



Information Technology COUNTY OF TULARE AGENDA ITEM

BOARD OF SUPERVISORS

ALLEN ISHIDA
District One

PETE VANDER POEL
District Two

PHILLIP A. COX
District Three

J. STEVEN WORTHLEY
District Four

MIKE ENNIS
District Five

AGENDA DATE: June 7, 2011

Public Hearing Required	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Published Notice Required	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Advertised Published Notice	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Meet & Confer Required	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Personnel Resolution attached	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>
Resolution, Ordinance or Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	N/A	<input checked="" type="checkbox"/>

CONTACT PERSON: Peg Yeates PHONE: 559-636-4805

SUBJECT: Information Technology Licensing and Maintenance with CompuCom for Novell products.

REQUEST(S):
That the Board of Supervisors:
1. Approve the annual renewal of license and maintenance with CompuCom, Inc. to provide use licenses and maintenance support for Novell Groupwise email and Novell Operating System (OS), in an amount not to exceed \$417,534 effective July 1, 2011 through June 30, 2012.

SUMMARY:
The Information Technology (IT) Department is responsible for purchasing and maintaining the hardware and software contracts for the Information Technology assets of Tulare County, including but not limited to the mainframe computer, the data center servers, network infrastructure components and Storage Area Network (SAN).

For the past 20 years Novell has been the program used in Tulare County to provide the software that is used for our County email system and the operating system for our infrastructure and is utilized by all County employees. It is now time to renew the maintenance and licensing for this product. Historically, the renewal was paid on an annual basis. The term of the contract has always run from July 1 through June 30. Depending on the application, the operating system on County servers is either Windows or Novell. We currently have 29 Novell servers, 122 Linux servers and 155 Windows servers. Novell provides the base for our infrastructure including file and print services, network authentication, and security.

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Due to the age of the original agreement we can not tell how this contract varies from the County protocols. The areas that are typically different are conditions for litigation, venue, attorney fees, and indemnification.

FISCAL IMPACT/FINANCING:

The estimated cost for this license and maintenance renewal is \$417,534 and is included in the FY 2010/11 budget to be paid from account number 071-090-2900-2200. There is no net County cost to the General Fund.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

The County's five year strategic plan includes the Safety and Security performance initiative to which this purchase applies because the ability of the County to maintain community safety and security is dependent on our ability to maintain and appropriately license County software.

ALTERNATIVES:

One alternative is to allow the maintenance and licensing to lapse. When we do this we cannot continue using the licensed products like our email system and the OS on many of the servers in Tulare County Information Technology. This would result in email services being discontinued and the servers being shut down. Data on network drives would no longer be available.

A second alternative would be to have the County seek alternative software to provide email and infrastructure. An option for this that has been considered is Microsoft which has a cost that is estimated to exceed \$1,000,000.

INVOLVEMENT OF OTHER DEPARTMENTS OR AGENCIES:

Not Applicable.

ADMINISTRATIVE SIGN-OFF:

Peg L. Yeates
Information Technology Director

Cc: Auditor/Controller
County Counsel
County Administrative Office (3)

**BEFORE THE BOARD OF SUPERVISORS
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF Information)
Technology Licensing and Maintenance)
With CompuCom for Novell products.)

RESOLUTION NO. _____
AGREEMENT NO. _____

UPON MOTION OF SUPERVISOR _____, SECONDED BY
SUPERVISOR _____, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD _____
_____, BY THE FOLLOWING VOTE:

AYES:
NOES:
ABSTAIN:
ABSENT:

ATTEST: JEAN M. ROUSSEAU
 COUNTY ADMINISTRATIVE OFFICER/
 CLERK, BOARD OF SUPERVISORS

BY: _____
 Deputy Clerk

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