

## County Administrative Office COUNTY OF TULARE AGENDA ITEM

#### **BOARD OF SUPERVISORS**

ALLEN ISHIDA District One

PETE VANDER POEL

PHILLIP A. COX

J. STEVEN WORTHLEY District Four

> MIKE ENNIS District Five

AGENDA DATE:	January 25, 2011		
	Public Hearing Required Scheduled Public Hearing w/Clerk Published Notice Required Advertised Published Notice Meet & Confer Required Electronic file(s) has been sent Budget Transfer (Aud 308) attached Personnel Resolution attached	Yes No Ye	N/A
	Resolution, Ordinance or Agreements	are attached and	signature line for

CONTACT PERSON: Patsy Hogue PHONE: 636-5005

SUBJECT:

Listing of Delegations to CAO – December 2010

Chairman is marked with tab(s)/flag(s) Yes ☐ No ☐ N/A ☒

#### REQUEST(S):

That the Board of Supervisors:

Ratify actions taken by the County Administrative Officer during the month of December, 2010.

#### **SUMMARY:**

Pursuant to delegated authority and within appropriations and policy of your Board, the County Administrative Officer has taken actions, as indicated below, authorizing those personnel actions listed and executing the following agreements during the month of December, 2010, and requests your ratification of same.

#### Personnel/Payroll Changes:

#### County Administrative Office:

Approved reclassification of Principal Account Clerk-K (PCN 8659) to Budget Technician and granted incumbent the position. Reclassification is due to complexity of the County budget and new budget act requirements which require an increased level of budget skills including use of analytical techniques and information gathering.

**SUBJECT**: Listing of Delegations to CAO – December 2010

**DATE:** January 25, 2011

#### Information Technology:

Approved request to unfreeze IT Manager (PCN 3509) and reclassify it to the newly defined IT Manager of Organizational Change Management/Organizational Effectiveness. This will provide the needed direction for IT in changing the organization to meet the ever changing needs of the County. The position will also be available to other departments to assist in implementing change within their areas.

#### **Good Works Funding Agreements:**

No. 24805: Miracles in Community Association Service, Inc – Support	\$250
community activities	
No. 24806: Boy Scouts of America Troup 317 - Support community activities	\$500
No. 24811: Self-Help Enterprises – Support community activities	\$250
No. 24813: The Creative Foundation – Support community activities	\$1,500
No. 24814: Visalia Emergency Aid Council – Support community activities	\$1,000
No. 24820: CASA of Tulare County – Support community activities	\$1,000
No. 24821: Tulare County Professional Firefighters Association – Support	\$1,300
community services	

#### **FISCAL IMPACT/FINANCING:**

All actions are included in the Fiscal Year 2010/11 Adopted Budget.

#### **LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:**

The County's five-year strategic plan includes an organizational performance initiative that encourages continual improvement of organizational effectiveness by providing infrastructures that support better service delivery. Personnel actions will improve the efficiency and flexibility of the departments.

The balance of the actions address the quality of life initiative that encourages quality education opportunities, promotes youth-oriented activities, and provides greater recreational and cultural opportunities.

#### **ALTERNATIVES:**

The Board of Supervisors could choose not to ratify the agreements.

#### **INVOLVEMENT OF OTHER DEPARTMENTS OR AGENCIES:**

N/A

**ADMINISTRATIVE SIGN-OFF:** 

Jean M. Rousseau

County Administrative Officer

Cc: Auditor/Controller County Counsel

County Administrative Office (2)

Attachments

#### BEFORE THE BOARD OF SUPERVISORS COUNTY OF TULARE, STATE OF CALIFORNIA

IN THE MATTER OF	)		
CLASS SPECIFICATIO	ONS )	RESOLUTION NO.	
AND DESIGNATIONS	)	AGREEMENT NO.	
UPON MOTION OF SU	UPERVISOR	, SECONDED BY SUPERVISOR	, THE
FOLLOWING WAS AD	OOPTED BY THE B	OARD OF SUPERVISORS, AT AN OFFICIAL MEE	TING HELD
January 25, 2011, BY	THE FOLLOWING	VOTE:	
AYES	:		
NOES	:		
ABSTAIN:			
ABSENT:			
	JEAN M. ROUSSEA COUNTY ADMINI	AU STRATIVE OFFICER /CLERK BOARD OF SUPER'	√ISORS
Ву:	D		
	Deputy Clerk		

ADOPT THE FOLLOWING CLASS DESIGNATIONS AND SPECIFICATIONS EFFECTIVE: January 25, 2011

\* \* \* \* \* \* \* \* \*

Information Technology (IT) Manager Organizational Change management/Organizational Effectiveness, Item No.041602, Salary Grade: 251 (\$88,537 annual, Step 5), Bargaining Unit 19, Non-Competitive Service/At-Will, Probation Period: N/A pay periods.

#### DELEGATED ACTION REQUEST

RECEIVED				
DEC 1 0 2010				
TULARE COUNTY ADMINISTRATIVE OFFICE OC DORE				
NS: ADMINISTRATIVE OFFICE CC. Dept				
Agency # PG				
D: Jobcode #: D: Jobcode #:  D: Jobcode #:  rk, Principal K Name: Carrie Boggs				
3. Reason for Action: County Administrative Office is requesting the reclassification of Principal Account Clerk-K postion #8659 to a Budget Technician (Job Code 080600) and grant the incumbent the position. The Principal Account Clerk-K has been working out of class covering Budget Technician duties for the past several months. The complexity of the County budget and new budget act requirements an increased level of budget skills including the use of analytical techniques and information gathering processes is needed. The Budget Technician will assist the Budget Analyst and Deputy CAO - Budget in required information gathering, data collection for project analysis and reporting.				
Other (List Below): %				
uded within budget				
Asst. CAO 12/10/10				
ion:  If Yes, Completed? Yes No				
Date:				
Date:  Date:  proval: *For Budget/Mid Year transactions, effective dates will be provided:  provide				

#### DELEGATED ACTION REQUEST

Agency/Dept: 0	71 Agency	<b>y #</b> 090	Date:11-24-2010	
1. Requested Action:		RE	CEIVED	
ROUTINE TRANSA	CTIONS:		9EC 0 <b>2 2010</b>	
18.Add.of Alloc.Pos.to Dept.or Inc/Dec Vacant FT		FTE T	TULARE COUNTY ADMINISTRATIVE OFFICE	
URGENT OR EXTR	AORDINARY TRANSAC	TIONS:	manual attion	
2. Position Location: Depar	tment: 071	Agen	<b>1cy</b> #090	
*To What Location: Unit Cost Dist.: Dept.ID: *From What Location: Unit Cost Dist.: Dept.ID: Position Number 3509 Classification: 096502 Na			Jobcode #: Jobcode #: Manager	
Effectiveness. This position the ever changing needs of	efined IT manager of will provide the needed of the County. It will	Organizational Chang direction for IT in cha also be available to	to unfreeze this position and to ge Management/Organizational anging the organization to meet other departments to assist in position is in the 2010-11 budget  OC-HR & D  CC-Dept  Sud  Chalipf  PG  CP  CP  CP  CP  CP  CP  CP  CP  CP	
4. Funding Source: Gen Fiscal Impact-cost of		Other (List Below	w):100% CB Stile	
5. Department/Agency Head	tes	IT Dire Title	ector 11-24-2010 Date	
6. County/Human Resource Approve Den Meet and Confer requ Initials: 7. County Administrative O	y Modify ired? Yes No  fficer Review and Recom	If Yes, Completed?  Date: ///30/10	☐ Yes ☐No	
Approve Der		0/10		

### INFORMATION TECHNOLOGY (IT) MANAGER OF ORGANIZATIONAL CHANGE MANAGEMENT/ORGANIZATIONAL EFFECTIVENESS

[Non-Competitive (At-Will)] County of Tulare

#### DEFINITION

The IT Manager of OCM/OE will lead development of IT's organizational change management efforts, provide leadership for IT management and importantly, lead all staff through organizational transformation. The IT Manager of OCM/OE will participate on large, complex engagements that drive organizational change by focusing on building capability for change among IT and partner organizations. Major responsibilities include assisting the Director of IT practice OCM business development and leading multi-level, cross organizational teams. The IT Manager OCM/OE supports the full lifecycle of OCM/OE delivery activities for IT and business partners in accordance with IT business practices organizational goals.

#### **DISTINGUISHING CHARACTERISTICS**

The IT Manager of Organizational Change Management applies human capital management and organizational change management, independently or concurrently to align workforce strategies, leadership and business processes around a common vision. Using proven change management methodologies, this position will collaborate with all levels of IT management and staff to create a culture of performance and accountability by administering organizational assessments, workforce planning, competency design, and change management activities. This differs from the classification of IT Manager in that the Manager of Organizational Change has responsibility for a broader area with in the department..

#### SUPERVISION RECEIVED AND EXERCISED

Administrative direction is provided by the County Director of IT.

This classification is in the non-competitive service of the County and, as such, is appointed and serves at the will of the County Director of IT.

**DUTIES** may include, but are not necessarily limited to:

Assess the relevance of existing OCM/OE offerings and solutions, recommend and lead needed improvements.

Execute strategies to align OCM/OE offerings and solutions with IT.

Demonstrate expertise in translating OCM/OE theory into needs thru design, development, and solution delivery.

Develop materials/media associated with OCM/OE solutions/offerings.

Provide inputs to support development of business cases to demonstrate/confirm the value of OCM/OE offerings and solutions.

Provide thought leadership on quality and standards for OCM/OE.

Coach/mentor/manage team members on career development activities.

Actively seeks out and identifies opportunities to develop and offer new products and services.

#### County of Tulare INFORMATION TECHNOLOGY (IT) MANAGER OF ORGANIZATIONAL CHANGE MANAGEMENT/ORGANIZATIONAL EFFECTIVENESS Page 2

Proposes innovative business opportunities to customers, suppliers, and business partners.

Participates on large, complex engagements that drive strategic organizational change for IT.

Perform related duties as assigned. (Essential duties may vary from position to position within this classification. Reasonable accommodation will be made when requested and determined by the County to be appropriate under applicable law.)

#### NECESSARY EMPLOYMENT STANDARDS

#### Knowledge of:

Organizational Change Management

Organizational Effectiveness

Organizational Development

Organization Design and Governance

Workforce Development, Communications

Strategic Planning, Facilitation

**Executive Coaching and Group Dynamics** 

#### Skill/Ability to:

Advanced presentation skills, includes ability to engage employees and clients at all levels within the organization.

Advanced facilitation skills, includes ability to manage group dynamics and facilitate meetings and working sessions to achieve intended outcomes.

Advanced technical writing skills, includes independent development of focused, accurate and high quality reports, proposals and thought leadership pieces.

Coaching and consultant development skills.

Initiative, organization, stamina, attention to detail, flexibility, and ability to produce and manage winning OCM/OE proposals.

Highly motivated, results-oriented, excels in fast-paced, entrepreneurial environment.

Direct team efforts to accomplish multiple (complex) tasks and projects.

# County of Tulare INFORMATION TECHNOLOGY (IT) MANAGER OF ORGANIZATIONAL CHANGE MANAGEMENT/ORGANIZATIONAL EFFECTIVENESS Page 3

Analyze and synthesize data from a range of sources to make high impact, strategic decisions.

Engage and inspire collaboration among staff and management of diverse backgrounds and perspectives.

#### **Education and Experience:**

Any combination of education and experience that could likely provide the required knowledge, skills, and abilities is qualifying. A typical way to obtain the knowledge, skills, and abilities would be:

#### Education:

Graduation from an accredited college or university with a bachelor's degree in organizational development, communications, business or public administration or closely related field. Advanced degree in relevant field preferred.

#### Experience:

Minimum of five years relevant experience in a team-oriented environment, supporting organizational transformation, organizational effectiveness, and human capital management and leading project teams on relevant organizational change engagements within Commercial and/or Government settings.

Minimum of five years supervisory experience.

#### LICENSE OR CERTIFICATE

Possession of, or ability to obtain, an appropriate, valid California driver's license. Proof of minimum liability insurance required. The successful applicant will be subjected to a background and criminal history check including fingerprinting.

#### DESIRABLE EMPLOYMENT STANDARDS

#### Experience:

Experience in development of programmatic design and implementation strategies highly desired.

#### License or Certificate

Certification in Leadership, Advanced Facilitation, Assessment/Personnel Development tools preferred.

- 1. At the request of Supervisor Steve Worthley this Agreement is between the County of Tulare and Miracles in Community Association Service, Inc., to help fund that organization's community activities; **Recipient is required to date and execute this agreement and return same to the Clerk** as evidence of its intent to carry out the purposes for which the grant is made.
- 2. The Board authorizes and directs the County Auditor upon execution and receipt of this agreement to encumber the sum of \$250 to Account #001-012-1010-2150 for the Recipient and issue a warrant in the amount of \$250 to the Recipient.
- 3. The Recipient shall hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses from injury including death to any person or damage to any property arising out of use of equipment purchased with any portion of these granted funds.
- 4. The Recipient agrees to hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses incurred by the County as a result of Recipient's improper use of funds under this approved Agreement.

Elvira Guillen, Executive Director Miracles in Community Association Service, Inc. 2099 E. El Monte Way Dinuba, CA 93618 559/260-6490

Accepted By:

Title: Vrosichen

Date:

For Tulare County:

Kristin Bennett, Assistant County Administrative Officer

- 1. At the request of Supervisor Phil Cox this Agreement is between the County of Tulare and the Boy Scouts of America Troop 317, to help fund that organization's community activities; Recipient is required to date and execute this agreement and return same to the Clerk as evidence of its intent to carry out the purposes for which the grant is made.
- 2. The Board authorizes and directs the County Auditor upon execution and receipt of this agreement to encumber the sum of \$500 to Account #001-012-1010-2150 for the Recipient and issue a warrant in the amount of \$500 to the Recipient.
- 3. The Recipient shall hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses from injury including death to any person or damage to any property arising out of use of equipment purchased with any portion of these granted funds.
- 4. The Recipient agrees to hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses incurred by the County as a result of Recipient's improper use of funds under this approved Agreement.

Mary Millette, Troop Committee Chairman Boy Scouts of America Troop 317 2123 S. Ashton Ct. 1749 W. Dorothea Visalia, CA 93277

Accepted By: Mary Milllo

Title: \_\_\_\_\_ Troop Committee Chair Date: \_\_\_\_\_ September 28, 2010

For Tulare County:

Kristin Bennett, Assistant County Administrative Officer

- 1. At the request of Supervisor Phil Cox this Agreement is between the County of Tulare and Self-Help Enterprises, to help fund that organization's community activities; Recipient is required to date and execute this agreement and return same to the Clerk as evidence of its intent to carry out the purposes for which the grant is made.
- 2. The Board authorizes and directs the County Auditor upon execution and receipt of this agreement to encumber the sum of \$250 to Account #001-012-1010-2150 for the Recipient and issue a warrant in the amount of \$250 to the Recipient.
- 3. The Recipient shall hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses from injury including death to any person or damage to any property arising out of use of equipment purchased with any portion of these granted funds.
- 4. The Recipient agrees to hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses incurred by the County as a result of Recipient's improper use of funds under this approved Agreement.

Peter Carey, President Self-Help Enterprises – Washburn Fund P.O. Box 6520 Visalia, CA 93290

Accepted By:

Peter N. Carey
President / CEO

Date: \_\_\_/2.6.10

For Tulare County:

Kristin Bennett, Assistant County Administrative Officer

- 1. At the request of Supervisor Allen Ishida, Supervisor Pete Vander Poel, Supervisor Phil Cox, and Supervisor Steve Worthley, this Agreement is between the County of Tulare and The Creative Foundation, to help fund that organization's community activities; Recipient is required to date and execute this agreement and return same to the Clerk as evidence of its intent to carry out the purposes for which the grant is made.
- 2. The Board authorizes and directs the County Auditor upon execution and receipt of this agreement to encumber the sum of \$1,500 to Account #001-012-1010-2150 for the Recipient and issue a warrant in the amount of \$1,500 to the Recipient.
- 3. The Recipient shall hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses from injury including death to any person or damage to any property arising out of use of equipment purchased with any portion of these granted funds.
- 4. The Recipient agrees to hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses incurred by the County as a result of Recipient's improper use of funds under this approved Agreement.

Kathleen Remillard, Executive Director
The Creative Center Foundation

P.O. Box 2665

Visalia, CA 93279-266

Accepted By:

Title: Executive Vector

Date

For Tulare County:

Kristin Bennett, Assistant County Administrative Officer

- 1. At the request of Supervisor Phil Cox this Agreement is between the County of Tulare and the Visalia Emergency Aid Council, to help fund that organization's community activities; **Recipient is required to date and execute this agreement and return same to the Clerk** as evidence of its intent to carry out the purposes for which the grant is made.
- 2. The Board authorizes and directs the County Auditor upon execution and receipt of this agreement to encumber the sum of \$1,000 to Account #001-012-1010-2150 for the Recipient and issue a warrant in the amount of \$1,000 to the Recipient.
- 3. The Recipient shall hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses from injury including death to any person or damage to any property arising out of use of equipment purchased with any portion of these granted funds.
- 4. The Recipient agrees to hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses incurred by the County as a result of Recipient's improper use of funds under this approved Agreement.

Iris East, Development Director Visalia Emergency Aid Council

P.O. Box 651

Visalia, CA 93279

Accepted by

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Date:

For Tulare County:

Kristin Bennett, Assistant County Administrative Officer

- 1. At the request of Supervisor Allen Ishida, Supervisor Pete Vander Poel, Supervisor Phil Cox, Supervisor Steve Worthley and Supervisor Mike Ennis, this Agreement is between the County of Tulare and CASA of Tulare County, to help fund that organization's community activities; Recipient is required to date and execute this agreement and return same to the Clerk as evidence of its intent to carry out the purposes for which the grant is made.
- 2. The Board authorizes and directs the County Auditor upon execution and receipt of this agreement to encumber the sum of \$1,000 to Account #001-012-1010-2150 for the Recipient and issue a warrant in the amount of \$1,000 to the Recipient.
- The Recipient shall hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses from injury including death to any person or damage to any property arising out of use of equipment purchased with any portion of these granted funds.
- 4. The Recipient agrees to hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses incurred by the County as a result of Recipient's improper use of funds under this approved Agreement.

JoAnn Bol, Fund Development Coordinator CASA of Tulare County 1146 N. Chinowth St. Visalia, CA 93291

Accepted By

opment Coordinatosate: 17-13-10

For Tulare County:

Kristin Bennett, Assistant County Administrative Officer

- 1. At the request of Supervisor Allen Ishida, Supervisor Pete Vander Poel, Supervisor Phil Cox, Supervisor Steve Worthley, and Supervisor Mike Ennis this Agreement is between the County of Tulare and the Tulare County Professional Firefighters Association, to help fund that organization's community activities; **Recipient is required to date and execute this agreement and return same to the Clerk** as evidence of its intent to carry out the purposes for which the grant is made.
- 2. The Board authorizes and directs the County Auditor upon execution and receipt of this agreement to encumber the sum of \$1,300 to Account #001-012-1010-2150 for the Recipient and issue a warrant in the amount of \$1,300 to the Recipient.
- 3. The Recipient shall hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses from injury including death to any person or damage to any property arising out of use of equipment purchased with any portion of these granted funds.
- 4. The Recipient agrees to hold harmless, defend, and indemnify the County from and against any liability, claims, actions, costs, damages or losses incurred by the County as a result of Recipient's improper use of funds under this approved Agreement.

Steve Sunderland, Tulare County Fire Chief Tulare County Professional Firefighters Association

907 W. Visalia Rd.

Farmersville, CA 93223

Accepted by.

Title: Tim Chi

Date: <u>Dec. /3, 2010</u>

For Tulare County:

Kristin Bennett, Assistant County Administrative Officer