as it would forego a significant annual cost savings and could lead to the withdrawal of many participating cities. The Board could also choose not to approve the purchase of the Universal Communications System, but this is not recommended as the County would lose the capability to disseminate timely notifications in the event of a disaster once the existing agreement expires on June 30th, 2010.

INVOLVEMENT OF OTHER DEPARTMENTS OR AGENCIES:

County Counsel, Risk Management, County Administrative Office, and the following cities:

City of Dinuba
City of Exeter
City of Farmersville
City of Lindsay
City of Porterville
City of Tulare
City of Visalia
City of Woodlake

ADMINISTRATIVE SIGN-OFF:



Kevin Marks
Director Administration

Cc: Auditor/Controller
County Counsel
County Administrative Office (3)

Agreement

**BEFORE THE BOARD OF SUPERVISORS
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF:)
Approval of agreement with Twenty)
First Century Communications, Inc.)

RESOLUTION NO. _____
AGREEMENT NO. _____

UPON MOTION OF SUPERVISOR _____, SECONDED BY
SUPERVISOR _____, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD _____
_____, BY THE FOLLOWING VOTE:

AYES:
NOES:
ABSTAIN:
ABSENT:

ATTEST: JEAN M. ROUSSEAU
COUNTY ADMINISTRATIVE OFFICER/
CLERK, BOARD OF SUPERVISORS

BY: _____
Deputy Clerk

* * * * *

1. Approved an agreement with Twenty First Century Communications, Inc. in an amount not to exceed \$333,240 to provide a three-year service agreement for the Universal Communications Emergency Notification System, for the period of July 1, 2010 through June 30, 2013; and
2. Authorized the Chairman of the Board to sign three (3) copies of the agreement.