BOARD OF SUPERVISORS



Information Technology COUNTY OF TULARE AGENDA ITEM

ALLEN ISHIDA
District One
PETE VANDER POEL
District Two
PHILLIP A. COX
District Three
J. STEVEN WORTHLEY
District Four
MIKE ENNIS

District Five

REVISED

AGENDA DATE: June 29,2010

Public Hearing Required Scheduled Public Hearing w/Clerk Published Notice Required Advertised Published Notice Meet & Confer Required Electronic file(s) has been sent Budget Transfer (Aud 308) attached Personnel Resolution attached Resolution, Ordinance or Agreeme Chairman is marked with tab(s)/flag(s	s) Yes 🔲	No 🗌	N/A 🛮	line	for
· · · · · ·	PHONE: 55				

SUBJECT:

Information Technology Licensing and Maintenance with Compu-

Com for Novell products.

REQUEST(S):

That the Board of Supervisors:

1. Approve the annual renewal of license and maintenance with CompuCom, Inc to provide use licenses and maintenance support for Novell Groupwise email and Novell Operating System (OS) in the amount of \$343,542 effective July 1, 2010 through June 30, 2011.

SUMMARY:

The Information Technology (IT) Department is responsible for purchasing and maintaining the hardware and software contracts for the Information Technology assets of Tulare County, including but not limited to the mainframe computer, the data center servers, network infrastructure components and Storage Area Network (SAN).

For the past 20 years Novell has been the program used in Tulare County to provide the software that is used for our County email system and the operating system for our infrastructure and is utilized by all County employees. It is now time to renew the maintenance and licensing for this product. Historically, the renewal was paid on an annual basis. The term of the contract has always run from July 1 through June 30. Depending on the application, the operating system on County servers is either Windows or Novell. We currently have 75 Novell servers and 120

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Windows servers. Novell provides the base for our infrastructure including file and print services, network authentication, and security.

Due to the age of the original agreement we can not tell how this contract varies from the County protocols. The areas that are typically different are conditions for litigation, venue, attorney fees, and indemnification.

FISCAL IMPACT/FINANCING:

The estimated cost for this license and maintenance renewal is \$343,542 and is included in the FY 2010/11 budget to be paid from account number 071-090-2900-2090. There is no net County cost to the General Fund.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

The County's five year strategic plan includes the Safety and Security performance initiative to which this purchase applies because the ability of the County to maintain community safety and security is dependent on our ability to maintain and appropriately license County software.

ALTERNATIVES:

One alternative is to allow the maintenance and licensing to lapse. When we do this we can not continue using the licensed products like our email system and the OS on many of the servers in Tulare County Information Technology. This would result in email services being discontinued and the servers being shut down. Data on network drives would no longer be available.

A second alternative would be to have the County seek alternative software to provide email and infrastructure. An option for this that has been considered is Microsoft which has a cost that is estimated to exceed \$1,000,000.

INVOLVEMENT OF OTHER DEPARTMENTS OR AGENCIES:

Not Applicable

ADMINISTRATIVE SIGN-OFF:

Name Peg L Yeates

Information Technology Director

Cc: Auditor/Controller

County Counsel

County Administrative Office (3)

Attachment(s)

Quote from CompuCom for Licensing and Maintenance

BEFORE THE BOARD OF SUPERVISORS COUNTY OF TULARE, STATE OF CALIFORNIA

IN THE MATTER OF Information Technology Licensing and Maintenance With CompuCom for Novell products.	•
UPON MOTION OF SUPERVISO	PR, SECONDED BY
SUPERVISOR	, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OF	FICIAL MEETING HELD
, BY THE FOLLOWING VOTE:	
AYES: NOES: ABSTAIN: ABSENT:	
ATTEST:	JEAN M. ROUSSEAU COUNTY ADMINISTRATIVE OFFICER CLERK, BOARD OF SUPERVISORS
BY:	Deputy Clerk
* * * * * *	* * * * * * * * * *

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CompuCom.		3.15	<u> </u>	Nvl Identity mgr 1 user 1 yr priority maintenance	877-001694	4285
CompuCom. The teadmant Toustourcing Sercellst Home office: 71/1 Forest Lane Dallas, Texas 75/230 Local office: 3320 Data Drive, Suite 100 Rancho Cordova, CA 95670 Remit to: CompuCom Systems P.O. Box 79335 City of Industry, CA 91716-93355 OUO/ANION Date: Friday, June 11, 2010 To: Tulare County Shery Montanez Shery Montanez TulareCo-IT-BusinessOffice@co.tulare.ca.us From: Pegg Bournstein Software Solution Specialist 916-580-3258 ofc / 916-580-3298 fax pegg.bournstein@compucom.com Contract: SIP-10-70-0013AB Description MILA # 7126997 MILA # 7126997		17.98	ļ	Groupwise 1 user 1 yr priority maintenance	877-001682	478
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