AGREEMENT

THIS AGREEMENT is entered into as of ______, between the COUNTY OF TULARE, referred to as COUNTY, and PARENTING NETWORK, INC., a California Corporation, referred to as CONTRACTOR, with reference to the following:

- A. COUNTY wishes to retain the services of CONTRACTOR to provide a community-based family support and preservation service to promote the safety and well being of children and their families; and
- B. CONTRACTOR has the experience and qualifications to provide the services COUNTY requires pertaining to the Child Welfare Services Program; and
- C. CONTRACTOR is willing to enter into this Agreement with COUNTY upon the terms and conditions set forth herein.

ACCORDINGLY, IT IS AGREED:

- 1. **TERM**: This Agreement shall become effective as of July 1, 2014 and shall expire at 11:59 PM on June 30, 2015 unless otherwise terminated as provided in this Agreement.
- 2. SERVICES TO BE PERFORMED: See attached EXHIBITS A, A-1, A-2, A-3.
- 3. PAYMENT FOR SERVICES: See attached EXHIBIT B.

4. INDEPENDENT CONTRACTOR STATUS:

- (a) This Agreement is entered into by both parties with the express understanding that CONTRACTOR will perform all services required under this Agreement as an independent contractor. Nothing in this Agreement shall be construed to constitute the CONTRACTOR or any of its agents, employees or officers as an agent, employee or officer of COUNTY.
- (b) CONTRACTOR agrees to advise everyone it assigns or hires to perform any duty under this agreement that they are not employees of COUNTY. Subject to any performance criteria contained in this Agreement, CONTRACTOR shall be solely responsible for determining the means and methods of performing the specified services and COUNTY shall have no right to control or exercise any supervision over CONTRACTOR as to how the services will be performed. As CONTRACTOR is not

COUNTY'S employee, CONTRACTOR is responsible for paying all required state and federal taxes. In particular, COUNTY will not:

- 1. Withhold FICA (Social Security) from CONTRACTOR'S payments.
- 2. Make state or federal unemployment insurance contributions on CONTRACTOR'S behalf.
- 3. Withhold state or federal income tax from payments to CONTRACTOR.
- 4. Make disability insurance contributions on behalf of CONTRACTOR.
- 5. Obtain unemployment compensation insurance on behalf of CONTRACTOR.
- (c) Notwithstanding this independent contractor relationship, COUNTY shall have the right to monitor and evaluate the performance of CONTRACTOR to assure compliance with this Agreement.
- 5. COMPLIANCE WITH LAW: CONTRACTOR shall provide services in accordance with applicable Federal, State, and local laws, regulations and directives. With respect to CONTRACTOR'S employees, CONTRACTOR shall comply with all laws and regulations pertaining to wages and hours, state and federal income tax, unemployment insurance, Social Security, disability insurance, workers' compensation insurance, and discrimination in employment.
- 6. GOVERNING LAW: This Agreement shall be interpreted and governed under the laws of the State of California without reference to California conflicts of law principles. The parties agree that this contract is made in and shall be performed in Tulare County, California.
- 7. **RECORDS AND AUDIT**: CONTRACTOR shall maintain complete and accurate records with respect to the services rendered and the costs incurred under this Agreement. In addition, CONTRACTOR shall maintain complete and accurate records with respect to any payments to employees or subcontractors. All such records shall be prepared in accordance with generally accepted accounting procedures, shall be clearly identified, and shall be kept readily accessible. Upon request, CONTRACTOR shall make such records available within Tulare County to the Auditor of Tulare County and to his agents and representatives, for the purpose of auditing and/or copying such records for a period of five (5) years from the date of final payment under this Agreement.

8. **CONFLICT OF INTEREST:**

- (a) CONTRACTOR agrees to, at all times during the performance of this Agreement, comply with the law of the State of California regarding conflicts of interests and appearance of conflicts of interests, including, but not limited to Government Code Section 1090 et seq., and the Political Reform Act, Government Code Section 81000 et seq. and regulations promulgated pursuant thereto by the California Fair Political Practices Commission. The statutes, regulations and laws previously referenced include, but are not limited to, prohibitions against any public officer or employee, including CONTRACTOR for this purpose, from making any decision on behalf of COUNTY in which such officer, employee or consultant/contractor has a direct or indirect financial interest. A violation can occur if the public officer, employee or consultant/contractor participates in or influences any COUNTY decision which has the potential to confer any pecuniary benefit on CONTRACTOR or any business firm in which CONTRACTOR has an interest, with certain narrow exceptions.
- (b) CONTRACTOR agrees that if any facts come to its attention which raise any questions as to the applicability of conflicts of interests laws, it will immediately inform the COUNTY designated representative and provide all information needed for resolution of this question.
- 9. INSURANCE: Prior to approval of this Agreement by COUNTY, CONTRACTOR shall file with the Clerk of the Board of Supervisors evidence of insurance as set forth in EXHIBIT C attached, which outlines the minimum scope, specifications, and limits of insurance required under this Agreement. Additional insured endorsements required as outlined in EXHIBIT C shall not be used to reduce limits available to COUNTY as an additional insured from CONTRACTOR's full policy limits. Insurance policies shall not be used to limit liability or to limit the indemnification provisions and requirements of this Agreement or act in any way to reduce the policy coverage and limits available from the insurer(s). Failure to maintain or renew coverage, or to provide evidence of renewal, may be considered a material breach of this Agreement.
- 10. **INDEMNIFICATION**: CONTRACTOR shall hold harmless, defend and indemnify COUNTY, its agents, officers and employees from and against any liability, claims, actions, costs, damages or losses of any kind, including death or injury to any person and/or damage to property, including COUNTY property, arising from, or in connection with, the performance by CONTRACTOR or its agents, officers and employees under this Agreement. This indemnification specifically includes any claims that may be made against COUNTY by any taxing authority asserting that an employer-employee relationship exists by reason of this Agreement, and any claims made against

COUNTY alleging civil rights violations by CONTRACTOR under Government Code sections 12920 et seq. (California Fair Employment and Housing Act), and any fines or penalties imposed on COUNTY for CONTRACTOR'S failure to provide form DE-542, when applicable.

11. **TERMINATION**:

- (a) Without Cause: County will have the right to terminate this Agreement without cause by giving thirty (30) days prior written notice of intention to terminate pursuant to this provision, specifying the date of termination. County will pay to the CONTRACTOR the compensation earned for work performed and not previously paid for to the date of termination. County will not pay lost anticipated profits or other economic loss. The payment of such compensation is subject to the restrictions on payment of compensation otherwise provided in this Agreement, and is conditioned upon receipt from CONTRACTOR of any and all plans, specifications and estimates, and other documents prepared by CONTRACTOR in accordance with this Agreement. No sanctions will be imposed.
- (b) <u>With Cause</u>: This Agreement may be terminated by either party should the other party:
 - (1) be adjudged a bankrupt, or
 - (2) become insolvent or have a receiver appointed, or
 - (3) make a general assignment for the benefit of creditors, or
 - (4) suffer any judgment which remains unsatisfied for 30 days, and which would substantively impair the ability of the judgment debtor to perform under this Agreement, or
 - (5) materially breach this Agreement.

In addition, COUNTY may terminate this Agreement based on:

- (6) material misrepresentation, either by CONTRACTOR or anyone acting on CONTRACTOR's behalf, as to any matter related in any way to COUNTY's retention of CONTRACTOR, or
- (7) other misconduct or circumstances which, in the sole discretion of the COUNTY, either impair the ability of CONTRACTOR to competently provide the services under this Agreement, or expose the COUNTY to an unreasonable risk of liability.

County will pay to the CONTRACTOR the compensation earned for work performed and not previously paid for to the date of termination. The payment of such

compensation is subject to the restrictions on payment of compensation otherwise provided in this Agreement, and is conditioned upon receipt from CONTRACTOR of any and all plans, specifications and estimates, and other documents prepared by CONTRACTOR by the date of termination in accordance with this Agreement. County will not pay lost anticipated profits or other economic loss, nor will the County pay compensation or make reimbursement to cure a breach arising out of or resulting from such termination. If this Agreement is terminated and the expense of finishing the CONTRACTOR's scope of work exceeds the unpaid balance of the agreement, the CONTRACTOR must pay the difference to the County. Sanctions taken will be possible rejection of future proposals based on specific causes of non performance.

- (c) Effects of Termination: Expiration or termination of this Agreement shall not terminate any obligations to indemnify, to maintain and make available any records pertaining to the Agreement, to cooperate with any audit, to be subject to offset, or to make any reports of pre-termination contract activities. Where CONTRACTOR's services have been terminated by the County, said termination will not affect any rights of the County to recover damages against the CONTRACTOR.
- (d) Suspension of Performance: Independent of any right to terminate this Agreement, the authorized representative of COUNTY for which CONTRACTOR's services are to be performed, may immediately suspend performance by CONTRACTOR, in whole or in part, in response to health, safety or financial emergency, or a failure or refusal by CONTRACTOR to comply with the provisions of this Agreement, until such time as the cause for suspension is resolved, or a notice of termination becomes effective.
- 12. LOSS OF FUNDING: It is understood and agreed that if the funding is either discontinued or reduced for this project for the COUNTY, that the COUNTY shall have the right to terminate this Agreement. In such event, the affected party shall provide the other party with at least thirty (30) days prior written notice of such termination.
- 13. FORM DE-542: If CONTRACTOR is an individual, CONTRACTOR acknowledges that this Agreement is subject to filing obligations pursuant to Unemployment Insurance Code Section 1088.8. Accordingly, COUNTY has an obligation to file a report with the Employment Development Department, which report will include the CONTRACTOR's full name, social security number, address, the date this contract was executed, the total amount of the contract, the contract's expiration date or whether it is ongoing. CONTRACTOR agrees to cooperate with COUNTY to make such information available and to complete Form DE- 542. Failure to provide the required information may, at COUNTY'S option, prevent approval of this Agreement, or be grounds for termination by COUNTY.

14. **NOTICES**:

(a) Except as may be otherwise required by law, any notice to be given shall be written and shall be either personally delivered, sent by facsimile transmission or sent by first class mail, postage prepaid and addressed as follows:

COUNTY:

CONTRACT UNIT TULARE COUNTY HEALTH & HUMAN SERVICES AGENCY 5957 S. Mooney Boulevard Visalia, CA 93277

Fax No.: 559-737-4059 Phone No.: 559-624-8000

CONTRACTOR:

Mike Gibson Parenting Network, Inc. 1900 N. Dinuba Blvd, Suite C Visalia, Ca. 93291

Fax No.: <u>(559) 625-1533</u> Phone No.: <u>(559) 625-0384</u>

- (b) Notice personally delivered is effective when delivered. Notice sent by facsimile transmission is deemed to be received upon successful transmission. Notice sent by first class mail shall be deemed received on the fifth day after the date of mailing. Either party may change the above address by giving written notice pursuant to this paragraph.
- 15. **ASSIGNMENT/SUBCONTRACTING**: Unless otherwise provided in this Agreement, COUNTY is relying on the personal skill, expertise; training and experience of CONTRACTOR and CONTRACTOR'S employees and no part of this Agreement may be assigned or subcontracted by CONTRACTOR without the prior written consent of COUNTY.
- 16. **DISPUTE RESOLUTION**: If a dispute arises out of or relating to this Agreement, or the breach thereof, and if said dispute cannot be settled through negotiation, the parties agree first to try in good faith to settle the dispute by non-binding mediation before resorting to litigation or some other dispute resolution procedure, unless the parties mutually agree otherwise. The mediator shall be mutually selected by the parties, but in case of disagreement, the mediator shall be selected by lot from among two nominations provided by each party. All costs and fees required by the mediator shall be split equally by the parties; otherwise each party shall bear its own costs of mediation. If

mediation fails to resolve the dispute within 30 days, either party may pursue litigation to resolve the dispute.

- 17. **FURTHER ASSURANCES**: Each party will execute any additional documents and perform any further acts that may be reasonably required to effect the purposes of this Agreement.
- 18. **CONSTRUCTION**: This Agreement reflects the contributions of all undersigned parties and accordingly the provisions of Civil Code section 1654 shall not apply to address and interpret any alleged uncertainty or ambiguity.
- 19. **HEADINGS**: Section headings are provided for organizational purposes only and do not in any manner affect the scope, meaning or intent of the provisions under the headings.
- 20. **NO THIRD-PARTY BENEFICIARIES INTENDED**: Unless specifically set forth, the parties to this Agreement do not intend to provide any other party with any benefit or enforceable legal or equitable right or remedy.
- 21. WAIVERS: The failure of either party to insist on strict compliance with any provision of this Agreement shall not be considered a waiver of any right to do so, whether for that breach or any subsequent breach. The acceptance by either party of either performance or payment shall not be considered to be a waiver of any preceding breach of the Agreement by the other party.
- 22. **EXHIBITS AND RECITALS**: The recitals and the exhibits to this Agreement are fully incorporated into and are integral parts of this Agreement.
- 23. CONFLICT WITH LAWS OR REGULATIONS/SEVERABILITY: This Agreement is subject to all applicable laws and regulations. If any provision of this Agreement is found by any court or other legal authority, or is agreed by the parties to be, in conflict with any code or regulation governing its subject matter, only the conflicting provision shall be considered null and void. If the effect of nullifying any conflicting provision is such that a material benefit of the Agreement to either party is lost, the Agreement may be terminated at the option of the affected party. In all other cases the remainder of the Agreement shall continue in full force and effect.
- 24. **ENTIRE AGREEMENT REPRESENTED**: This Agreement represents the entire agreement between CONTRACTOR and COUNTY as to its subject matter and no prior oral or written understanding shall be of any force or effect. No part of this Agreement may be modified without the written consent of both parties.

- 25. **ASSURANCES OF NON-DISCRIMINATION**: CONTRACTOR shall not discriminate in employment or in the provision of services on the basis of any characteristic or condition upon which discrimination is prohibited by state or federal law or regulation.
- (a) It is recognized that both the Contractor and the County have the responsibility to protect County employees and clients from unlawful activities, including discrimination and sexual harassment in the workplace. Accordingly, Contractor agrees to provide appropriate training to its employees regarding discrimination and sexual harassment issues, and to promptly and appropriately investigate any allegations that any of its employees may have engaged in improper discrimination or harassment activities. The County, in its sole discretion, has the right to require Contractor to replace any employee who provides services of any kind to County pursuant to this Agreement with other employees where County is concerned that its employees or clients may have been or may be the subjects of discrimination or harassment by such employees. The right to require replacement of employees as aforesaid shall not preclude County from terminating this Agreement with or without cause as provided for herein.

26. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA):

- (a) CONTRACTOR shall comply with the Health Insurance Portability and Accountability Act (HIPAA) Business Associate exhibit, as set forth in **EXHIBIT D** attached.
- (b) At termination of this Agreement, CONTRACTOR shall, if feasible, return or destroy all protected health information received from, or created or received by, CONTRACTOR on behalf of the COUNTY that CONTRACTOR still maintains in any form, and retain no copies of such information; or, if such return or destruction is not feasible, extend the protections of this Agreement to the information and limit further uses and disclosures to those purposes that make the return or destruction of the information feasible.
- (c) COUNTY may immediately terminate this Agreement if COUNTY determines that CONTRACTOR has violated a material term of this provision.
- 27. **CULTURAL COMPETENCE AND DIVERSITY:** CONTRACTOR shall comply with the Cultural Competence exhibit, as set forth in **EXHIBIT E** attached.

///

THE PARTIES, having read and considered the above provisions, indicate their agreement by their authorized signatures below.

COUNTY OF TULARE

Date:	BY
	Chairman, Board of Supervisors
ATTEST: JEAN M. ROUS County Administrative Offi of Supervisors of the Count	cer/Clerk of the Board
By	
Deputy Clerk	
ref	PARENTING NETWORK, INC.
Date: 14	TITLE Board chair
Date:	By Marma Erwin TITLE Secretary
	contracts with a corporation be signed by both (1) the chairman of the Board of Directors, the cretary, any assistant secretary, the chief financial officer, or any assistant treasurer, unless the the corporation's Board of Directors' resolution authorizing the execution of the contract.
Approved as to Form County Counsel	
By Men a Deputy Digg	03
Date 25 05/19/14	

Parenting Network, Inc.
Family Resource Center
1900 N. Dinuba Blvd. Ste. C
Visalia, CA 93291
(559) 625-0384
Mike Gibson
mike@parentingnetwork.org

Differential Response

Budget Line: 001-142-6043-2150

Fiscal Years: July 1, 2014 - June 30, 2015

Fund Amount: \$113,447

Services to be Performed and Location

Contractor to perform a community-based family support and preservation service to promote the safety and well being of children and their families; increase strength and stability of families; increase parent's confidence in their parenting abilities; afford children a safe, stable and supportive family environment; strengthen parental relationships; and otherwise enhance child development. Services may include but are not limited to parent education and information and referral services. Services may also include transportation to and from any of the services and activities described above. Services must utilize an intensive, family-centered, strengths-based approach to serving families. Services must be evidence-based or promising-practice as appropriate. Contractor shall leverage community resources and collaborate with community organizations such as, but not limited to, Tulare County Child Welfare Services (CWS), CASA of Tulare County, and health and mental health organizations.

Contractor shall operate a Family Resource Center Differential Response Program, partnering with CWS to provide services to families appropriate for Differential Response Services. These services must be designed to provide pre-placement, preventative care to families who are experiencing stress; improve parenting skills with respect to matters such as child development and coping with stress; increase parents' confidence and competence in their parenting abilities; and afford children a safe, stable and supportive family environment. Services shall include direct services and activities to both the child and the parent or primary caregiver of a child. Differential Response Services shall be provided voluntarily or by referral if necessary, and shall not exceed six months unless approved so by CWS. Services shall include, but are not limited to, joint response with CWS and/or by contractor only, home visitation, parent education and support, information and referral services, and individual or group counseling. Services shall be provided in English and Spanish and be culturally appropriate. Contractor shall provide an interpreter to clients that speak a language other than English or Spanish. Contractor shall serve families in the 93291 and 93292 Visalia zip codes. If able, Contractor may choose to serve families in the 93277 Visalia zip code.

Contractor shall provide Differential Response services for both Path One and Two referrals.

1. Path One (Community Response): Path One is selected when child maltreatment is not a concern, the child is deemed to be safe, and the child's risk of abuse or neglect is very low. In this instance, the Family Resource Centers shall work with the families to

- identify and alleviate stressors that caused the family to be referred to CWS. This path assumes no further involvement of CWS unless there is a change of circumstance in the family's situation.
- 2. Path Two (CWS/Community Response): Path Two is selected when the child's risk of abuse or neglect is low to moderate. In this instance, the primary objective is to provide voluntary services to these families; however, there is the ability to require non-voluntary involvement through the authority of CWS or, if necessary, the courts when it is in the best interest of protecting the children. This path assumes a joint response to referrals by CWS and Family Resource Centers.

Through this partnership, CWS shall:

- 1. Provide referrals of eligible families to the Contractor;
- 2. Provide Differential Response information to the Contractor in compliance with protocol established by CWS;
- 3. Actively participate with Contractor to continue the development of a countywide Differential Response system by increasing community awareness of Differential Response and working with the Differential Response team to establish policies and protocols;
- 4. Attend bi-monthly Multi Disciplinary Team (MDT) meetings;
- 5. Conduct joint response efforts to clients with Contractor;
- 6. Utilize quarterly reports received from the contractor to track recidivism outcomes for families referred to the Contractor;
- 7. Collaborate with Contractor to mesh all Differential Response Logic Models and create one uniform program model; and
- 8. Enter referrals for all eligible families into the County's Child Welfare Services, Case Management System.

Through this partnership, the Contractor shall:

- 1. Implement a Differential Response program that incorporates CWS protocols and required outcomes;
- 2. Actively participate with CWS to continue the development of a countywide Differential Response system by increasing community awareness of Differential Response and working with the Differential Response team to establish policies and protocols;
- 3. Attend bi-monthly Multi Disciplinary Team (MDT) meetings;
- 4. Provide monthly, bi-yearly, and yearly data for families served, as required by CWS;
- 5. Develop a service delivery plan for each family, including detailed information on agreed-upon activities such as referrals to other agencies, recommended parenting education classes, etc;
- 6. Keep records on each family served. Records may include, but are not limited to: a copy of the service delivery plan, a chronological list of all contacts with a summary of topics discussed and/or services provided, as well as follow-up, compliance, and outcome information;
- Connect at-risk children and families to evidence-based services and programs in their community by linking families to appropriate resources and services based on specific needs;
- 8. Follow-up on referrals and monitor progress for each family served;

- 9. Collaborate and coordinate, as appropriate, with service providers of parenting education classes and other applicable services to facilitate access for families to needed services;
- 10. Refer family back to CWS if the alleged allegation of abuse or neglect continues to occur or a new allegation of abuse or neglect is discovered;
- 11. Conduct joint response efforts to clients with CWS as a community partner when requested by CWS;
- 12. Collaborate with CWS to mesh all Differential Response Logic Models and create one uniform program model; and
- 13. Attend CSN meetings to make presentations on Differential Response.

Evidence-Based/Promising-Practice

Contractor shall refer clients to the following evidence-based/promising-practice services, as appropriate:

- 1. SafeCare;
- 2. Parenting Wisely;
- 3. Parent Child Interaction Therapy (PCIT); and
- 4. Other appropriate evidence-based/promising-practice practices.

Contractor shall administer evidence-based/promising-practice pre and post assessment tools to clients. Contractor shall work with CWS to determine the appropriate assessment tools to use. This will be standardized with all Differential Response providers.

Contractor shall ensure that Differential Response Program staff members are properly trained in all applicable evidence-based and promising-practice models they are delivering.

Target Population

The target population of the Differential Response Program is families at-risk of child abuse or neglect in Visalia referred to the Contractor by Child Welfare Services.

Program Participants or Clients to be Served

Contractor agrees to deliver services to program participants described in Table 1 below. Contractor shall maintain all necessary sign-in sheets and program documentation.

Table 1

Children 0-5	Children 6-18	Children Special Needs	Adults	Families
				95

Referral Process and Client Contact

CWS will refer clients to the Differential Response Program utilizing the Differential Response Client Referral Form. Contractor shall acknowledge receipt of referral to CWS within 48 hours and make a face-to-face visit with client within 10 working days.

Goals

The goals of the Differential Response Program are as follows:

- 1. Promote and implement strength-based best practices throughout the system and continuum of care from prevention through aftercare;
- 2. Connect at-risk children and families to evidence-based services and programs in their community by linking families to appropriate resources and support services based on specific needs;
- 3. Establish and expand community supports that build resiliency and are responsive to the needs of families;
- 4. Share resources, data, and decision-making between and across all agencies to better support families and children;
- 5. Have families express satisfaction with the efficacy of Differential Response services; and
- 6. Have families successfully complete Differential Response.

Outcomes

Contractor shall measure client satisfaction and engagement outcomes, as required by the County Three Year Child Abuse Prevention Plan. Contractor shall measure short-term, intermediate, and long-term client outcomes and maintain outcome tools and surveys on file for inspection by the County Liaison and representatives of the Office of Child Abuse Prevention.

Contractor shall develop a tracking mechanism to monitor the Differential Response Program short-term, intermediate, and long-term outcomes outlined in the logic model (Exhibit A-1). Outcome measures must be quantifiable and must be evaluated using pre and post evidence-based or promising-practice tools whenever appropriate. Contractor shall develop a Logic Model Matrix (approved by CWS) to report on all logic model outcomes.

Contractor shall use the Differential Response Tracking Log to monitor the outcomes below. Outcome measures must be quantifiable and must be evaluated using pre and post evidence-based or promising-practice tools whenever appropriate. The outcomes of the Differential Response Program are (County may adjust outcome measures as baseline data is collected):

- 1. Contractor shall successfully engage and open Differential Response cases with 75% of families referred to the program;
- 2. Contractor shall refer 50% of families with an open Differential Response case to one or more support services. Half of these referrals shall be to evidence-based services;
- 3. Contractor shall ensure that 90% of families with an open Differential Response case that are referred to one or more support services shall make a successful first contact to one of the support services;
- 4. Contractor shall ensure that 80% of families with an open Differential Response case that are referred to two or more support services shall make a successful first contact to two of the support services;
- 5. Contractor shall ensure that 70% of families with an open Differential Response case that are referred to three or more support services shall make a successful first contact to three of the support services;
- 6. Contractor shall have representation at 95% of all Multi-Disciplinary Team meetings;
- 7. Contractor must successfully complete 70% of open Differential Response cases;

- 8. 75% of families that successfully complete Differential Response shall not be re-referred to the CWS system for the same issues within 18 months of completion; and
- 9. Contractors shall maintain an 85% client satisfaction rate.

Deliverables

Contractor shall submit the following reports documenting program progress and clients completing services at mid year, no later than January 15, 2015:

- 1. Service Goals and Outcomes Summary Report (Exhibit A-2)
- 2. OCAP Report (Exhibit A-3)
- 3. Logic Model Matrix Report
- 4. Differential Response Log

Contractor shall submit the following reports documenting program progress and clients completing services at year end, no later than July 15, 2015:

- 1. Service Goals and Outcomes Summary Report (Exhibit A-2)
- 2. OCAP Report (Exhibit A-3)
- 3. Logic Model Matrix Report
- 4. Differential Response Log

Contractor shall submit the following reports documenting program progress and clients completing services at year end, no later than August 15, 2015:

- 1. Three page narrative detailing an outcome-based evaluation of services addressing:
 - a. The use of evidence-based and promising-practice within the Differential Response Program including the number of clients served by each evidence-based practice;
 - b. Results with regard to meeting the goals of the program; and
 - c. Braided funding that is used to support the program.

Case Management Requirements

Contractor shall comply with the provision of Welfare and Institutions Code Section 10850, the California Department of Social Services Manual of Policy and Procedures, Division 19 Regulations, the federal statutes and regulations to assure (in partial summary) that all records concerning an individual shall be kept confidential and shall not be open to examination for any purpose not directly connected with administration, performance, compliance, monitoring or auditing of the agreement.

Child Abuse and Neglect Reporting Act

The California Child Abuse and Neglect Reporting Law are currently found in Penal Code (P.C.) Sections 11164-11174.31. The primary intent of the reporting law is to protect an abused child from further child abuse. Child abuse must be reported when a mandated reporter, "in his or her professional capacity or within the scope of his or her employment, has knowledge of or observes a child whom the mandated reporter knows or reasonably suspects has been the victim of child abuse or neglect." (P.C. 11166 (a))

Contractor shall notify CWS in all instances where there is suspected child abuse in the home of a CWS client and contractor shall further carry out their duties as a mandated reporter under the California Child Abuse and Neglect Reporting Law.

Publications

Materials published by Contractor shall ensure all publications funded through this contract will include acknowledgement of both the Children's Services Network (CSN) and the Health and Human Services Agency, Child Welfare Services.

DR Project Logic Model

Goal: To provide case management services to families with the goal of keeping children and families safe.

Outcome Measurers:

Clients will

learn to become

Outcomes: -work with 75% of	families referred; complete 70%	of cases -90% of	families will receive one supportive	service; 80% will receive two; 70% will	receive three -75% of families will	complete the program and will not be rereferred back to CWS within 18 months
Process Measurers:	Client Satisfactions Surveys will	be conducted before each	case is closed. Surveys will	be used to measure program	performance	
Activities:	Differential Response Assessments	Service Delivery Plan	Support Services:	Parenting Classes, Education,	Counseling, Mental Health, Health,	Employment, referrals and resources.
Resources:	.30 Program Manager	2 FTE Case Managers	2.3 staff will	be bired and funded to conduct DR	services	
Objective: To provide support	services to strengthen parental	relationship and promote healthy	marriages by increasing parenting	and relationship skills that	prevent child abuse and neglect and promote	family reunification.

employment

parents,

better

secure

safety net services, reach self sufficiency, earn GED, overcome

children and

others.

reunited

will be

addictions, abuse and

Exhibit A - 2

Service Goals and Outcomes Summary County Fiscal Year 2014 / 2015

INSTRUCTIONS:	Please provide the following requested information. Check box designating a report for CAPIT, CBCAP, PSSF, or CTF Mid-Year Report is due by January 15, 2015 Final Report is due July 31, 2015
	CALLI AILA COCAR GIAILEES IIIUSLIIIE AN OCAR 150 REPORT WITH FINAL REPORT

CBCAP	CTF
CAPIT	PSSF 🖂
Parenting Network, Inc.	
Grantee	

				PROJECTED GOALS	SOALS			٩	ACTUAL OUTCOMES	OMES	
	Ĺ	,	Total Numb	lumber Of Clients to be served	s to be se	erved	Total	Numb	Total Number of clients completing services	mpleting	services
Time Period	Fxnended		ပ်	Children	Adults	Adults Families		Chil	Children	Adults	Adults Families
		0-5	0-5 6-18	w/disabilities			0-5	6-18	0-5 6-18 w/disabilities		
July 1 – December 31	The second second										
January 1 – June 30											
Total											

Exhibit A - 3

OCAP MID/YEAR END REPORT - PSSF Family Support and Family Preservation Fiscal Year 2014/2015

Agency Name:

Parenting Network

	Tota	al Number o	of Clients Con		vices
		Children		Adults	Families
	0-5 Years	6-18 Years	with disabilities		
Services					
Adult Education					
Assessing/Screening					
Case Management					
Child Care					
Concrete Supports					
Differential Response					
Domestic Violence Services					
Early Childhood Education/ Care & Intervention			<u>. </u>		
Early Development Screening					
Family Resource Center (Drop-in Center)					
Home Visiting Programs					
Housing Services					
Infant Safe Haven Programs					
Mental Health Services					
MDT/Group Decision Making Meetings					
Parent Education					
Parent Support Groups					
Peer Counseling/Mentoring					
Respite					
Substance Abuse Treatment Services					
Transportation					
Information and Referral					
Client Characteristics					
White (Non Hispanic)					
Hispanic			<u>.</u>		
Black (Non Hispanic)					
Asian					
Native American					
Other					

Exhibit B

Parenting Network, Inc.
Family Resource Center
1900 N. Dinuba Blvd. Ste. C
Visalia, CA 93291
(559) 625-0384
Mike Gibson
mike@parentingnetwork.org

Differential Response

Budget Line: 001-142-6043-2150

Fiscal Years: July 1, 2014 – June 30, 2015

Fund Amount: \$113,447

Payment Amount and Fee Schedule

Contractor shall invoice County monthly. The maximum amount payable for this agreement is \$113,447. Payment for service shall be on a reimbursement basis for adequately documented costs associated with cost principles and standards of OMB circular A-87.

- · Costs shall be adequately documented
- Direct cost shall be specifically identified to services performed
- Employees shall be compensated for time specifically identified to service performed
- Travel expenses shall be specifically identified to service performed

A standard indirect cost allowance may be used in lieu of determining actual indirect costs of service. Travel, meals and lodging expenses will be reimbursable up to the rates that follow the County of Tulare Travel Expense Policy.

Budget Reductions

In the event the contractor anticipates that funds shall not be expended in full by the end of each fiscal year, contractor shall give Tulare County HHSA immediate written notice and negotiate a budget reduction so that the PSSF funds can be reallocated and expended by year-end.

Fiscal Impact/Financing

These funds are contingent upon funding by the California Department of Social Services. In the event these funds are affected, then the contract shall be modified or terminated.

EXHIBIT "C" PROFESSIONAL SERVICES CONTRACTS INSURANCE REQUIREMENTS

CONTRACTOR shall provide and maintain insurance for the duration of this Agreement against claims for injuries to persons and damage to property which may arise from, or in connection with, performance under the Agreement by the CONTRACTOR, his agents, representatives, employees and subcontractors, if applicable.

A. Minimum Scope & Limits of Insurance

- 1. Insurance Services Office Commercial General Liability coverage of \$1,000,000 combined single Limit per occurrence (occurrence Form CG 00 01). If an annual aggregate applies it must be no less than \$2,000,000.
- 2. Insurance Services Office Form Number CA 00 01 covering Automobile Liability, (any auto) of \$1,000,000 per occurrence. If an annual aggregate applies it must be no less than \$2,000,000.
- 3. Workers' Compensation insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.
- 4. Professional Liability (Errors and Omissions) Insurance appropriate to the Contractor's profession, with limit no less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate.

B. Specific Provisions of the Certificate

- 1. If the required insurance is written on a claims made form, the retroactive date must be before the date of the contract or the beginning of the contract work and must be maintained and evidence of insurance must be provided for at least five (5) years after completion of the contract work.
- 2. CONTRACTOR must submit endorsements to the General Liability and Auto Liability reflecting the following provisions:
 - a. The COUNTY, its officers, agents, officials, employees and volunteers are to be covered as additional insureds as respects: liability arising out of work or operations performed by or on behalf of the Contractor; or automobiles owned, leased, hired or borrowed by the CONTRACTOR.
 - b. For any claims related to this project, the CONTRACTOR's insurance coverage shall be primary insurance as respects the COUNTY, its officers, agents, officials, employees and volunteers. Any insurance or self-insurance maintained by the COUNTY, its officers, agents, officials, employees or volunteers shall be excess of the CONTRACTOR's insurance and shall not contribute with it.
 - c. Each insurance policy required by this agreement shall be endorsed to state that coverage shall not be canceled by either party, except after thirty (30) days prior written notice has been provided to the County.
- The Workers' Compensation policy shall be endorsed with a waiver of subrogation in favor of the COUNTY for all work performed by the CONTRACTOR, its employees, agents and subcontractors.
 - a. Waiver of Subrogation. The workers' compensation policy shall be endorsed with a waiver of subrogation in favor of the COUNTY for all work performed by the

contractor, its employees, agents and subcontractors. CONTRACTOR waives all rights against the County and its officers, agents, official, employees and volunteers for recovery of damages to the extent these damages are covered by the workers compensation and employers liability.

C. <u>Deductibles and Self-Insured Retentions</u>

The COUNTY Risk Manager must approve any deductible or self-insured retention that exceeds \$100,000.

D. Acceptability of Insurance

Insurance must be placed with insurers with a current rating given by A.M. Best and Company of no less than A-:VII and a Standard & Poor's Rating (if rated) of at least BBB and from a company approved by the Department of Insurance to conduct business in California. Any waiver of these standards is subject to approval by the County Risk Manager.

F. Verification of Coverage

Prior to approval of this Agreement by the COUNTY, the CONTRACTOR shall file with the submitting department, certificates of insurance with original endorsements effecting coverage and a copy of the declarations page from the policy in effect in a form acceptable to the COUNTY. Endorsements must be signed by persons authorized to bind coverage on behalf of the insurer. The COUNTY reserves the right to require certified copies of all required insurance policies at any time.

Exhibit "D" HIPAA REQUIREMENT

The Health insurance Portability and Accountability Act of 1996 (HIPAA)

- A. Definitions: Terms used, but not otherwise defined, in this Agreement shall have the same meaning as those terms in the Privacy Rule.
 - 1. Business Associate. "Business Associate" shall mean CONTRACTOR.
 - 2. Covered Entity. "Covered Entity" shall mean COUNTY.
 - 3. *Individual*. "Individual" shall have the same meaning as the term "individual" in 45 CFR 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR 164.502(g).
 - 4. Privacy Rule. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR part 160 and part 164, subparts A and E.
 - 5. Protected Health Information. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.
 - 6. Required By Law. "Required By Law" shall have the same meaning as the term "required by law" in 45 CFR 164.501.
 - 7. Secretary. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his designee.

B. Obligations and Activities of CONTRACTOR

- 1. CONTRACTOR agrees to not use or disclose Protected Health Information other than as permitted or required by the Agreement or as Required By Law.
- 2. CONTRACTOR agrees to use appropriate safeguards to prevent use or disclosure of the Protected Health Information other than as provided for by this Agreement.
- 3. CONTRACTOR agrees to mitigate, to the extent practicable, any harmful effect that is known to CONTRACTOR of a use or disclosure of Protected Health Information by CONTRACTOR in violation of the requirements of this Agreement.
- 4. CONTRACTOR agrees to report to COUNTY any use or disclosure of the Protected Health Information not provided for by this Agreement of which it becomes aware.
- 5. CONTRACTOR agrees to ensure that any agent, including a subcontractor, to whom it provides Protected Health Information received from, or created or received by CONTRACTOR on behalf of COUNTY agrees to the same restrictions and conditions that apply through this Agreement to CONTRACTOR with respect to such information. CONTRACTOR agrees to provide access, at the request of COUNTY, and in the time and manner requested by COUNTY, to Protected Health Information in a Designated Record Set, to COUNTY or, as directed by COUNTY, to an Individual in order to meet the requirements under 45 CFR 164.524

- 6. CONTRACTOR agrees to make any amendment(s) to Protected Health Information in a Designated Record Set that the COUNTY directs or agrees to pursuant to 45 CFR 164.526 at the request of COUNTY or an Individual, and in the time and manner requested by COUNTY
- 7. CONTRACTOR agrees to make internal practices, books, and records, including policies and procedures and Protected Health Information, relating to the use and disclosure of Protected Health Information received from, or created or received by CONTRACTOR on behalf of, COUNTY to the COUNTY, in a time and manner requested by COUNTY for purposes of determining CONTRACTOR'S and/or COUNTY'S compliance with the Privacy Rule.
- 8. CONTRACTOR agrees to document such disclosures of Protected Health Information and information related to such disclosures as would be required for COUNTY to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 CFR 164.528
- 9. CONTRACTOR shall provide to COUNTY or an individual, in time and manner designated by COUNTY, information collected in accordance with Title 45, CFR, Section 164.528, to permit the Department to respond to a request by the individual for an accounting of disclosures of PHI in accordance with Title 45, CFR, Section 164.528
- C. General Use and Disclosure Provisions: Except as otherwise limited in this Agreement, Business Associate may use or disclose Protected Health Information on behalf of, or to provide services to, COUNTY, if such use or disclosure of Protected Health Information would not violate the Privacy Rule if done by COUNTY or the minimum necessary policies and procedures of the COUNTY.

D. Specific Use and Disclosure

- 1. Except as otherwise limited in this Agreement, CONTRACTOR may use Protected Health Information for the proper management and administration of the CONTRACTOR or to carry out the legal responsibilities of the CONTRACTOR.
- 2. Except as otherwise limited in this Agreement, CONTRACTOR may disclose Protected Health Information for the proper management and administration of the CONTRACTOR, provided that disclosures are Required By Law, or CONTRACTOR obtains reasonable assurances from the person to whom the information is disclosed that it will remain confidential and used or further disclosed only as Required By Law or for the purpose for which it was disclosed to the person, and the person notifies the CONTRACTOR of any instances of which it is aware in which the confidentiality of the information has been breached.
- 3. Except as otherwise limited in this Agreement, CONTRACTOR may use Protected Health Information to provide Data Aggregation services to COUNTY as permitted by 42 CFR 164.504(e)(2)(i)(B)

4. CONTRACTOR may used Protected Health Information to report violations of law to appropriate Federal and State authorities consistent with § 164.502(j)(1)

E. Obligations of COUNTY

- 1. COUNTY shall notify CONTRACTOR of any limitation(s) in its notice of privacy practices of COUNTY in accordance with 45 CFR 164.520, to the extent that such limitation may affect CONTRACTOR'S use or disclosure of Protected Health Information.
- 2. COUNTY shall notify CONTRACTOR of any changes in, or revocation of, permission by Individual to use or disclose Protected Health Information, to the extent that such changes may affect CONTRACTOR'S use or disclosure of Protected Health Information
- 3. COUNTY shall notify CONTRACTOR of any restrictions to the use or disclosure of Protected Health Information that COUNTY has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect CONTRACTOR'S use or disclosure of Protected Health Information.
- F. Permissible Requests by COUNTY: Except as otherwise provided herein, COUNTY shall not request CONTRACTOR to use or disclose Protected Health Information in any manner that would not be permissible under the Privacy Rule if done by COUNTY

G. Miscellaneous

- 1. Regulatory References. A reference in this Agreement to a section in the Privacy Rule means the section as in effect or as amended.
- 2. Amendment. The Parties agree to take such action as is necessary to amend this Agreement from time to time as is necessary for COUNTY to comply with the requirements of the Privacy Rule and the Health Insurance Portability and Accountability Act of 1996, Pub L. No. 104-191.
- 3. *Survival*. The respective rights and obligations of CONTRACTOR under this Exhibit shall survive the termination of this Agreement.
- 4. *Interpretation*. Any ambiguity in this Agreement shall be resolved to permit COUNTY to comply with the Privacy Rule.

EXHIBIT "E"

CULTURAL COMPETENCE AND DIVERSITY

The CONTRACTOR is encouraged to support Tulare County Health and Human Services Agency in the journey to work effectively across and among all cultures. It is the desire of HHSA that services be sensitive to the diversity of the community served, including but not limited to ethnic, linguistic, sexual and cultural characteristics. Sensitivity includes acceptance and respect for the cultural values, beliefs and practices of the community, as well as the ability to apply an understanding of the relationships of language and culture to the delivery of supports and services.

CONTRACTOR and COUNTY agree that:

Cultural competence is the integration and transformation of knowledge about
individuals and groups of people into specific standards, policies, practices, and
attitudes used in appropriate cultural settings to increase the quality of services,
thereby producing better outcomes. Competence in cross-cultural functioning
means learning new patterns of behavior and effectively applying them in
appropriate settings.

CONTRACTOR will strive to:

- Ensure that agents, employees or officers providing services are sensitive to the ethnic, linguistic, sexual and cultural diversity of the community served. Sensitivity includes acceptance and respect for the cultural values, beliefs and practices of the community, as well as the ability to apply an understanding of the relationships of language and culture to the delivery of supports and services.
- Assure equal access for people with diverse cultural backgrounds and/or limited English proficiency. Limited English Proficiency includes literacy issues: those who cannot either read or write in any language.