



**Information &
Communications
Technology
COUNTY OF TULARE
AGENDA ITEM**

BOARD OF SUPERVISORS

ALLEN ISHIDA
District One
PETE VANDER POEL
District Two
PHILLIP A. COX
District Three
J. STEVEN WORTHLEY
District Four
MIKE ENNIS
District Five

AGENDA DATE: September 10, 2013

Public Hearing Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Scheduled Public Hearing w/Clerk	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Published Notice Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Advertised Published Notice	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Meet & Confer Required	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Electronic file(s) has been sent	Yes <input checked="" type="checkbox"/>	N/A <input type="checkbox"/>
Budget Transfer (Aud 308) attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Personnel Resolution attached	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
Agreements are attached and signature line for Chairman is marked with tab(s)/flag(s)	Yes <input type="checkbox"/>	N/A <input checked="" type="checkbox"/>
CONTACT PERSON: Yolanda Saldana PHONE: 559-636-4763		

SUBJECT: Approve license and support renewal for Syncsort.

REQUEST(S):

That the Board of Supervisors:

1. Approve the renewal of license and support with Syncsort Backup Express software in an amount not to exceed \$160,000 to provide license and support for the period of September 28, 2013 to September 27, 2014.

SUMMARY:

The Information and Communications Technology (ICT) Department is responsible for purchasing and monitoring hardware and software for the information technology assets of Tulare County, including the Syncsort backup system. This purchase was approved by the Board on February 2, 2010 and has allowed the County backups and restores to occur in a timely manner and improve the use of resources in this area. ICT is currently using Syncsort and this will provide the license and support needed to continue using the Syncsort backup system.

FISCAL IMPACT/FINANCING:

The cost for renewal of license and support is \$160,000. This is included in the FY 2013/14 budget to be paid from account number 071-090-2900-7043. No additional Net County Cost.

LINKAGE TO THE COUNTY OF TULARE STRATEGIC BUSINESS PLAN:

The County's five-year strategic plan includes the Safety and Security Performance Initiative to provide for the safety and security of the public. The ability of the County to maintain community safety and security relies on the ability to keep the backup system operational and, when there is an issue, react to it quickly. The license and support renewal gives us the ability to reliably backup and recover the data and systems for the County of Tulare.

SUBJECT: Approve license and support renewal for Syncsort.

DATE: September 10, 2013

ADMINISTRATIVE SIGN-OFF:

Peg L. Yeates
Information & Communications Technology Director

Cc: Auditor-Controller
County Counsel
County Administrative Office (2)

**BEFORE THE BOARD OF SUPERVISORS
COUNTY OF TULARE, STATE OF CALIFORNIA**

IN THE MATTER OF APPROVE LICENSE)
AND SUPPORT RENEWAL FOR) Resolution No. _____
SYNCSORT) Agreement No. _____
)

UPON MOTION OF SUPERVISOR _____, SECONDED BY
SUPERVISOR _____, THE FOLLOWING WAS ADOPTED BY THE
BOARD OF SUPERVISORS, AT AN OFFICIAL MEETING HELD _____
_____, BY THE FOLLOWING VOTE:

AYES:
NOES:
ABSTAIN:
ABSENT:

ATTEST: JEAN M. ROUSSEAU
COUNTY ADMINISTRATIVE OFFICER/
CLERK, BOARD OF SUPERVISORS

BY: _____
Deputy Clerk

* * * * *

1. Approve the renewal of license and support with Syncsort Backup Express software in an amount not to exceed \$160,000 to provide license and support for the period of September 28, 2013 to September 27, 2014.



Deborah B. Cotugno
Phone: 201-930-8217
Fax: 201-882-8305
e-mail: dcotugno@syncsort.com

August 28, 2013

Attention: RUBEN ESPINO / BETH KITAOKA

Our records indicate that you are the maintenance/support services renewal contact for the Syncsort Backup Express software contracted under the referenced Site No. and deployed on the following Master Server(s) due for renewal.

Please be advised that the maintenance/support service for your Syncsort/Backup Express license (s) described below are scheduled to expire in the near future.

Site No.: F591-20A
Licensee: COUNTY OF TULARE-HHSA
Server Node Name: TCML005
Renewal Date: 09/28/13 - 09/27/14

Your organization is presently at the Gold Level for Maintenance/Support Services. You may want to consider upgrading to the next level to take advantage of the added benefits as detailed on the attached document. Please sign this document and return to my attention via email or fax at your earliest convenience, but no later than your renewal date to ensure uninterrupted maintenance/support services for your organization.

___ One (1) Year of Gold Level Support for \$160,000.00

Upon receipt of this signed document, your transaction will be processed and, if required, you will receive your new license keys. If this transaction involves a change to the CPU or Server configuration, we will need for you to provide us with the system serialization output(s) in order to generate your new license keys for these servers. You will soon be sent an invoice for this transaction. If your organization requires a Purchase Order to pay the invoice, please have it forwarded to my attention as soon as possible. In the event that a PO is not received, we will forward the invoice to the individual signing below for prompt payment.

Please be sure to reference the License Site No. provided above in all correspondence with Syncsort so we can expedite a response to your questions or concerns.

Thank you.

ACCEPTED: COUNTY OF TULARE-HHSA

BY: _____
Authorized Signature

Name

Title

Date

Deborah B. Cotugno
Senior License Administrator

LICENSE FEATURES - F591-A - COUNTY OF TULARE-HHSA

===== SUMMARY =====

Qty	Feature Description
1	Master License for Windows
1	Data Protection Reporter for Backup Snapvault Advanced Recovery
1	Exchange Mailbox Recovery, up to 5,000 M/B
46	TB NSB Protection
86	TB NAS Protection
40	TB File-Level Protection