



# Information Technology COUNTY OF TULARE AGENDA ITEM

**BOARD OF SUPERVISORS**

ALLEN ISHIDA  
District One  
PETE VANDER POEL  
District Two  
PHILLIP A. COX  
District Three  
J. STEVEN WORTHLEY  
District Four  
MIKE ENNIS  
District Five

**AGENDA DATE:** June 7, 2011

Public Hearing Required	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Published Notice Required	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Advertised Published Notice	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Meet & Confer Required	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	N/A <input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Personnel Resolution attached	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Resolution, Ordinance or Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
CONTACT PERSON: Peg Yeates    PHONE: 559-636-4805			

**SUBJECT:** Information Technology Licensing and Maintenance renewal with NetApp SupportEdge.

**REQUEST(S):**  
That the Board of Supervisors:

1. Approve the annual renewal of license and maintenance with NetApp to provide use licenses and maintenance support for the NetApp SupportEdge in the amount of \$155,226 effective August 1, 2011 through July 31, 2012.

**SUMMARY:**  
The Information Technology (IT) Department is responsible for purchasing and maintaining the hardware and software contracts for the Information Technology assets of Tulare County, including but not limited to the mainframe computer, the data center servers, network infrastructure components and Storage Area Network (SAN).

On February 2, 2010 the Board approved the IT purchase of a new backup system for the County of Tulare. Also last year, IT and HHSA purchased two new storage devices for the County of Tulare. The appropriate license and maintenance support were included in those purchases. It is now time to renew the maintenance and licensing for these products by NetApp SupportEdge. The term of the contract will run from August 1 through July 31.

**SUBJECT:** Information Technology Licensing and Maintenance renewal with NetApp SupportEdge.

**DATE:** June 7, 2011

**FISCAL IMPACT/FINANCING:**

The cost for this license and maintenance agreement is \$155,226 and is included in the FY 2011/12 budget to be paid from account number 071-090-2900-2150. There is no net county cost to the General Fund.

**LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:**

The County's five year strategic plan includes the Organizational Performance initiative to which this purchase applies because the ability of the County to maintain community safety and security is dependent on our ability to maintain and appropriately license County software and hardware.

**ALTERNATIVES:**

The Board could choose not to approve the agreement, but this is not recommended. This will allow the maintenance to lapse and we will no longer receive updates or assistance for any problems that may arise in our environment.

**INVOLVEMENT OF OTHER DEPARTMENTS OR AGENCIES:**

Not Applicable.

**ADMINISTRATIVE SIGN-OFF:**

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Peg L. Yeates  
Information Technology Director

Cc: Auditor/Controller  
County Counsel  
County Administrative Office (3)

**BEFORE THE BOARD OF SUPERVISORS  
COUNTY OF TULARE, STATE OF CALIFORNIA**

**IN THE MATTER OF** Information )  
Technology Licensing and Maintenance )  
Renewal with NetApp SupportEdge. )

**RESOLUTION NO.** \_\_\_\_\_  
**AGREEMENT NO.** \_\_\_\_\_

UPON MOTION OF SUPERVISOR \_\_\_\_\_, SECONDED BY  
SUPERVISOR \_\_\_\_\_, THE FOLLOWING WAS ADOPTED BY THE  
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD \_\_\_\_\_  
\_\_\_\_\_, BY THE FOLLOWING VOTE:

AYES:  
NOES:  
ABSTAIN:  
ABSENT:

ATTEST: JEAN M. ROUSSEAU  
COUNTY ADMINISTRATIVE OFFICER/  
CLERK, BOARD OF SUPERVISORS

BY: \_\_\_\_\_  
Deputy Clerk

\* \* \* \* \*

1. Approved the annual renewal of license and maintenance with NetApp to provide use licenses and maintenance support for the NetApp SupportEdge in the amount of \$155,226 effective August 1, 2011 through July 31, 2012.